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## FBI Virtual Conference Feedback | Jan 26 - 27, 2022

“Well-delivered.

Overall rating of the Course: 10. Overall rating of the Instructor: 10”

Stephanie Scere

CountryMark

“Informative and well presented. Allows participation while still being available for emergency questions or issues by team. Ali knows the subjects very well obviously and appreciated the information about upcoming NIST 800-172 changes. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Harold Keagle

State Universities Retirement System

“Pabrai is extremely knowledgeable. Enjoyed taking the class! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Brian Gibbs

“A good recap of NIST framework. Strong introduction to CMMC. Great way to understand how NIST and CMMC are related. Pace and coverage of topic were the strengths of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10”

CCSA<sup>SM</sup> Program Attendee

“It was very good. The accuracy of the information and the resources were the strengths of the CCSA course. Overall rating of the Course: 8. Overall rating of the Instructor: 10.”

CCSA<sup>SM</sup> Program Attendee

“No wasted time. Fast paced. I will be filling in the gaps with the online resources that have been made available in the CCSA<sup>SM</sup> Academy site.”

Chuck McCauley

University of Dayton

“I enjoyed the CCSA training. Very informative. Fast paced. I will answer after I take the exam :) Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Devaughn Bittle

CommPutercations, Inc.

“Very informative and timely. Presented information clearly and concisely. Impressive and clearly explained content. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Douglas Sensenig

Sensenig Inc

“Expert coverage of material. Excellent delivery from an obvious expert. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Jim Linn

American Gas Association expert coverage of material

“Fast-paced. Easy to follow and understand. Fantastic. Provided a succinct and comprehensible overview of the essence of several key government cyber security documents. Thanks for offering this to FBI InfraGard members. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Kirk DeVries

QNB Bank

“Exciting. Ali was a pleasure to learn from. Ali’s attitude kept me focused and excited. I love teaching and I found that interactions and parables work very well for my audience. No one understands cybersecurity like the handful of passionate professionals like ourselves. We know the consequences and the rewards and I feel Ali did a great job of expressing that. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Lance Malone

Sundt Construction

“Excellent insight into today's real world cyber needs. Great information with highlights for most important topics. Overall rating of the Instructor: 9.”

Terry Payne

Hayward Industries, Inc.

“Great experience. The CCSA course although fast pace had much information. Application of relevant experience and a thorough understanding of the subject. Great course topic and an opportunity to professionally develop. Greatly enjoyed it. Thank You. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Weymon Weathers

AFLCMC/Agile Combat Support/Security Division

“Good content. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

David L. Solano

Solano Associates

“Excellent and enjoyable! Engaging and entertaining instructor and excellent content. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Tom Lyness

W. L. Gore & Associates, Inc.

“Was a great introduction to CMMC for me. The cost of the training was a good deal (Thanks InfraGard & ecfirst).

Ali is a dynamic presenter - very good, especially in the virtual environment. I accessed the CCSA module and quizzes, and passed both, so yes I learned something!”

Robert Douglas Burkhart

CVS Health

## **CCSA<sup>SM</sup> Virtual | Online | Live Instructor**

“Overall Nice Job! Ali's depth of knowledge and experiences in this field, industry of cybersecurity was the greatest strength. I'm excited!. Overall rating of the Instructor: 8.”

Brian Lensch

WMC (Winneshiek Medical Center)

“Just completed the CCSA<sup>SM</sup> program. Ali does a fantastic job on explaining what is required and how to get.”

Steven Thibodeaux

“Ali was energetic, concise, and it's clear he has a lot of experience. He was able to anticipate most of the questions and the thoughts I had as he performed the data dump. Thanks for working with Infragard to get this out to the people who may or may not otherwise be able to fit it into their day-to-day operations. I'm a person who has been dealing with most of the subject material every day for years, but the idea of certifying about it was never necessary to serving our customers. So when the option arose via the Infragard Patriot's Circle I jumped at it. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Bradley A Stec

ITPDX LLC

“Entertaining instructor who is knowledgable. Class was good.”

Branden Wagner

“Excellent instructor. Ali's delivery and highlighting the salient points was the greatest strength. I would love to take additional courses with Ali. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Christopher James

New York University

“Very positive. I especially appreciated the new information regarding the CMMC Framework. Ali is a very knowledgeable, positive and rapid instructor - all attributes I appreciate! I appreciate Ali acknowledging experienced cyber professionals regarding the testing. I basically know this stuff, so I appreciate the ability to attend this course and earn this certification, to demonstrate my knowledge/expertise to my current and/or future employer(s). Thank you. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Darwin Larrison

Modern Woodmen of America

“Good information, it's a broad topic. Ali delivered the information well. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Dawn Armstrong

Virgin Hyperloop

“I loved the training. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”  
Demetrius King  
Alabama Department of Forensic Sciences

“Trainer was great at delivering the material, class slides were helpful for taking notes. Provided a better understanding for applying controls to frameworks. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”  
Jessie Yull  
Indeed

“Good basic training. Overall rating of the Instructor: 8.”  
Joe Sellner  
County of Sacramento

“Clear concise and to the point. Everything was great. Very informative and timely. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”  
Kevin J Foster Sr.  
Kemetiq Security LLC

“Very Good. Overall rating of the Course: 9. Overall rating of the Instructor: 8.”  
Mohammed  
American Technology Solutions

“Excellent overview of DoD CMMC. Aligned with domains of the regulation. Ali made the material approachable. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”  
Princeton Brooke  
Website and Software Engineering

“Great overview by Ali focusing on the key CCSA areas. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”  
Robert Perez

“Excellent session. Ali was both knowledgeable and engaging! Great session. Appreciate you making this available to members. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”  
Scott Foote  
Phenomenati Consulting

“A very thorough program and support! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”  
Scott St Clair

“The instruction was clear and concise with presenting the information. This has been a great training experience. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”  
Shahid Shabazz

Department of Homeland Security/Cybersecurity and Infrastructure Security Agency  
“Lots of information to deliver in the allotted time; good to have the power point to delve into areas where more coverage is needed. Fast paced, topical, informative, and researchable. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Stanley Kostka  
Moraine Calley Community College

“The training was point on for the core material. Ali did a great job on presenting the material, keeping focused to the core values of the class. NIST cybersecurity framework and CMMC coverage was the greatest strength of the program. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Steven Thibodeaux  
iParametrics, LLC.

“Excellent. I was privileged to participate. Thank you, Ali was superb. He has comprehensive knowledge and experienced with credentials and delivery. He was simply great! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

William Theuer  
Philanthropy

“Satisfied. Content is the strength of the Course. I liked the exposure to areas outside HIPAA. Overall rating of the Course: 9. Overall rating of the Instructor: 8”.

Jay Falck  
Unicorn Computing

“Loved the class. A lot of useful information. Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

Monica Papara  
Acadian

“Virtual give me the chance to feel more relaxed being at home and also cuts down on the travel and other expenses involved with getting to a staged class. But I'm all for a public class also as this is my first virtual. Keith is a great instructor. Able to tell us how the course material reacts and is viable in the real world. Give the student a better understanding of how Cyber Security is similar in several different realms (NIST, ISA, HIPAA, PCI) but how they are relate even though there is terminology differences. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Shawn Palmer  
Northwest Community Care Network

“Insightful! Appreciate the flow of the class! Easy to understand! The organization of the modules were the strength of the program. Teacher was interactive and energetic. Overall rating of the Course: 9. Overall rating of the Instructor: 10”.

Carrie Main  
Ringgold County Hospital

“Excellent. Knowledge of instructor, gaining a general understanding of several cybersecurity frameworks and a deeper understanding of each are the strength of the course. While the course was very fast-paced, I feel like I gained a lot of valuable knowledge in a short period of time. Thank you! Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Dave Hansen  
RSPN

“Good. Ali is extremely knowledgeable. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Debbie Tidmore  
UnityPoint Health

“Very comprehensive. Contagious energy. Good high-level view. Focused. Provided good strategy to develop framework. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Francesco Ventura  
noHold, Inc.

“Ali was very passionate about what he was teaching which made it easier to engage. It covered a lot of ground. Useful practice quiz! Overall rating of the Course: 9.”

Isabel Guerrero  
episource

“Training was highly informative and applicable. Great informative graphics. Great pace and easy to work into the business day. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Jacob Ulczynski  
Alamo Area Council of Governments

“It seems very helpful, good compliment to the written material. Brings together a lot of information and the last chapter really brings it all together. Overall rating of the Course: 8. Overall rating of the Instructor: 10”.

Jeremy Davis  
Diversified Administration, Inc.

“Excellent presentation of valuable information in defined timeframe. Great instructor and content. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Jorge Colon  
Linkactiv

“Very good. Quick and to the point. Online offering and well informed instructor were the strength of the course. Overall rating of the Instructor: 9”.

Justin Graves  
Area Agency on Aging Region 9

“Love the pace, clear information, and Ali's personality! The strength of the course are the instructor's clarity on the topics, and occasional humor. I'd give Ali a 15 if I could!!  
Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Kathy Heaton  
Hoag Hospital

“Very good. Very clear understand method! Overall rating of the Course: 10”.

Martin Fernando  
Hudson Regional Hospital

“Great instructor's knowledge and his passion for the subject. I believe everything was covered during the lectures. Excellent material and a knowledgeable instructor. What more could you ask for? Fun! Exciting! I always love his classes! Thorough and Informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Mike Turpin  
ecfirst

“Very good and informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Pavan Attur  
Hudson regional hospital

“Ali is obviously an expert. This is a lot of new information and it's hard to follow all of it this quickly.”

Richard Wollenberger  
Parents as Teachers

“A lot of information to present in a short period of time. Overall Ali is very passionate about the material and has a great depth of knowledge on the subjects”.

Rick Guetschow  
episource LLC

“Ali is the best!!! Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

Sean Cody  
SJC Technology Inc.

“Insightful and Engaging. Awesome Framework. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Steve Ransbottom  
Bone & Joint SC

“Great course material and fast paced. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Sudhshu Tikekar  
St. Rose Hospital

“Great class Ali. Always a pleasure. Let's hope I pass the test. Very informative. Great addition to what I have learned so far from ecfirst. Overall rating of the Course: 9. Overall rating of the Instructor: 10”.

Tina Hernandez  
Illuminate Education

“Always a pleasure to take a class from Ali. Have taken CSCS<sup>TM</sup> years ago (and recertify) and enjoy his candor. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Traci Nyre  
SCL Health

“Excellent class and Ali is a great instructor, subject matter expert and keeps the class interesting and moving along. A lot of material covered in a few hours, but great overall experience. Thank you Ali and team, your enthusiasm for Security is infectious and welcomed. Stay safe everyone! The course is directly relevant to the conditions we are living today - especially in Healthcare. Class offers a good balance of information. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Roberto Rijos  
Konica Minolta Healthcare Americas

“The breadth of the material shared was very informative and helpful. The awareness of recent changes to and the addition of new standards are the strength of the course. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Patty Neumayer  
Collective Medical Technologies

“I think it is a very targeted course that provides quite a bit of value for those individuals/organizations looking to dip their toe into these topics. It seemed to have a lot of information that was packed into the training days. I think perhaps having an extra two hours would greatly help in absorbing all of the information and providing more room for group discussions of topics and practical application. This course could be a deep dive and allowing questions about best practice and why certain regulations or standards are written the way they are, and how these best practices can be applied to unique organizations.”

Matthew Dolby  
Costco Wholesale

“Very good experience and highly recommended. Really enjoyed the training. Up-to-date information. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Javier Rodriguez-Acosta  
MSO of PR

“Excellent training with a wealth of information shared in a very compressed timeframe. Introduced new framework under CMMC that would become a defacto framework for all DoD Vendors to follow and demonstrate compliance. Overall rating of the course: 10. Overall rating of the Instructor: 10.”



Izhar Ahmed Mujaddidi  
Beacon Health Options

“Course was very informative. Overall rating of the Instructor: 10.”

Gerry Gianatiempo  
Hudson Regional Hospital

“Good information at a good pace. Course strength were the quality and the fact that it was very concise. Overall rating of the course: 9. Overall rating of the Instructor: 10.”

Bill Chelmowski  
Magnolia Regional Health Center

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“Vast knowledge. Ali was a great and energetic presenter! I learned enough to pass the exam which was the objective. After taking the class, it would have been an added benefit to have taken a longer class (full day maybe) to get more knowledge and not just pass the test facts. Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

John Yeast  
St. Charles County Ambulance District

“This was a fantastic and an incredibly valuable course! Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Charlie Mollien  
Meijer Inc.

“AWESOME!!!! Loved the course. Presentation of materials, references, information and its importance are the strengths of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Gregory Ewing  
Trillium Health, Inc.

“Very good and informative. Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

Herbert Massey II  
DC Government

“Presenter was informative and presented information in an interesting conversation. Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

Jennifer Thompson  
Meijer Inc.

“Excellent. Very informative and entertaining delivery by the presenter. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Juan Gaitan  
Passageway

“Great and knowledgeable instructor. This is my first cybersecurity class and I have received a lot of information. Overall rating of the Instructor: 10”.

Lassey Mensah

Consolidated Information Technology

“Well organized, informative and very fast. Large amount of information, for both the exam and for future reference. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Michael McGregor

Medcom

“Clearly educates the students to know NIST Cybersecurity Framework and how to use it in the real-world cybersecurity field. The instructor is very knowledgeable with solid experience from cybersecurity consulting engagements. So, the students can learn the practical cybersecurity assessment and risk management skills. I strongly recommend this course for NIST Cybersecurity Framework training and awareness education.

Overall Rating of Course: 10. Overall Rating of the Instructor: 10.”

Bin Du

McAfee

“The ecfirst classes are always very informative. I am always taking ecfirst classes. Ali is a great teacher and I will continue to take future classes. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Divyash Patel

MX2 Technology, Inc

“Useful and informative. Instruction and practical scenarios are the greatest strength.

Overall Rating of the Instructor: 10.”

Jan Wilson

Garden Park Consulting

“I am new to cybersecurity but the course managed to let me understand the foundation. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Lavender

Webster University

“NIST overview was well done. Key takeaway was the seven step security plan. Overall rating of course: 10. Overall rating of instructor: 10. ”

Brenda Ruelas

Amita Health

“Ali provided great examples when instructing the course. He broke down each module and made sure the class had a great understanding before moving forward to the next module. There were no areas where I could have used more instructions or assistance. Ali had established clear points when instructing the class and explained in a way where I, a person with little experience and knowledge within cybersecurity, understand what was being taught. Thanks Ali and ecfirst for giving me this opportunity to learn and have a better understanding of cybersecurity. Ali had made this subject enjoyable and also easier to learn. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Kevin Dinh  
MX2 Technology, Inc

“The rate at which the materials were covered. Many times in other classes I find myself nodding off in a training, but not with Ali. He kept us engaged and attentive for the whole course which I greatly appreciated. Keep up the great work! Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Robert Wilson  
MX2 Technology, Inc

“Instructor was absolutely prepared for the course. The strength of the course was the communication of granular content. Explained everything outstandingly. Overall rating of course: 10. Overall rating of instructor: 10. There is a lot of information packed in this one day; but the information was delivered perfectly, and any questions were always addressed.”

Theresa Corbett

“Excellent slides and content. Overall rating of course: 9. Overall rating of instructor: 9.”

Nidhi Luthra, CISO  
Amita Health

“The course was very informative. The content materials were great. Overall rating of course: 10. Overall rating of instructor: 10.”

Glenn Johnson  
Amita Health

“Very enthusiastic teacher! Overall rating of course: 10. Overall rating of instructor: 10. The outline and structure of the materials delivered was very helpful in making it understandable. Ali Pabrai is a great instructor. He makes the topic of cybersecurity very exciting and interesting. Thank you!”

David Chan  
St. John’s University

“Comprehensive coverage needed for a strong cybersecurity program development – is the strength of the course. Overall rating of course: 10. Overall rating of instructor: 10. It’s a pleasure to listen to Ali Pabrai describe the formation of a comprehensive cybersecurity program. Every CISO must attend the CCSA<sup>SM</sup> program.”

Suresh Krishnan, CTO  
Amita Health

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“Understood HITRUST a lot better. I am clear on the application of HITRUST. Overall rating of course: 10. Overall rating of instructor: 10.”

Stephen Hwang  
Brightoutcome

“Great information. Practical examples. Overall rating of course: 10. Overall rating of instructor: 10. Great class with lots of content and information.”

Todd Creek  
Dura-Tech

“I have a better understanding of the need to implement a security framework. Overall rating of course: 10. Overall rating of instructor: 10. Great instruction and delivery of content. Funny! Informative, and very enjoyable!”

Phillip Pendergrass  
Amita Health

“Concise, easy to consume. Did a great job staying focused. Ali is an excellent instructor. I learned about Cybersecurity & you can too! Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Randy Hild  
Department of Health and Social Services  
State of Alaska

“Thorough real world examples and relatable for non-technical staff. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Elaine Rich  
Department of Health and Social Services  
State of Alaska

“It was a good presentation. Very fast paced and covered the material at a high level. Overall Rating of Course: 9. Overall Rating of Instructor: 8.”

Shannon Michael Lawson  
OIT/CISO

“NIST Cybersecurity Framework overview & explanations are the strength of the course. Overall Rating of Course: 8. Overall Rating of Instructor: 8.”

Grady Treston  
Department of Health and Social Services  
State of Alaska

“Great information. The material could have benefitted from a 2 day course. Very well-informed instructor. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Paula Smedley  
Department of Health and Social Services  
State of Alaska

“Good overall.”

Kathy Long  
Department of Health and Social Services  
State of Alaska

“Excellent. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Joseph Hudson  
Department of Health and Social Services  
State of Alaska

“CCSA<sup>SM</sup> program was concise. Good presentation. A very passionate instructor. Great information. Overall rating of instructor: 10.”

Don Howard  
CHMB

“Have a much better understanding of HIPAA, NIST, and HITRUST. Instructor was a fountain of knowledge and expertise. Ali’s passion, knowledge and experience facilitates the attendee to learn concepts that can be so overwhelming without his guidance. He makes a difficult topic interesting and quite digestible. Over rating of CCSA<sup>SM</sup> program: 10. Over rating of instructor: 10”

Vicki Brown  
CHMB

“Very knowledgeable instructor, provided timely and relevant examples and resources. Overall rating of instructor: 10.”

Mary Honomichi  
Siouxland Community Health Center

“Instructor has breadth of knowledge on cybersecurity. Overall rating of CCSA<sup>SM</sup> program: 10. Overall rating of instructor: 10.”

Andy Ansryan, Senior Director, Information Security  
O’Neil Digital Solutions

“Checklists + methodology for NIST based Cybersecurity Framework was explained well. Overall rating of course: 10. Overall rating of instructor: 10. Great overview of the NIST Cybersecurity Framework and how it applies to a cybersecurity program.”

T. R. Piller, IT Director + ISO  
Arkray

“Energetic instructor and made the training material easier to understand. Overall rating of course: 9. Overall rating of instructor: 9.”

“Frameworks and risk analysis, risk management, encryption were strengths of the course. Overall rating of course: 10. Overall rating of instructor: 10.”

Katherine Wilson, Senior Internal Auditor  
University of Rochester

“Knowledgeable speaker. Presented in a very informative way. Overall rating of course: 10. Overall rating of instructor: 10. The speaker was knowledgeable on the subject matter. Expertise came through in his presentation. I highly recommend him!”

Suzanne Kaneshiro, Privacy Officer  
Dept. of Public Health & Social Services, Guam

“Long-time expertise of the instructor and a very logical layout of the course material were strengths of the CCSA<sup>SM</sup> Program. Overall rating of course: 10. Overall rating of instructor: 10. For a non-IT HIPAA professional like myself, this course gave a comprehensive, but easy-to-understand structure for integrating privacy and security requirements.”

Brett Shrader , Privacy Officer  
Beacon Health Options

“Information provided was in-depth and easy to understand. Overall rating of course: 10. Overall rating of instructor: 10. Great class! Instructor was knowledgeable on topic. He answered all my questions and explained things in a way you can easily understand.”

Kayla Wharton, HIPAA Compliance Specialist  
Innovative, Inc.

“Focused, interactive, real-life examples. Overall rating of course: 10. Overall rating of instructor: 10. Excellent prep course led by knowledgeable, entertaining cyber professional, who brought dry security concepts to life.”

Victoria Gage-Bernheimer, Privacy Counsel  
Accenture

“Instructor was very prepared for the course. Overall rating of instructor: 9. Good material and relevant examples provided by trainer.”

Imran Khan  
Etisalat

“Overall rating of instructor: 9. The cybersecurity framework and HIPAA incident and risk management were the strengths of the course.”

Uzair Ahmad  
Etisalat

“Overall rating of instructor: 10. Overall rating of course: 10. Excellent program.”

Ghulam Qasim  
Etisalat

“Overall rating of instructor: 10. Overall rating of course: 10. The content was the strength of the program.”

Sumit Sharma  
Etisalat

“Overall rating of instructor: 9. Overall rating of course: 9. A well structured course.”  
Amal Alhajeri  
Etisalat

“Overall rating of instructor: 9. Overall rating of course: 9. The cybersecurity framework that was covered was the strength of the program.”  
Amr Nabil

“A well organized and highly illustrated program with industry expertise delivered. The multiple frameworks discussed was a strength of the program. Overall rating of instructor: 10. Overall rating of course: 10.”  
Subramaniam Vaidhyanathan  
Etisalat

“The course was very beneficial and with in-depth cybersecurity information. This helped enhance the security knowledge of the attendees. Mr. Pabrai highlighted and covered most areas starting from the history of security and included relevant examples. Overall rating of instructor: 10. Overall rating of course: 10.”  
Mohammad Ali Al Hallami  
Etisalat

“Instructor was prepared for delivery of the program. Overall rating of instructor: 10. Overall rating of course: 10.”  
Vijay Kumar Soni  
Etisalat

“Expert level instructor. Complex topics explained in an easy to understand manner. Overall rating of instructor: 10. Overall rating of course: 9.”  
Antonio Barrantes  
Etisalat

“Great knowledge of the instructor around the topics. Overall rating of instructor: 10. Overall rating of course: 9.”  
Francisco Ruiz  
Etisalat

“Overall rating of instructor: 10. Overall rating of course: 10. Good delivery.”  
Boby Kuruvila George  
Etisalat

Organized, explained things well. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”  
Cynthia Thomas

“Instructor were very informative, detailed & had plenty of knowledge regarding the course. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Joshua Allen

CTSI

“The instructor was able to hold my attention & engaged with the class. I really enjoyed this course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Haley Duplechin

CTSI

“I enjoyed the class very much. It was very informative. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Selina Sauls

CTSI

“Depth of data and comprehensive coverage. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Matthew Holt

CTSI

“All of the information is valid and useful. I thoroughly enjoyed this class. Ali & Lorna made the topic interesting.”

Tina Peterson

CTSI

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Angela Wright

CTSI

“Great course on cybersecurity. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Mark Thomas

CTSI

“General information of cybersecurity & steps to make a plan. Overall Rating of Instructor: 10.”

Mark Andrew Tillman

Lee County Library

“A lot of information covered in one day. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Patricia Kay Rowland

U.S.M.C

“Lots of material covered. Good study media and well organized. Good class overall. Good instructors. Overall Rating of Instructor: 9.”

Jamie Drew

CTSI



“Class gave strong framework for cybersecurity planning. Instructors had solid grasp of material. Added more real-life examples.”

Daniel Hedges

NEOS

“Detailed, well presented, structured & done in a logical sequence. Instructors understand the importance of the material. Loved the course, a pleasure to be able to participate. Certainly, appropriate for today’s continuously cyber intensive world. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Dale Brown

MCLSI

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

John Hardin

CTSI

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Steven Thompson

NEOS

“Like the checklists in the CCSA<sup>SM</sup> class.”

“Great view of how all the different components of a security program relate to each other. The CCSA<sup>SM</sup> class did a good job of pulling the pieces together.”

“Wide range of topics covered. Overall rating of course: 10. Overall rating of instructor: 10.”

“Have a much better understanding if cybersecurity topics covered. Overall rating of course: 10. Overall rating of instructor: 10.”

“Instructor was able to relate the sometimes-dry material to real life scenarios.”

“Instructor was energetic. Kept us engaged. Course book and reference materials provided were great.”

“Strong instructor. Knowledgeable, and covered topics well. Overall rating of course: 9. Overall rating of instructor: 10.”

“Ali did a great job presenting the material. Great compliance information.”

“Great overview. Fit my needs perfectly! Overall rating of course: 10. Overall rating of instructor: 10. Ali’s passion for cybersecurity comes out during his delivery. The passion encourages participation and learning. Ali is very open to questions and dialog that makes the subject material yours.”

“The CCSA<sup>SM</sup> Program was organized and concise. Overall rating of course: 10. Overall rating of instructor: 10.”

“Good high level overview. Ali is very engaging and knowledgeable. I have no doubt about his mastery of the topics and it shows. Overall rating of course: 9. Overall rating of instructor: 10.”

“Very good and informative. I enjoyed the course and presentation.”

“Strength of the course included instructor knowledge and the reference book. Overall rating of course: 10. Overall rating of instructor: 10.”

“Much better course than others I have taken. Overall rating of course: 10. Overall rating of instructor: 10.”

Private, On-Site CCSA<sup>SM</sup> Class Evaluation, June 2017

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“The CCSA<sup>SM</sup> Program provided a great governance strategy review of the cybersecurity framework. Within my executive role and planning with our Board of Directors, the information delivered was invaluable! This will enable us to move forward with our cybersecurity plan. The strength of the course included: checklists and the NIST Cybersecurity Framework review.”

Lori Beeby  
Community Hospital

“The CCSA<sup>SM</sup> Program content was clear and concise. Overall rating of course: 10. Overall rating of instructor: 10. I would highly recommend this class for anyone involved in cybersecurity program development and maintenance.”

Nita Bowers  
The Training Place

“Overall rating of course: 10. Overall rating of instructor: 10.”

Debbie Tidmore  
UnityPoint Health

“Overall rating of course: 10. Overall rating of instructor: 10.”

Laurie Sullivan  
Quincy Medical Group

“Good overall coverage of security planning and thought process.”

John Boualavong  
Quincy Medical Group

“Great detailed information.”

Derek Sailors  
Community Hospital

“Clear communication, knowledge and explanation of slide-to-test ratio. Overall rating of course: 9.5. Overall rating of instructor: 9.5. Enjoying class. Good information. Very relevant to current role.”

Michael Lane  
UnityPoint Health

“Interactive and informative course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Matthew Dee  
Rise Services

“The course definitely helps me prepare for my tasks in the near future. The instructor was very clear in his explanation. Overall Rating of Course: 9. Overall Rating of Instructor: 10. I definitely will take similar courses with ecfirst. Instructor was knowledgeable and friendly.”

Mao Nuon  
Akili Interactive

“Instructor was very prepared for the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Tom Barker

“Very easy to understand. Well organized with real world intelligence. Overall Rating of Course: 10. Overall Rating of Instructor: 10. While the material is complicated, the course book, and instructor’s passionate presentation not only made it easy to understand, but an enjoyable and fun experience.”

Dan Schmidt  
KMBS

“Course brings the concepts and terminology together. Overall Rating of Course: 9. Overall Rating of Instructor: 9. Great to meet a practicing instructor who is an industry recognized SME.”

Abhu Bhattacharya  
KMBS

“The CCSA<sup>SM</sup> Program was outstanding on every level. Overall rating of Course: 10; Overall rating of Instructor: 10. Strength of the Course: All of it.”

Bob Acosta  
KMBS

“The strength of the CCSA<sup>SM</sup> course was the outline and explanation of the NIST framework, as well as implementation of a cybersecurity program. Small class size with great dialogue. Overall Rating of Course: 9. Overall Rating of Instructor: 9. The CCSA<sup>SM</sup> course opened my eyes to different cybersecurity frameworks, as well as talk track I should be having with clients on how our services are helping customers get from their current profile to the target cyber profile.”

Brennan Allen  
All Covered

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“The CCSA<sup>SM</sup> course provides a blend of overview with appropriate drill downs. Overall rating of Course: 10; Overall rating of Instructor: 10.”

Chris Elmore  
All Covered

“Very informative course. Overall rating of Course: 10; Overall rating of Instructor: 10.”

Ezekial Keator  
P-M-S

“Excellent course. Overall rating of Course: 10; Overall rating of Instructor: 10.”

Ron Gillis  
Konica Minolta

“Great course! Lots of useful information presented in a concise and relevant manner. Overall rating of Course: 10; Overall rating of Instructor: 10. Strength of the Course: Engaging presentation style. Real world examples, not just reading from slides. Lots packed into session.”

Peter Coronado  
Conceptual MindWorks

“Ali does a great job covering all the topics. Excellent course! Overall rating of Course: 10; Overall rating of Instructor: 10. Strength of the Course: All around great course.”

Jorge Gomez  
HistoryMaker Homes

“Overall rating of Course: 10; Overall rating of Instructor: 10. Strength of the Course: Broad, yet concise.”

Lakai Collins  
Verizon

“Excellent teacher and speaker. Overall rating of course: 10. Overall rating of instructor: 10. I was apprehensive taking the course expecting it to be too technical. The information was presented so well and so easy to absorb.”

Dawn Meglino  
StratxIT Solutions

“Pabrai covered a lot of information. Effectively and concisely. Overall rating of course: 10. Overall rating of instructor: 10. Wonderful course. Excellent instructor!”

Nickie Braxton  
Boston Medical Center

“Very detailed and well delivered. Overall rating of course: 10. Overall rating of instructor: 10.”

Brad Fell, MD  
Allied Physicians Group

“Nicely laid out program. Overall rating of course: 10. Overall rating of instructor: 10. I did not know what to expect coming here. I learned a lot of valuable information to use in my own practice. So glad I came!”

Dale Musson

“Checklists are useful. Overall rating of course: 10. Overall rating of instructor: 10.”

Jacqueline Holmes  
Cummins, Inc.

“Excellent instructor and slide deck. Clearly expert on topic. Overall rating of course: 10. Overall rating of instructor: 10.”

Deborah Tokos  
United Health Services Hospitals

“Practical and functional. Topical and quick. Overall rating of course: 10. Overall rating of instructor: 10.”

Paul Sponcia  
The IT Company

“Instructor is educated in all areas of security.”

Andy Ansryan

“Great information. Very thorough. The amount of information provided is amazing! Overall rating of course: 10. Overall rating of instructor: 10. I feel more confident when I speak to my clients because of my experience with ecfirst.”

Mark Slivka  
Edwards Business Systems

“Topics were explained carefully/methodically.”

Michael Williams

“Review, redundancy, emphasis on key topics were strengths of the course. Overall rating of course: 10. Overall rating of instructor: 10.”

Karen Pugh  
“Detailed focus on practical examples.”  
Ricardo Santiago

“Referenced materials, regulatory guidance provided, instructor’s vast knowledge of subject matter were strengths of the CCSA<sup>SM</sup> Program. Overall rating of course: 10. Overall rating of instructor: 10. I am so glad that I decided to sign up for this course.”

Eric A. Emmer-Ross  
Landstuhl Regional Medical Center

“Very knowledgeable instructor. Easy to understand slides. Excellent speaker. Overall rating of course: 9. Overall rating of instructor: 10. Very informative and great interaction with group.”

Shon Ward

“Comprehensive. Solid information. Excellent material to take away. Overall rating of course: 9. Overall rating of instructor: 9. The courses moves at a dynamic pace, but was very comprehensive. Gave a solid base on which to define and create a cyber security framework.”

Gary Channer  
Moxie Software

“The strength of the course was the quality of instruction and information. Overall rating of course: 10. Overall rating of instructor: 10. I was a bit apprehensive concerning the technical aspects of the subject matter. However, Ali made it easy to understand and apply to my organization. Super job!”

Lou Dinatale  
U.S. Army

“The CCSA<sup>SM</sup> Program was exceptional. Overall rating of course: 10. Overall rating of instructor: 10. The course content is exceptional. Ali is an extraordinary presenter. I was motivated, empowered and equipped to develop and enhance a comprehensive cybersecurity program.”

Elsa Zavala  
Citizens Business Bank

“The breakdown of the cybersecurity framework was the strength of the CCSA<sup>SM</sup> course. Overall rating of course: 10. Overall rating of instructor: 10. Thank you for a great class.”

CCSA<sup>SM</sup> Program Attendee, Ontario, California

“Topics were relevant, tangible, to my responsibilities. Further enhance my understanding.”

CCSA<sup>SM</sup> Program Attendee, Ontario, California

“Overall rating of course: 10. Overall rating of instructor: 10.”

Fabiola Rios  
Citizens Business Bank

“The strength of the course was that information provided was coupled with examples of how to implement the program. The CCSA<sup>SM</sup> Program was very informative.”  
CCSA<sup>SM</sup> Program Attendee, Ontario, California

“It was really good overall. Great job. Able to understand concepts clearly. Overall rating of course: 9. Overall rating of instructor: 10.”  
CCSA<sup>SM</sup> Program Attendee, Ontario, California

“The strength of the course was the instructor’s knowledge. Overall rating of course: 10. Overall rating of instructor: 10.”  
Debra Hite  
Citizens Business Bank

“Very informative. Simplified information. Nice checklists and examples. The class was informative and provided real world examples. It was presented in a fun and simplified manner.”  
Brent Holmes  
Citizens Business Bank

“The strength of the CCSA<sup>SM</sup> Program is that it made a very large and complex area into an understandable format. Overall rating of course: 10. Overall rating of instructor: 10. Thank you so much. This was a wonderful course. The instructor was very prepared for the course.”  
Peter Csaba  
Citizens Business Bank

“The strength of the CCSA<sup>SM</sup> Program was it provided a clear picture of what is required in a cybersecurity plan and associated requirements. Overall rating of the course: 10. Overall rating of instructor: 10. Instructor was very prepared for the CCSA<sup>SM</sup> Program. This was a very complete overview of the elements of a cybersecurity framework, creating a plan, and the associated requirements.”  
Harry Anderson  
Konica Minolta

“Great content, and checklists. The instructor lives and breathes this! Overall rating of instructor: 10.”  
Tim Coker  
All Covered

“Course Rating: 10, Instructor Rating: 10”  
Howard Blober  
Full Spectrum Assess

“Strength of the course was walking thru a framework to establish a cybersecurity program. Overall rating of the course: 10. Overall rating of instructor: 10. Course provided a fantastic foundation to engage an enterprise environment, regarding establishing their cybersecurity program.”

Jaime Verva  
All Covered

“Strong content. Great communication. Overall rating of the course: 10. Overall rating of instructor: 10.”

Joseph Harris  
Vizient

“I enjoyed increasing my technical knowledge in this important area. I cannot wait to apply what I have learned. I will continue to build on my knowledge based on a careful review of the course content. Overall rating of the course: 10. Overall rating of instructor: 10. CCSA<sup>SM</sup> Program has a structured communication and content.”

Ken Boyer  
Konica Minolta

“Very detailed explanation about building and managing a cybersecurity program. Overall rating of the course: 10. Overall rating of instructor: 10. Excellent program.”

Tracy Wood  
Konica Minolta

“Material was well organized and presented in a methodical manner. Overall rating of the course: 10. Overall rating of instructor: 10.”

Mary Nickle  
TerraCom Direct

“Best class I have ever taken at Konica Minolta! Instructor was very prepared for the CCSA<sup>SM</sup> Program. Overall rating of the course: 10. Overall rating of instructor: 10. The strength of the program is that it beautifully covers the area of cybersecurity. The course made a complex area logical and simple. Provides me with ability to qualify questions to assess my clients. I am now able to articulate to all stakeholders in the corporate office why this program will be important to them – CEO, Legal, Compliance, BioEngineering, CIO, CISO, CTO, Privacy Officer, even HR.”

Katherine Finley  
Konica Minolta

“Course Strengths: Presentation Material of the CCSA<sup>SM</sup> course.”

Grace Parker  
Parsons Corporation



“Comprehensive yet moved quickly Course Rating: 10, Instructor Rating: 10”  
Margaret Ayala  
Los Angeles County

“Checklist, documents, and resources provided, knowledgeable instructor. Course Rating: 10, Instructor Rating: 10”  
Derek Christopher  
Hines and Associates

“Well organized, practical study very useful.”  
Sungih Ahu

“A+ Course. Rating: 10 Instructor Rating: 10”  
Connie Seal  
Deep Run Security

“Good overall review of NIST Cybersecurity Framework. Instructor Rating: 10”  
David Sanner  
Cisco

“Subjects covered were very well presented. Course Strengths: Outline in all areas and checklists. Course Rating: 10, Instructor Rating: 10”  
Eugene Fry  
Scryptinc

“I believe the information was clearly presented. Course Strengths: Updated information and knowledge of teacher. Course Rating: 10, Instructor Rating: 10”  
Karen Figueroa  
Evangelical Covenant

“Well-rounded program covering more than one security standard. Course Rating: 10, Instructor Rating: 10”  
Alec Hyeler  
3M

“Instructor has a high knowledge of subject and passes that info with enthusiasm Course Rating: 10, Instructor Rating: 10”  
Andrew Parleto

“Course Rating: 10, Instructor Rating: 10”  
Ali Mirshafii  
KMBS

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“Solid Introduction to Cyber Security. Course Rating: 10, Instructor Rating: 10”  
Bryan Taylor  
All Covered

“Interactive program with examples. Course Rating: 10, Instructor Rating: 10”  
Drew Catalpo  
All Covered

“Great pace, good information that is relevant. Course Rating: 10, Instructor Rating: 10”  
Richard Richison  
All Covered

"Being a former Sales Educator, I know first hand how challenging it can be to hold the attention of an audience when teaching. This is especially true when the information is technical and possibly arcane to some in your class. Ali Pabrai performs this very difficult task with great ease, command, and enthusiasm. It makes the learning experience not just fun but effective. Great Job Ali!"  
Clif Magee  
Engagement Team Manager, Los Angeles Market  
Konica Minolta Business Solutions

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“Great presentation. I very much enjoyed the day. Now if only I can pass the exam!  
Over rating of course: 10. Overall rating of instructor: 10. Instructor hit all topics well.  
Strength of course was the great exchange.”  
Steve Lewis, EVP & COO  
StoAmigo

“Foundation information to prepare an effective cybersecurity program was a strength of the CCSA<sup>SM</sup> course. Over rating of course: 10. Overall rating of instructor: 10.”  
William Evans, CIO  
CSVS

“Strength of the course was its comprehensive and general application across industries. Over rating of course: 10. Overall rating of instructor: 10.”  
Brett Peters, Regional Manager  
Konica Minolta

“Strength of the course was the higher level of knowledge of cyber security.”  
Kari Orrender, Regional Manager  
Konica Minolta

“Very clear! Detailed! Pulled the CHP and CSCS<sup>TM</sup> courses together. Over rating of course: 10. Overall rating of instructor: 10.”  
Stephanie Benoit-Kurtz, VP  
Link Technologies

“I have taken ecfirst courses before, and I returned due to the thorough and lively information. Over rating of course: 10. Overall rating of instructor: 10. The checklists and discussions were the strengths of the course.”

Michael O’Hara  
MedSec Privacy

“Ali Pabrai was masterful. He allowed us to bring up most topical recent events in the media. Over rating of course: 10. Overall rating of instructor: 10. ecfirst is a top-notch training organization. The materials and the CCSA<sup>SM</sup> program are fantastic.”

Rick Kingsbury  
Konica Minolta

“The application of cyber security practices in the real world were a strength of the CCSA<sup>SM</sup> program. Over rating of course: 10. Overall rating of instructor: 10. Ali Pabrai is a wealth of information. He is adept at explaining complex issues in a simplistic manner.”

Kevin Roth  
Konica Minolta

“The cyber security checklists and workflows that were outlined seem like they will be very helpful. Over rating of course: 10. Overall rating of instructor: 10. Ali Pabrai is a very engaging instructor who brought life to a rather mundane topic. I appreciate the knowledge and experience that he brought to the class. I look forward to working with him in the future.”

James Trewin, Sr. VP, Information Services  
CHMB

“Great overview of NIST Cybersecurity Framework and related information. Spirited discussion with classmates. Overall rating of instructor: 10. The CCSA<sup>SM</sup> Program instructor-led class is a very informative introductory class to cyber security. Would recommend for anyone involved in or concerned with their cyber security posture would take the certification training.”

Ian Maurer, Sr. VP of Technology  
CHMB

“Applicable knowledge and detailed information that is usable and well organized were the strengths of the CCSA<sup>SM</sup> program. Overall rating of instructor: 10.”

Student, Las Vegas CCSA<sup>SM</sup> Program

“We have been heavily involved in HIPAA Security for several years. The CCSA<sup>SM</sup> program is a terrific course to understand HIPAA Security and the cyber security framework. We learned how to expand the framework into what we are already doing. Overall rating of course: 10. Overall rating of instructor: 10. Very good high-level coverage!”

Charity Sharpe  
Unity Point Health

“Enjoyed all of the discussions with Ali and his input. Overall rating of course: 10. Overall rating of instructor: 10. Great course. Amazing instructor. One of the best training classes I have attended.”

Karen Durbin

“Loved the real life examples in the course. Overall rating of course: 10. Overall rating of instructor: 10. Very informative. I understand a lot more than I did before.”

Kris Laidley

“The strength of the course was the format of the instruction given and the style of the presentation. Encouragement of class participation was great. I really enjoyed the class. I learned a lot about cyber security. Overall rating of instructor: 10. I walked away with some practical applications.”

Beth Manley

Iowa State Association of Counties

“Tied all the information on cyber security together! Overall rating of course: 10. Overall rating of instructor: 10. Great enthusiasm. Terrific way to learn about IT and cyber security.”

Lorna Waggoner

“Tied everything together for me from CHP and CSCS<sup>TM</sup> classes. Overall rating of course: 9. Overall rating of instructor: 10.”

Deb Lang

“Good overview from a high-level perspective. Overall rating of course: 10. Overall rating of instructor: 10.”

Roy Hansen

“The CCSA<sup>SM</sup> book and the powerpoint presentation were the strengths of the program. Overall rating of course: 10. Overall rating of instructor: 10.”

Heather Burke

“Strength of the CCSA<sup>SM</sup> course were the examples presented by the instructor. Ali is an excellent instructor with good personality and examples shared. Overall rating of course: 10. Overall rating of instructor: 10.”

Stephanie Toms

“Was great to see all the cyber security information presented, pulled together at the end! Overall rating of course: 10. Overall rating of instructor: 10.”

Annjonette Mimi Hart

Unity Point Health

“The many side stories shared on cyber security that relate to ways to converse with security with clients – were a strength of the CCSA<sup>SM</sup> Program. Overall rating of course: 10. Overall rating of instructor: 10.”

Fritz Craiger

“Very effective presentation delivered in the CCSA<sup>SM</sup> Program. Overall rating of course:  
10. Overall rating of instructor: 10.”

Rob Blue  
Unity Point Health

“The manual, powerpoint, and the instructor were the strength of the CCSA<sup>SM</sup> Program.  
Overall rating of course: 10. Overall rating of instructor: 10.”

Adam Romo

“Wow! Great instructor/presenter! CCSA<sup>SM</sup> is a terrific course.”

Attendee, Sep 14, 2016

“Very informative. Kept it fun and interesting.”

Attendee, Sep 14, 2016

“Helps us to build and validate the security program for the enterprise. Overall rating of  
course and instructor: 10.”

Anca Banciu  
Montefiore Health System

“Good materials and checklist for cyber security.”

Attendee, Sep 14, 2016

“Ali Pabrai is a great instructor! Did a phenomenal job in presenting material for the  
CCSA<sup>SM</sup> program in such a short amount of time. Overall rating of course and instructor:  
10. Great instructor. Great resources.”

Angela Simmons  
Total Medical Compliance

“Very informative and kept it fun and interesting. Overall rating of course and instructor:  
10. The organization of slides and data within the slides were strength of the course.”

Attendee, Sep 14, 2016

“Informed instructor. Overall rating of course and instructor: 10.”

Terri Durst  
Southwest Diagnostic Imaging

“Good overview with detail backup for future reference.”

Charles Rivers  
SDI

“The strengths of the course were content, checklists, and comprehensive review of  
policy standards. Overall rating of course and instructor: 10.”

Patrick Cross  
Memorial Health

“Clear to follow. Thoroughly outlined. Overall rating of course and instructor: 10. Thank you for a very clear explanation of a complicated area.”

Judith D. Thompson, Esq.  
Los Angeles City Attorney’s Office

“The strengths of the course included content, materials, presenter/instructor, and the participants’ background and expertise. Mr. Pabrai provided an excellent environment for participants to contribute experiences and input to the topics covered. Mr. Pabrai demonstrated complete knowledge of subject matter. I will recommend participation in future courses.”

Rafael Diaz  
Clinicas del Camino Real, Inc.

“The instructor was very prepared for the course. The strengths of the course included details, full of information and easy to follow along. Being new to the field Ali Pabrai made it fun, interesting and easy to understand the content. Overall rating of course and instructor: 10. I am very satisfied with the overall presentation and the information provided.”

Timothy Olson  
Southwest Health System

“The strength of the course was the wide coverage of topics.”

Denis Burns  
FSU College of Medicine

“Dynamic speaker and able to deliver technical content in an easy to understand manner. Overall rating of course and instructor: 10. Instructor Ali Pabrai was extremely knowledgeable and effective at teaching the CCSA<sup>SM</sup> material. I thoroughly enjoyed this course.”

Lisa Jackel  
Goodwill of the Finger Lakes, Inc.

“The checklists and content that can be easily implemented into processes – were the strengths of the course.”

Jessica James  
Amedisys, Inc.

“Course was thorough and included good materials. Very good course. Very thorough information provided. Class interaction was very important.”

Andrei Dumitrescu  
State of Tennessee

“Instructor was able to explore any topic in greater detail. Overall rating of course and instructor: 10.”

Randy Overmyer  
Goodwill of the Finger Lakes, Inc.

“Instructor was absolutely prepared for the CCSA<sup>SM</sup> course. Given time available everything was great. Overall rating of course and instructor: 10. Ali Pabrai’s passion and energy about security is infectious. No matter how many times I attend a class or presentation with Ali, I learn something new.”

Jay Falck  
Unicorn Computing

“Very useful. Extremely informative! Enhanced my insights on overall security and compliance. Overall course rating: 10. Overall instructor rating: 10.”

Arun Patel  
episource

“Great course layout to very complicated material. Tons of checklists and extra materials that can be leveraged by my organization. Thank you so much for sharing all this information with us in the CCSA<sup>SM</sup> program. Ali Pabrai taught the material in a very clear and concise way. Much appreciated.”

Student, San Jose, California

“Informative and easy to understand program. Now I can plan our cyber security plan with my team to minimize/eliminate threats such as ransomware. Ali Pabrai is a great speaker and instructor. Overall course rating: 10. Overall instructor rating: 10.”

Shubham Chand  
St. Rose Hospital

“The instructor Ali Pabrai was superb! The entire CCSA<sup>SM</sup> Program was extremely helpful. Full of valuable information. Overall rating of course and instructor: 10. Ali Pabrai is extremely knowledgeable in cyber security. He made the class and information come across in a very comprehensive manner. Superb course & trainer!

Recommended!”

Eloy Escamilla  
Knapp Medical Center

“Great instructor with patience in teaching and guiding the course in an understandable manner.”

Juan Alvarado  
Prime Healthcare

“Enjoyed the CCSA<sup>SM</sup> class. Learned a lot. Instructor was very engaging. Overall rating of course and instructor: 10. Instructor kept the course interesting. Instructor engaged class with lots of questions and responses to keep students involved.”

Stephanie Scere  
Monroe Hospital

“Interactive presentation. Instructor was prepared for the program.”

Soumya Lingareddy  
Dallas Medical Center

“Strength of course was the vast knowledge delivered. Overall course and instructor rating: 10. I really learned a lot on how to go back and evaluate our systems. How secure are we? How can we better protect ourselves? Was covered well in the program.”

Deborah Leshner  
Providence Medical Center

“Ali Pabrai is an excellent instructor. Very knowledgeable in all areas of security. Overall rating course and instructor: 10. Very good information covered.”

Joy Patton  
Prime Healthcare

“Overall rating of course and instructor: 10. Great speaker.”

CCSA<sup>SM</sup> Attendee  
Dallas Regional Medical Center

“Great instructor. Overall rating of course and instructor: 10.”

Joel Leal  
Harlingen Medical Center

“Hit on all important cyber security topics. Covered a lot of information in a short time. Very thorough and efficiently delivered. Rating of instructor: 10.”

Mike Gaglianone  
Prime Healthcare

“Ali Pabrai was very knowledgeable and delivered information in a great way. Good materials. Instructor was very prepared.”

Robert Gates  
Prime Healthcare

“The energy that Ali Pabrai maintained helped me stay engaged in the material covered. Much appreciated! Overall rating of course and instructor: 10. Structure of presentation made content easier to learn.”

Joe Wood  
Prime Healthcare

“Ali Pabrai is a wealth of knowledge and full of energy and passion for security. Enjoyed Ali’s CCSA<sup>SM</sup> class. Overall rating of course and instructor: 10. Very concise and informative program.”

Uma Mahesh  
Prime Healthcare

“Excellent course book and materials. Overall rating of course and instructor: 10. Excellent program! A very knowledgeable instructor!! Provided a roadmap to develop a Cyber Security Plan. Thank you!”

Peggy Assessor  
Lake Huron Medical Center



“Overall rating of course and instructor: 10. Very informative. Look forward to another class. Strength of the course was the powerpoint presentation. Pabrai the instructor was very active in delivering.”

Attendee  
CCSA<sup>SM</sup> Program, Dallas, Texas

“Ali was extremely knowledgeable. Overall rating of course and instructor: 10. Ali Pabrai was not only knowledgeable but also entertaining. He gave practical examples of complex areas.”

Frank Mader  
East Liverpool City Hospital

“Overall rating of instructor: 10. Swift and concise. Well done!”

Joe Olenick  
East Liverpool City Hospital

“I enjoyed the course and would recommend to all that need cyber security training. Overall rating of course and instructor: 10. Ali Pabrai was an excellent speaker.”

Daniel Bowen  
Prime Healthcare

“Overall rating of course and instructor: 10. Instructor was prepared for the course.”

Attendee  
CCSA<sup>SM</sup> Program, Dallas, Texas

“Instructor was prepared for the course. Rating: 10.”

Harikiran M.  
Dallas Medical Center

“Organized course. Appropriate. On-target for information that a HIPAA and Security Officer needs day-today.”

Attendee  
CCSA<sup>SM</sup> Program, Dallas, Texas

“Overall rating of course: 10. Ali Pabrai is very knowledgeable.”

Tero Caamano  
Prime Healthcare

“I found the CCSA<sup>SM</sup> course to be very unique. During the course the instructor Ali Pabrai challenges the students to think about applying the concepts taught to the current issues and challenges of the organization; including addressing day-to-day operations. The course discusses how to develop our cyber strategy. Very detailed and to the point program. Lots of good information covered in a day!

Rating of course: 10. Rating of instructor: 10.”

Sujeeth Lingual  
Prime Healthcare

“Generated awareness that the threats out there are real and need immediate attention. Rating of course: 10. Rating of instructor: 10. Style in which content was delivered made course content interesting and captivating. Instructor was very prepared.”

Michael Lumague  
Prime Healthcare

“Ali knows how to engage and keep students entertained. Rating of course: 9. Rating of instructor: 9. Good presenter makes information relevant to our environment. Love his jokes.”

Martin Cordova  
Prime Healthcare

“Templates and checklists were strengths of the course. Rating of course: 9. Rating of instructor: 9. Instructor was very prepared for the course.”

Sean Whitney  
Prime Healthcare

“Good understanding of and enforcement of the cyber security framework as well as structure and tools. Rating of course: 9. Rating of instructor: 9. The cyber security framework was well stressed.”

Tony Van Boetel  
Prime Healthcare

“Ali was an excellent teacher. Very clear and precise. Rating of course: 10. Rating of instructor: 10.”

Attendee, April 8, 2016

“The CCSA<sup>SM</sup> Program was very informative. Rating of course: 10. Rating of instructor: 10. The CCSA<sup>SM</sup> course increased my knowledge of cyber security. It is very informative to help implement what was discussed in my facility.”

Nasser Bunduka  
Prime Healthcare

“The content was very informative. The framework provides a blueprint which an organization can customize and use and benefit from. The CCSA<sup>SM</sup> Program covers really important points including encryption. Rating of course: 10.

Rating of instructor: 10.”

Shivani Sharma  
Prime Healthcare

“Course was very informative and a good overview of cyber security. It will help Prime Healthcare protect its critical systems. Rating of course: 9. Rating of instructor: 9. Good flow of information and topics in the course.”

Jazz Sorenson  
Prime Healthcare

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“Ali Pabrai is a real expert in cyber security. He gave us the important information we needed. Rating of course: 10. Rating of instructor: 10.”

Iris Anderson  
Prime Healthcare

“Overall understanding and cyber security were the strengths of the program. Rating of course: 9. Rating of instructor: 10.”

Sandeep Rademi  
Prime Healthcare

“Rating of course: 9. Rating of instructor: 10.”

Raghu Chennareddy  
Prime Healthcare

“Strengths of the course: fun, exciting. Rating of course: 9. Rating of instructor: 9.”  
Attendee, April 8, 2016

“Very informative. In-depth overview. Rating of course: 10. Rating of instructor: 10.”  
Attendee, April 8, 2016

“Instructor was very knowledgeable and reviewed key concepts as necessary.”

Rama Ilapakurthi  
Prime Healthcare

“In-depth and detailed information. Rating of course: 10. Rating of instructor: 10.”  
Attendee, April 8, 2016

## Consulting Practice



## Certification Training



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Team Lead, Business Development & Certification Program

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