

“The HIPAA instructor was very knowledgeable. Overall rating of the CHP program: 4/5.
Overall rating of the Instructor: 5/5.”

Ellen Agho

Mississippi State Department of Health

“This is a training to take with the Team. The ecfirst Team is great and friendly! The HIPAA updates and the tips provided were the strength of the course. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

Alioun Ndaw

City of Houston

“This HIPAA class was great. Lorna is an excellent instructor and I highly recommend that you take any courses that she teaches. Instructor had very good examples, and is personable and humorous. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

Chelyn Bigornia

Thurston County

“Very comprehensive HIPAA program. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

Nelson Atehortua De la Pena

Mississippi State Department of Health

“Insightful, instructor delivered training that could be understood by all levels of experience and knowledge in the area of HIPAA. The summary slides after each module is helpful. Providing quizzes and practice tests were helpful in gauging what topics I need to put more focus on. Overall rating of the CHP Course: 8. Overall rating of the Presenter: 10.”

Searsa Johnson

CareSource

“Lorna's years of expertise was very apparent. She had good stories that spoke to the topics to potentially help give more insight and understand when needed. Succinct yet informative, plenty of useful information to take away. Overall rating of the CHP Course: 8. Overall rating of the Presenter: 9.”

Kelly

Seven.me

“Excellent! Instructor was amazing. Gave lots of real world practical examples that help clarify confusing topics. I have taken many training classes over the years and this is the first one I have taken in some time that I actually felt not only stayed on topic but went deep into it. Really enjoyed it and more importantly I actually learned quite a bit. Overall rating of the CHP Course: 10. Overall rating of the Presenter: 10.”

Chris Knodel

CareSource

"It was wonderful! Lorna tells interesting stories! The instructor's experience with HIPAA was the greatest strength. ecfirst has always been very detailed in our HIPAA audits. I trusted they knew the content. Overall rating of the CHP Course: 10. Overall rating of the Presenter: 10."

Stephanie Casey
Delta Dental of Oklahoma

"Lorna did a wonderful job getting through the material and is very knowledgeable. It was great, very thorough. Only concern was I would have loved to have gotten the manual and materials a couple weeks prior to the class, so I could have been better prepared. That is a lot of information to digest in a couple days and it would have been more beneficial to really study prior to the class so I could have attended with questions ready. Overall rating of the Instructor: 10".

Patricia McCann
BCBSIL

"Good. Overall rating of the Course: 8. Overall rating of the Instructor: 9".

Cynthia
HCSC

"Through, good stories and examples, great preparedness for final exam. Content and laws and real-life examples are the strength of the course. Overall rating of the Course: 9. Overall rating of the Instructor: 9".

Kim Douglas
Principal

"The material covered was very thorough. Knowledgeable instructor. Overall rating of the Course: 8. Overall rating of the Instructor: 8".

Kathy Colbert-Wisco
Gundersen Health System

"Lorna's knowledge and examples were the strengths of the course. I appreciated the quick reference cards and info-graphics that provided examples. Overall rating of the Course: 10. Overall rating of the Instructor: 10".

Jessica Blanton
Cerner

"Excellent. Thank you for a great experience, I really appreciate it! I am an IT Security Analyst. I have 28 years of "technical" experience - no HIPAA experience. This was a wonderful experience for me. I learned so much! Overall rating of the Course: 10. Overall rating of the Instructor: 10".

Drake Herrick
Acadian Ambulance Service

“Informative class, great instructor but an overwhelming amount of information for a technical IT professional. Lorna's ability to focus on the key elements of HIPAA. Lorna was great. A lot of information in 3 days but she managed to cover it all and also made it fun. Really enjoyed it. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Monica Papara
Acadian Ambulance Service

“I enjoyed the class and learned much more about HIPAA. Lorna knows the material inside and out and is an excellent instructor. I did feel there was a lot of content to go through in a short amount of time. I got a lot of useful information which will help me do my job better. Lorna was an excellent instructor, and Kris was so helpful from registering to resending me emails. Thank-you both. The material was current, and Lorna gave examples that helped me relate to the subject as hand. I liked the yellow study flags for areas we need to review. Overall rating of the Course: 9. Overall rating of the Instructor: 10”.

Peg Minogue
Trustmark Benefits

“The training was great. Instructor made information easy to retain. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Carmen Drake
Public Health

“Virtual class is flexible and convenient. Training was very informative and the work book and resources provided were very helpful. Workbook provided, practice test are the strength of the course. Also the real life scenarios associated to the content was a good way to associate mundane topics into real life scenarios. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Earl Concepcion
P3 Health Partners

“Prefer virtual class, it saves time on travel. I thought it was pretty good. I liked having the manual to follow along with. Kris also provided value has she helped the instructor. It was a good overview of HIPAA Code set, Privacy and Security. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Patty Pezely
ARH

“Training content was excellent. Well organized and presented. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Eric Knox
Trustmark

“Great speaker, great pace, kept my attention. Lorna is such an expert! I appreciate all the real life stories/cases and how she can take a difficult concept and make it relatable and understandable. Thanks Lorna and Kris! Overall rating of the course: 9. Overall rating of the Instructor: 10.”

Kristal Drewery
Delta Dental of Oklahoma

“Excellent training - provided in depth on HIPAA. Providing analogies helped in making the course easy to understand. Overall rating of the course: 9. Overall rating of the Instructor: 9.”

Pradeepa Gangadharan
Beacon Health Options

“Overall experience was good. Course material is the strength of the course. Overall rating of the course: 9. Overall rating of the Instructor: 9.”

Ritam Priya
Nocimed

“Lorna is an excellent communicator/instructor and demonstrates a tremendous passion for HIPAA. I was impressed with the real-world examples used during the presentation to help further explain the various topics. Lorna also did a great job of summarizing the information covered previously before moving on to the next module. The course covered all pertinent HIPAA modules and concepts in a comprehensive manner. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

James Feltner
Appalachian Regional Healthcare

“Great training! There was a lot great information and well organized. Lorna's knowledge of the information and her ability to make it relatable is the strength of the course. Kris did a great job running the Webinar. I know that can be tricky but it all worked well. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Devery Goodey
P3 Health Partners

“Great Training. Reinforced key HIPAA concepts leading all the way up to the Final Rule, good introduction of the subject with details on how to meet these security and privacy requirements. Great refresher for me, delivered professionally and supported exceptionally by Kris. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Izhar Ahmed Mujaddidi
Beacon Health Options

“Great information - Lorna is a very engaging instructor. The flow of information being delivered is great. Everything is sectioned into modules, with assessments to check our understanding as we go. While I enjoyed the virtual course, I look forward to resuming in person classes to enhance the educational and networking experiences. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Kelli Ogunlesi

ACU-Serve/HIPAAwise

“The training was well organized and informative. I really enjoyed the content taught. Good Context. Overall rating of the Instructor: 10.”

Zelcha Emmanuel

Amita Healthcare

“Excellent. Overall rating of the course: 9. Overall rating of the Instructor: 10.”

Martin Fernando

Hudson Regional Hospital

“The Virtual training was good. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Deepak Ohri

IBM

“Excellent, well thought out. I liked Lorna's stories that accentuated a point in the manual. The "exam study" flags were also helpful for things to focus on. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Wade Middleton

Denticare Finance, Inc

“Lots of valuable information covered. Strength of the course is knowledge on the subject and practical examples shared by Keith. Thanks for the opportunity to expand my knowledge. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Francesco Ventura

noHold, Inc.

“The class manual and related documentation provided was useful. The written materials were well presented.”

Rebecca Sinclair

Trustmark Companies

“I thought the training was well delivered and very concise. Enjoyed the stories that were woven in with the material. The knowledge and experience of the instructor was the great strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Matt Bahl

SCL Health

"Lorna is very knowledgeable about this subject matter. She makes what could be a dry subject entertaining! It was a real joy taking her class!. Overall rating of the Course: 10. Overall rating of the Instructor: 10. "

Janice Cooper
Aultman Health Foundation

"Lorna is a great instructor. She's great to listen to, interesting and informative. Overall rating of the Instructor: 10".

Gretchen Thaller
Thurston County Public Health and Social Services

"Defining the terminology and simplifying the material are the greatest strength of the course. The training was thorough and spoke to the material provided. Well informed instructor and enjoyed the examples and explanations. Overall rating of the Instructor: 9".

Kelley McIntosh
Thurston County Pretrial Services

"Good connection between powerpoint and class materials. Easy to follow along."

Laurelle Lee
Thurston County

"It was a good experience. A lot of information for the short period of time given. Instructor was energetic and engaging. Overall rating of the Course: 8. Overall rating of the Instructor: 8".

Mia Pagnotta
Thurston County Public Defense

"Instructor was very knowledgeable. A lot of information, quickly delivered".

Pam
Thurston County

"Instructor's knowledge is strength of the course".

Raul Salazar
Thurston County District Court

"Comprehensive training delivered in accessible format and language. Very knowledgeable and engaging presenter. Well organized material with references, quizzes and points that would be tested. Overall rating of the Instructor: 9".

Staci Coleman
Thurston County

"Fast paced and a lot of information. Overall rating of the Instructor: 10".

Stephanie Klein
Thurston County Correction Facility

“Great overall class. Covers all areas of HIPAA Compliance needed for a covered entity regardless if they are a Hybrid or not. Wow, a lot of information to cover in two days”.

Tammy Devlin
Thurston County

“Overall was good. Lorna did a good job of making it interesting. Covered a lot of material. Overall rating of the Instructor: 10”.

Tawni Sharp
Thurston County

“Very informative, a lot of information in a short time. Directly relating to our field. Strength of the course was instructor knowledge. Well-spoken and engaging. I need to let it all sink in - appreciate the materials. Overall rating of the Course: 8. Overall rating of the Instructor: 10”.

Cynde Maurer
Rogue Valley Manor

“Fast-paced, detailed, efficient. Slight repetitive making it easier than looking back, summaries and practice quizzes, real life examples - not just definitions or explanations, study time, plenty of materials”.

Mary E Hollinger
Rogue Valley Manor

“Excellent coverage of the material and examples. Used easy to follow explanations for someone like me who has no previous knowledge of these topics. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Kathy A. Scott
Pacific Retirement Services

“Detail of information, Instructor obviously an expert in material.”

Jill Howard
Pacific Retirement Services

“Very thorough, but at a level that I could comprehend. The ways to remember terms/acronyms and the visuals in the PowerPoints are the strength of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Kristi Morrow
Meadows of Napa Valley/Pacific Retirement Services

“Lorna was a great instructor. Good examples. All the detail packed into two days. Lots of good info. Really enjoyed the class. Overall rating of the Instructor: 10”.

Nelson Franks
Pacific Retirement Services

“Lorna was a dynamic and an interesting presenter who made HIPAA come to life! Lorna really made the difference. Lots of material to cover, but great delivery. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Ashley Slavik
Veeva Systems Inc.

“Lorna's vast knowledge and her more than twenty-year background teaching the course, was evident in her delivery. Lorna did an outstanding job delivering the CHP class. She presented the information in a way that was easy for us to understand and grasp. I feel strongly that the information which I received in the CHP class will be very useful to me in my position as a HIPAA Privacy Specialist within the Military Healthcare System. Lorna gave us lots of examples. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

David Bedenbaugh
Kimbrough Ambulatory Care Center

“Great information and the Instructor did an outstanding job going over the materials. Overall rating of the course: 9. Overall rating of the Instructor: 10.”

Gloria Hofilena
Goodwill Industries of San Antonio

“Very insightful. Great experience to reboot knowledge. The delivery was very understandable. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Janet Green
Clarion Health

“Greatest strength of the course were the details and the breakdown of each segment. Appreciate the instructor's knowledge and skills to teach this course. CHP course provided details in great depth, to equip me with the knowledge necessary to better serve my organization. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Pauline Graf
Goodwill Industries of San Antonio

“Great overview, with a lot of information. Lorna is a wonderful instructor who is passionate about HIPAA and it shows. She took a somewhat complex subject (dry subject) and made it interesting and easily teachable to me. Greatest strength were the examples provided by Lorna. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

Wendy Forsey
Comprehensive Health Services – Caliburn

“Lorna was a great instructor, who explained things in a relatable and clear way.
Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Alexis Roelke
episource LLC

“Excellent class. Lorna is great! Overall rating of the Course: 10. Overall rating of the
Instructor: 10.”

Barbie Gannon
Yakima Valley Farm Workers Clinic

“Extremely knowledgeable. Greatest strength is the way Lorna was able to explain the
topic. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Jeannie Smith
Drummond Company, Inc

“I feel a lot more knowledgeable but also overwhelmed with the amount of information
packed into 2 days of training. Overall experience was great. No complaints at all.
Overall rating of the Instructor: 10.”

Raquel Nicole Reyna
Colorado River Indian Tribes - CHR Program

“Great experience. Very informative. Overall, great speaker. Instructor explained
everything very well, she was thorough. Overall rating of the Course: 9. Overall rating of
the Instructor: 9.”

Sandra Godinez
Celebrating Life CHC

“Lorna was fantastic!”. Overall rating of the Instructor: 10.”

Sonya Brown
Multi Plan Services Agency, Inc.

“Lorna was very good at providing real world examples to make the material relevant.
She was also able to make what could be very boring material interesting. Lorna did a
fantastic job and was very reassuring of us all and our ability to learn this material.
Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Stacey Dunn
Marimn Health

“Well thought out and communicated. Filled with education components. Instructor was
wonderful. Overall rating of the Instructor: 10.”

Tamra Luft
Assistance & Recovery Program

“Lorna is the best - she covered the right and relevant material. Cannot recommend enough. Her knowledge and adding of the stories aided to recall the material. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Woody Carrick
Pathways

“Instructor was prepared. Training was thorough, I enjoyed. Overall rating of the Course: 10. Overall rating of the Instructor: 9.”

Carol Clark
MSDH

“Great. Material was very good. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Charles Jackson
MSDH

“Great class. Learned a lot more about HIPAA than I knew before. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Henry
MSDH

“Information about HIPAA was the greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Patricia A. Garrette-Oluade
MSDH

“The strengths of the course were gaining knowledge of terminology, and a better understanding of HIPAA. Instructor was informative and enjoyed the class. Overall rating of the Instructor: 9.”

Denisha Johnson
MSDH

“Comprehensive documentation of topics. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Justin Burton
MSDH

“Structured knowledge is the strength of the course. Great course & instructor. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Basil Bakri
MatchMD

“Comprehensive HIPAA professional course. Enjoyed learning from Lorna. Much better than my self-taught online course. One of the best HIPAA training experiences I have attended. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Eric Woolridge
DHC Central

“Easy to follow with the Instructor led course. Overall Rating of the Course: 9. Overall Rating of the Instructor: 9.”

Phillip Bays
City of Austin

“Very detailed information. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Suzanne Pliska
The McGregor Clinic

“Overall Rating of the Course: 9. Overall Rating of the Instructor: 9.”

Brian Griffin
Springhill Medical Center

“Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Marilyn Goodwin
Springhill Medical Centre

“Lots of information that I was really unaware of. Really great. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Samantha Siple
Bureau of Reclamation – PN Region

“Preparedness and flow of information are the course strength. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

Daniel Olson
IHCRC

“Lorna’s mastery of the material was exceptional. Well done.”

Chris Newland
Pathways

“In-person review is the strength of the course. Overall Rating of the Course: 9. Overall Rating of the Instructor: 9.”

Anton Almquist
Sythc

“Lorna’s training was a great refresher and triggered a few take-aways for me.”

Rob Ressmann

“Very knowledgeable! Explanation of maturity of all security laws and standards are the strength of the course. Aware of final HIPAA rules now. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Aaron Kelly
CareSource

“Strength of the course is gives me “why” of why we have HIPAA the Importance & what can happen if not followed.”

Natie Moon-Storer
CareSource

“Good. Details information. Overall rating of the Course: 9.”

Beth Weidner
CareSource

“Well prepared. Book & materials are strength of the course. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Course strength is blending HIPAA regulation with security. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Great Speaker. The right amount of “Fun” added to keep interest. Lorna is great and very engaging. I enjoyed personal stories that aided in understanding the material. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Regina Dillon
CareSource

“Instructor / Examples / Pace / Detail are the course strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

James Dillon Carson
CareSource

“Very Knowledgeable instructor. Great speaker. Great course! I wish all of CareSource could take this training! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Searsa Johnson
CareSource

“Instructor is very relatable, makes the dry subject seem interesting, I feel everyone in our company should be required to take this class! Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Betsy Epperson
CareSource

“Entertaining & broad. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Dan Wilkins
CareSource

“Great presenter. Lorna always does a great job keeping the topic interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Chris Harlow
CareSource

“I had a good understand. Helped to tie it all together. Good examples provided to demonstrate the topics. Overall rating of the Instructor: 10.”

Angi Moots
CareSource

“Pace & detail were appropriate. Great examples. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Robert Leik
CareSource

“Good examples. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Steve Binder
CareSource

“Keeping attention & clarity of course are the greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Joseph Waits
CareSource

“Great overview, examples shared help reinforce information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Tammy Crawford
CareSource

“Many good & realistic examples throughout the lecture. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Lisa Spatz
CareSource

“I feel I have a better understanding of HIPAA after the class. Great presentation. The real-world examples make the topic easy to understand and bring the topic close to home. Overall rating of the Instructor: 9.”

"Instructor was very well versed in subject matter. Very informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Darin Hurst
CareSource

"Lorna made the course interesting with her real-life examples. Overall rating of the Course: 9. Overall rating of the Instructor: 9."

Marrisa Foudray
CareSource

"Numerous examples, antidotes to enhance audience understanding. Great speaker. Very knowledgeable, good pace really liked the binder received. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Sherri Kist
CareSource

"Experience of instructor, quality of manual and related slides and greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9."

Robert Hunt
CareSource

"Very informative. Nice to have binder material. Great info and presentation. Presenter very professional & very knowledgeable. Overall rating of the Course: 9. Overall rating of the Instructor: 9."

Dustina Schroder
CareSource

"Depth of material is the greatest strength. Attending this course provided me a thorough understanding of HIPAA. I previously had only annual training on this topic. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Jordan Jahn
CareSource

"Instructor was conversational & entertaining. Great notes, great resources to review later. My intention was to take back learnings to my team. I think I'll bring some stories, commercial for appropriate safeguards. Overall rating of the Instructor: 10."

Jennifer Meyer
CareSource

"Well prepared. Understandable information. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Amber Chappelow
CareSource

“Very thorough. Well organized. Understandable. Overall rating of the Course: 10.
Overall rating of the Instructor: 10.”

Kristina Harold
CareSource

“Excellent presentation & written materials. Lorna’s humor is the greatest strength. Well organized. Understandable. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Barb Lahmann
CareSource

“More interaction. Subject matter.”

Craig Ruse
CareSource

“Very well prepared. Great presenter. Related stories and examples are strength of the course. Lorna made this topic very interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Gail Broome
CareSource

“Wonderful progression of information. Real world application/examples help to provide clear understanding of information. History was beneficial & handouts were wonderful. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Jessica Rowland
CareSource

“Very prepared & knowledgeable instructor. Lorna’s delivery of information was interesting and explored analogies to make the topic discussion enjoyable. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Elizabeth (Lisa) Stokely
CareSource

“Robust use of examples are greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

S. Michelle Phillips
CareSource

“Took a very complex topic and condensed it to give a good comprehensive overview. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

CareSource

“Presenter, Handbook & speaker knowledge are the greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Sandra Spencer
CareSource

“Strength of the course are presentation, binder/handouts & speaker knowledge. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Christy Walters
CareSource

“Strength of the course is giving “Why’s. Overall rating of the Instructor: 10.”

Julieanne Jenkins
CareSource

“Excellent info with examples & stories by presenter. Very effective in helping to explain info! Great training. I was triggered by presentation for great ideas to use when training in my department. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Wendy Hoffman
CareSource

“Have a greater understanding of the bigger picture of HIPAA/Security in workplace. Also, as employee to be aware of vulnerabilities and individual responsibility to address HIPAA. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

DaVonna Hornback
CareSource

“Lorna’s knowledge and the way she presented examples was great. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Mary Eileen Lechleitner
CareSource

“Good presentation. Held audience attention. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Peggy Beat
CareSource

“Great examples that went along with definitions. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

LaDawn Manning
CareSource

“Strong course. Overall rating of the Instructor: 10.”

Megan Thompson
CareSource

“Very detailed about the laws and what the specification are.”

Sheila Thompson
CareSource

“Very knowledgeable. Instructor’s experience is the greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Stacie Conklin
CareSource

“Nice handouts. Understood about business associations as related to HIPAA. Overall rating of the Instructor: 10.”

Vicki Hornbeck
CareSource

“A lot of information covered. Appreciated. Overall rating of the Course: 8. Overall rating of the Instructor: 9.”

Jason Folks
WageWorks

“Very comprehensive always. This course was very good. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Aaron Fraser
WageWorks

“Quality of presentation is the greatest strength. Had a great experience and Lorna has a great personality and managed a class very well! Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Rob Royse
St. Louis County

“Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Mary Munson
Woodlands BHN

“Interactive course. Delivered personal stories & experiences. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Patricia Perry
HCSC

“Makes me understand how important it is to be HIPAA Compliant. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Anthony Gresham
IHCRC

“Well Prepared. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Tracey Renaud

Derick Dermatology

“She was very funny and kept it interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Kellie Clinton

Trustmark

“Lorna made the class so interesting with various scenarios. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Sheela Suresh

Joint Commission

“Detailed and timely presentation. It was great class. Lorna did an excellent job of making a topic that is very interesting and comical when appropriate. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Theresa Wacker

Cytex

“Lorna is fantastic! She made HIPAA fun. I would recommend this class to anyone that is looking to become a certified HIPAA professional. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Autumn Twidwell

Scott AFB, IL

Dental Clinic Records & Administration

“Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

Oai Huynh

RevenueWell Systems

“Mrs. Waggoner did an outstanding job. Lots of good info and she gave good examples/stories to support bullets. She made the course easy. I enjoyed taking this course. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Juan Busanet

Brooke Army Medical Center

“Great reminder on topics that I have been taken previously. Very comprehensive. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Tom Streeter

HCIM

“Ease of understanding the material being presented. Overall rating of the Course: 8.
Overall rating of the Instructor: 8.”

Ann Hart
Woodlands BHN

“Content was clear. Easy to understand and the instructor kept me motivated, amused while learning more of a topic that I thought I knew for a decade. Loved the funny scenarios & stories. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Vanessa Jacobs
Integration Link, LLC

“Awesome. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Gregg Cesario
HCSC

“She made it entertaining and used plenty of examples. Overall rating of the Course: 10.
Overall rating of the Instructor: 10.”

Rosio Zambrano
HCSC

“Clarified the rules and regulations for HIPAA and made me realize the importance of securing ePHI. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Chris Burg
TechBox Inc.

“Instructor was well prepared. All topics and knowledge of the instructor were a great strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Rodney Larson
TechBox Inc.

“Effective teaching from a qualified person. Teaching a lot from an overview level while also being able to answer specific questions. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Jeremy Schrader
TechBox Inc.

“Indepth Information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Isaac Wilson
TechBox Inc.

“A lot of areas covered. The instructor was great. Overall rating of the Instructor: 8.”

Pete Richards
TechBox Inc.

“Great presentation. Lots of info. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

John Zerkle
TechBox Inc.

“Having a knowledgeable instructor facilitating the course is the overall strength. Overall rating of the Course: 8. Overall rating of the Instructor: 9.”

Elinor Ferguson
MS Division of Medicaid

“Lorna is a great and energetic instructor. This is a lot of information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Karson Luther
MS Division of Medicaid

“Lorna is a wonderful instructor! Her teaching style and experience is great strength. I feel I have a much better understanding of HIPAA requirements. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

Janie Simpson
MS Division of Medicaid

“Good presentation. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

Charles R. Terry
MS Division of Medicaid

“Making complex regulations understandable. Overall rating of the Course: 8. Overall rating of the Instructor: 8.”

Sheila Kearney
MS Division of Medicaid

“Thorough knowledge of instructor is the great strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

David Neil Dumas
MS Division of Medicaid

“Instructor well prepared. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Kimberly Sartin Holloway
MS Division of Medicaid

“Very thorough and well-prepared instructor. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Robert G. Anderson
MS Division of Medicaid

"The instructor was knowledgeable and very interactive. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Denita N. Smith

MS Division of Medicaid

"Real world explanations/examples provided made convoluted topics easier to understand and remember. This was my re-certification session and Lorna was just a dynamic as she was 3 years ago!! Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Beth Lo

Eden Autism

"Instructor was well prepared. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Peter C. Spratt

Yakima Valley Farm Worker's Clinic

"Great course. Very informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Michelle Henderson

Medcom Benefit Solutions

"Instructor was very knowledgeable and thorough. Delivered relevant information. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Traci Boon

ProCare Pain Solutions

"In-depth knowledge is the strength of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Jeffrey McIntyre

MSDH

"Well prepared. Depth of coverage. Instructor did an outstanding job. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

James Meadows

Biomerieux

"Well organized topics. Interesting stories. Overall rating of the Course: 10. Overall rating of the Instructor: 10."

Connie Seal

Carson & Saint

“Goal flow; started at the top, describing HIPAA and diving into details. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

Paul Kiely
Akili Interactive

“Discussion/Examples Driven. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Chris Keim
Christopher B. Keim, PC

“Instructor was very much prepared for the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Neera Ohri
Kaiser Permanente

“Course had detailed explanation by examples which made it easier to understand. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Jack Kim
Prunso Technology

“Course had good, on-point stories and examples. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Trevor Briede
Kaiser Permanente

“Instructor was very much prepared for the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Neera Ohri
Kaiser Permanente

“Instructor was prepared. Course was clear, concise and focused on the key elements. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Dalita Isahakian
Kaiser Permanente

“Good introductory course. Lorna was funny and high energy. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Marta Kourliandtchik
GlobalMed

“Awesome knowledge source. Lorna was very prepared. Covered all the important points not only for an exam but also for real world else. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Nahom Tulu

“Clear and direct. Excellent examples. Encouragement of class participation. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Veronica Brown
Common Ground

“Instructor had thorough understanding. Documentation provided was thorough and a good future too. I enjoyed my experience and am leaving with more understanding of HIPAA and the importance of it. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Catrina LaRocca
West Health Institute

“The workbooks are really helpful. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Tessa Wunder
ecfirst

“Good Information. Overall Rating of Instructor: 9.”

Stephen Brown
University of Tennessee

“Lorna was very dynamic, engaging, & knowledgeable. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Sophia Preston
ecfirst

“Knowledgeable Instructor. Reference manual to refer back is the strength. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Lisa Barton
ecfirst

“Important historical content. Overall Rating of Instructor: 10.”

Gloria Beckett
MS State Dept. of Health

“The information was very detailed for understanding HIPAA. Overall Rating of Instructor: 9.”

Shanda Steele
PHL - MS State Dept. of Health

“Great Training – Just a lot of info to take in. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Christie Craft Berry
MS State Dept. of Health

“Detail. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

David Hall

MS State Dept. of Health

“Great book & resources. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Amanda White

MS State Dept. of Health

“The course was great! Would be nice test after each module. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Latrese Hossley Thomas

HFLC - MS State Dept. of Health

“Lorna was very prepared and knowledgeable. Overall Rating of Instructor: 10.”

Donna Etheridge

MS State Dept. of Health

“Knowledge of instructor is great strength. Class was very intensive. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Degina Booker

MS State Dept. of Health

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Charlotte Holly

MS State Dept. of Health

“Lorna’s ability to use real life experiences. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Kendra Sch

MS State Dept. of Health

“Received knowledge regarding HIPAA polices & guidelines. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Gloria Grant

MS State Dept. of Health

“Highly detailed specific information. Course was extensive and course handbook looks to be a good reference for future use. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Mike Fuller

MS State Dept. of Health STD HIV

“Very interesting, loved stories that related to subject matter. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Jennifer Lawson

MS State Dept. of Health

“More knowledgeable about HIPAA in general. The class was fast but the instructor made it interesting. There was a lot of information to comprehend and retain in such a short period of time. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Jeanette Johnson

MS State Dept. of Health

“The course provided everything we needed to know. Lorna was an enjoyable speaker. The class was very intensive. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Lashandria Hampton

MS State Dept. of Health - Health Planning

“Learned a lot more about HIPAA. The instructor and class was very prepared and organized. Overall Rating of Instructor: 10.”

“Very good course, lots of information in short time. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Teletha Johnson

MS State Dept. of Health

“Good information; Knowledgeable and engaging instructor; Great material. I wish there were more instructors like her. She was truly awesome. Overall Rating of Course: 9. Overall Rating of Instructor: 10+5.”

Eva Thomas

MS State Dept. of Health

“Specific examples and excellent presentation. A good clear understanding of material and hearing some new information. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Toya Ford

MS State Dept. of Health, Child health services

“Very detailed. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Kimberly Reese

MS State Dept. of Health

“The instructor was very knowledgeable about the material. She answered everyone questions. Funny and nice! Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Kelli James

MS State Dept. of Health– HFLC

“Very interesting. Learned some things we were doing wrong then this class.
Knowledgeable. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Michele Whitehead
MS State Dept. of Health

“This was very eye opening. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Sharlyne Vuyovich
MS State Dept. of Health

“Very knowledgeable and great guidelines. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Mary “Missy” Fisher
MS State Dept. of Health

“Knowledgeable instructor who kept class moving at a brisk pace yet presented information in a relatable manner. Overall Rating of Course: 8. Overall Rating of Instructor: 8.”

“Goes beyond typical HIPAA background and adds a comprehensive depth to topic. Gained increased knowledge of HIPAA from varied perspectives. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Vickie Tucker
MS State Dept. of Health OTC

“I feel like most of retentions was from Lorna makes the subject at the time into a story, it was a good way to learn. I do with the class could have been 2 ½ and 3 days. The last part seems rushed. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Chalise Whitehead
MS State Dept. of Health

“More resourceful regarding HIPAA rules/etc. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Lois Moore
MS State Dept. of Health

“Thorough overview. This course is too many hours for each day. Adult learners do not absorb taught materials for 5-7 consecutive hours. Should be 4-5 hours/day over 2-4 days. Overall Rating of Instructor: 9.”

Becky Shipp
MS State Dept. of Health

“Overall Rating of Course: 8. Overall Rating of Instructor: 10”

Antenikah Robbins
MS State Dept. of Health - HFLC

“Good instructor/good Material. Lorna was incredible! Very good presentation with very good mix of real world events along with great stories and illustrations! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Lee Winborne
MS State Dept. of Health

“Very good Presenter would have enjoyed more if it was not rushed. Too much information for 2 days training need informative that office MSDH. There were things that I will not be able to use ever, like all the acronyms. Overall Rating of Instructor: 10.”

Kim Evans
MS State Dept. of Health

“Instructor was very knowledgeable. Overall Rating of Instructor: 10.”

Sharon Rouser
MS State Dept. of Health

“Fantastic Presenter. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Alisa Williams
MS State Dept. of Health

“Strength of the course is the book; reviewing what would be on the test; welcomed audience questions; practices tests. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Good information. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Instructor knew information and got my attention with stories. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Brieah Hudson
Oral Heath

“Very well prepared. The instructor was great – Stories were very helpful. Great Class, I learned a lot. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Ingrid Dave Williams
MS State Dept. of Health

“Lots of information did not know. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Very intense course. Instructor well prepared. Overall Rating of Instructor: 8.”

Robbie Grant

“Informative. The Instructor is very knowledgeable.”

Xueynan Wang
MS State Dept. of Health

“The class was very informative. I learned a lot of information regarding HIPAA”

Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Lisha Jones

MS State Dept. of Health

“Large amount of information in two days course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Teresa Windham

MS State Dept. of Health

“Great course materials, informative instructor. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Theresa Kittle

MS State Dept. of Health/WIC Program

“Informative. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Linda Horne

MS State Dept. of Health/WIC Program

“Strength of the course is to prepare Department of Health Staff in the requirements of HIPAA. We can relate the training to our daily operations. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Stella Williams

MS State Dept. of Health

“Covers all practical areas of HIPAA. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Rebecca Henley

MS State Dept. of Health

“The indepth understanding of HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Tiffany Johnson

MS State Dept. of Health

“Learning about Privacy and Security rule and learning the different codes. I enjoyed the class. I love how Mrs. Waggoner give examples & life stories pertaining to HIPAA.

Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Morgan Reed

TB Office

“Great information, delivery of content excellent and maybe needed another day to absorb information. Thanks! This training was excellent. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Beryl Polk
MS State Dept. of Health/WIC Program

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Joe Hudson
Department of Health and Social Services
State of Alaska

“Strengths of the course is in-depth coverage of Privacy Rule. Overall Rating of Course: 8. Overall Rating of Instructor: 7.”

Kathy Long
Department of Health and Social Services
State of Alaska

“Real world examples and references to regulations. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Elaine Rich
Department of Health and Social Services
State of Alaska

“In-depth presentation. Excellent introduction to HIPAA. A must for any CIO or CISO who is responsible for HIPAA data. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Shannon Michael Lawson
State of Alaska, CISO

“Covered history of HIPAA and HITECH. Good slides and written information per page. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Grady Treston
State of Alaska

“Comprehensive approach in short time period. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Paula Smedley
State of Alaska

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Michael Walker
Behavioral Health

“Professional, kept my interest, very thorough. Couldn’t have asked for more. Vastly improved my understanding of HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Troy Lofven

Department of Health and Social Services
State of Alaska

“Strengths of the course is very thorough. Lorna was a great and enthusiastic instructor who speedily but thoroughly navigated our team through the smells of the rocky HIPAA sea. A+++, would pirate and plunder with again. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Teresa Combs-Fisher

Department of Health and Social Services
State of Alaska

“Lorna’s enthusiasm is infectious. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Tom Mangelsdorf

Wostmann & Assoc.

“This was an amazing course and I would recommend this course as required to any professional who works with HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Philp Rosen

Department of Health and Social Services
State of Alaska

“Stories help drive the content home. Lorna is perhaps the most knowledgeable HIPAA instructor and advisor one can find. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Thor Ryan

Department of Health and Social Services
State of Alaska

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

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Thor Ryan
Department of Health and Social Services
State of Alaska

“Strength of the course is real world understanding of HIPAA. Real world examples. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Michael Laconti
Konica Minolta

“Really detailed information. Great Resource book. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Leighann Straughen
New Season-CMG LP

“Fast paced will a lot of info. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Bev Nicholson
Pathways of Idaho

“Extremely prepared. The overall course assisted me tremendously. Great class! Thank you Lorna! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Johari Barber

Konica Minolta, Healthcare Americas, Inc.

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Kenna Cuomo

Catholic Charities

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Steve Calicutt

CenterPath Hospital

“Security manual is the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Neil Hall

Konica Minolta

“Instructor knew the subject & made it interesting. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Tracy Frye

Universal Mental Health

“Lorna was incredible. I appreciated her approach with stories and real life application. Brings all the aspects of HIPAA together in a nice compact bundle. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Leslie Cothren

Universal Mental Health

“Knowledgeable instructor. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Mary Schufreider

Caverlot

“Lorna was fully prepared. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Malik Shehryaawan

“Instructor was very prepared. Knowledgeable, course material & reference cards are the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Christopher A. McWhite

Ashley Addiction Treatment

“The instructor’s ability to engage the class and help them retain the information. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Jacqueline Pontarelli
Labor First LLC

“Informative and relatable examples were used to cover content. Understood the administrative, physical & technical safeguards. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

Jessica Nicol
Booz Allen Hamilton

“Analogies, real world examples & Jokes are the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Omar Dennis
Sedulous Consulting

“Great & fun class. Informative. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Thomas Strish
Sedulous Consulting

“Much better understanding of HIPAA. Appreciative. Immediately impact my roles & values. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Peter Batura
KMBS

“Knowledgeable Instructor. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Karen Perry-Wenstrat
HIPAA Cratic

“Lorna was extremely knowledgeable on the covered topics. She was engaging and knew how to keep it entertaining. I’m so happy to attend this course. I thought I had a working knowledge of the HIPAA combined text coming into this course. I learned so much. Thank you Lorna! Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Kelli Ogunlesi
HIPAAwise

“I already have my CHP, but after this class I have a way better understanding of CHP now. Lorna had excellent knowledge about CHP. Course gives and prepares us to meet the HIPAA compliance and to keep our info secured. Thank you Lorna! Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

Dhilip Kumar Sivaraj
ecfirst

“Class was a comprehensive overview of HIPAA that allowed for questions and facilitated discussion between professionals at many backgrounds. Overall Rating of Instructor: 9.”

Tahlia Brody
TLD Systems

“Complete review. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Camille Young
Modoc County Behavioral Health

“Overall Rating of Instructor: 10.”

Ramiro Soto
Kaiser Permanente

“Depth of framework information is the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Rick Guetschow
episource

“Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Stephanie Kessler
RKL LLP

“Strength of the course is giving real life examples for each topic. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Vanessa Segay
Indian Health Service

“Instructor was amazing. Examples were really helpful. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Shaina Morris
Healthgrades

“Overall Rating of Instructor: 10.”

Kien Trinh
NextGen Flex IT

“The depth of information and assistance in what is important to focus for exam and in practice. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Rachelle S. Richardson
MS Division of Medicaid

“The instructor was very knowledgeable and able to answer questions. A very good class. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Joseph Loo

Los Angeles Child Guidance Clinic

“Comprehensiveness was a strength of the course. I feel like I have a better understanding of the various complexities of HIPAA. Thank you for providing this training! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Natalie Novello

Area Agency on Aging 1-B

“Ability to make all elements of the framework easier to understand was a strength of the course. Overall Rating of Instructor: 9.”

Steve Ubiera

Healthgrades

“Lots of resources available and examples of topics. Lorna was wonderful and extremely knowledgeable. Open dialog discussion. Enjoyed my time in this course. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Wendy Todd

California Dept. of Corrections & Rehabilitation

“Actual examples of breaches is the strength of the course. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Michael Davidsen

Managed Care Systems

“Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

Amar Manro

CHMA

“Covered HIPAA Accordingly. Recommended! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Drake Marinca

RISE Services, Inc.

“Stories applicable to topic and funny. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Chuck Holmes

Modoc County

“Much deeper understanding. Rules, regulations, legislatives, compliance, and governance areas are the strength of the course. Great instructor, great course to learn about HIPAA. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Lac Tran
Prime Healthcare

“Instructor is very knowledgeable and able to answer questions as well as make the information interesting. Exposure to a lot of information. Have a great security officer, so hopefully she is up to speed! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

Stephanie Faulkes
Mahaska Health Partnership

“Depth of material is the strength of the course. Grounded in Actual law (Federal Register). Lorna keeps rather boring and technical content interesting and engaging. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

Jay Wilson
Healthgrades

“Overall Training experience is good. I would like to have this kind of training in future as well. Overall rating of course: 10. Overall rating of instructor: 10.”

Mohammad Nooruddin Ghouri
Optum Global Solutions

“Knowledge of instructor & completeness of instructor manual. Overall rating of course: 9. Overall rating of instructor: 10.”

Trisha Gardner
Cascade – City-County Health Dept.

“Covered a broad range of topics. I came to the course with limited HIPAA Compliance. Understanding & experience other than basic employee training. My expectation was to come and learn more detailed info to take back and apply to my organization. Overall rating of instructor: 8.”

Bruce Brown
US Army

“A ton of great content with great documentation to bring home. Overall rating of course: 10. Overall rating of instructor: 10.”

Katherine Bellantoni
Gemrine Group

“Very informative, well organized. Information was clearly presented. Overall rating of course: 9. Overall rating of instructor: 10.”

Cheryl Chang
CHSi

“A lot of details. Overall rating of course: 10. Overall rating of instructor: 10.”

Anantram Deopersaud
Jamaica Hospital

“Really clear outline with focus on meaningful detail & illustrative anecdotes. As a European Privacy Officer, I was almost totally inexperienced in US regulations. I feel now have a really good understanding of HIPAA Title II. Overall rating of course: 10. Overall rating of instructor: 10.”

Nicholas Bertrand
Voluntis

“In-depth coverage of HIPAA. I would recommend the course to others & post it was very useful. Overall rating of course: 9. Overall rating of instructor: 9.”

Patrick Story
NECC

“Overall rating of course: 10. Overall rating of instructor: 10.”

Sami Boshut
JHMC

“Interactive. Overwhelming great. Overall rating of course: 10. Overall rating of instructor: 10.”

Janell Smith
Comprehensive Health Service Inc

“The course material was easy to understand & was presented in the same manner. I was able to fill in the gaps in my knowledge. Overall rating of course: 10. Overall rating of instructor: 10.”

Brandy Cunningham
Muscogee (Creek) - Nation Dept. of Health

“Understandable compared to ledger. Instructor was informative with many anecdotes keep us interested and better understand application of ideas. Overall rating of course: 9. Overall rating of instructor: 10.”

Micah Athy
Crisis Center of Tampa Bay

“Very personable & gave a lot of real life examples. I came in with zero knowledge of HIPAA so yes, but I learned a ton. Overall rating of course: 10. Overall rating of instructor: 10.”

Eric Hansen
Normel Tech, LLC

"Great class. Looking forward to CSCS. Overall rating of course: 10. Overall rating of instructor: 10."

Joshua Burch
Normel Tech, LLC

"The small class size was good for open discussion and Lorna was very inviting of questions and clarification."

Russ McGuire
Cerner Corporation

"Lorna is an awesome trainer and her depth of knowledge provides practical solutions to difficult requirements."

Nita Bowers
The Training Place

"Great instructor for material."

Cory Simmons
Wheelhouse IT

"Was a very thorough class and the instructor was great. I would recommend to anyone in the industry to take."

Ryan Hockenga
Wheelhouse IT

"Very professional and enthusiastic."

Melvin Ostlie
Community Hospital Connection

"Course was a very good balance between topics covered and conciseness. Learned everything about HIPAA that I was hoping for!"

David Delarosa
Mednax

"Excellend presentation, quite informative & engaging."

Kim Tendrich
FL Dept of Health

"Instructor is very knowledgeable. Kept the class interesting, provided scenarios to better explain topics and materials. Great course!"

Cecilia Lorenzo
Clini Sanitas

"Lorna Waggoner's breadth of knowledge is truly impressive. She shined the light in the darkness to bring understanding!"

Elizabeth Brown
CTSI Outsourcing

"Lorna has been great throughout the process. I look forward to future courses."

Enrique Sanchez
Guidewell Sanitas

"Enjoyed learning more about HIPAA with Lorna."

George Bessenyei
YoCierge

"Very knowledgeable and helpful in answering questions and making the material relate to real life scenarios."

Stacey Wieland
Einstein

"I know a whole lot more about HIPAA than before I started. Immensely useful!"

Anonymous
San Jose Public Class

"Love training with Lorna!"

Tracy Nyre
SCL Health

"Lorna rocks! I enjoyed the class, her energy, her knowledge."

Anil Pillai
Healthlucid, Inc.

"I found the course to be very informative."

Karissa Cinelli
Northwell Health

"Lorna is great personality wise and made for an entertaining, yet informative instructor. Open to all questions."

Daniel Manalo
Nortwell Health

"Excellent, well-taught and lively course."

Joseph Bryan Henderson
BrightOutcome, Inc.

"Great course. This course will help provide the knowledge and authority needed to better assist my organization."

Joshua Grantham
Solera Health

"Overall the course was well done. Lorna is very knowledgeable."

Justin Graves
AAA9

"This was one of the most educational classes I've ever attended. Very impressed."

Mark Slivka
Edwards Business Systems

"Lorna was extremely knowledgeable about the HIPAA material. Great stories and examples to better understand the material."

Debra Furia
DMSink

"This was a great class. I am now ready to go back to my agency and help implement our compliance with all things HIPAA!"

Rita Pauley
AAA7, Inc.

"Lorna was very knowledgeable of the subject matter and an excellent instructor."

Greg Stephens
Prime Healthcare

"A lot of information but Lorna keeps your attention."

Vanessa Martinez
DVH

"Lorna is a very good instructor. She has a very unique way of teaching, which helps very much and make it easy to grasp and retain all information that I learned from the class."

Anonymous

"Thank you for a great and interactive session."

Saad Thara
Garden Grove Hospital

"Thank you for all the information. You made the lecture very interesting."

Deepthi Mopathi
Prime Healthcare

"Amazing course. I learned a lot and can't wait to get my knowledge out there and use it on my job."

Anthony Urquieta
Chino Valley Medical Center

"Great, informative class. Very educated speaker."

Niel Dalal
Prime Healthcare

"I must admit that I was told earlier that this was going to be a great experience and they were right! Excellent teaching skills. Organized course structure."

Sminil Mahajan
Prime Healthcare

"The class was very active and practical to the subject. Lorna always has a great attitude and always is able to help with any questions and set backs."

Diego Contreras Bueno
Prime Healthcare

"Very informative and enjoyable lecture. Thank you!"

Swapna Dwarsala

"As the Privacy Officer at my hospital, these classes help me do a better job. HIPAA is always changing and we need to keep up with the changes to safeguard our patient's PHI."

Mary Rogers
Prime Healthcare

"Lorna and ecfirst have been a great partner to the Prime security effort."

Robert Gates
Prime Healthcare

"Very nicely explained, superb knowledge base of instructor."

Vykram Dhillon
Prime Healthcare

"This being my first time, it's a world of information and I appreciate all I've learned."

Nana Manu
Monroe Hospital

"Lorna is a great instructor. She explains the material well. I feel like she has taught me a ton within these two days."

Heather Burke

"Lorna takes a hard subject and makes learning about HIPAA fun & exciting. Her passion for HIPAA shines through her presentation. Very informative and easy to learn."

Marishia Phillips

Pathways Human Services

"Lorna was able to break down complex material into easy to understand content."

Stephanie Kurtz

"Lorna was great and kept my interest throughout the entire course."

Anonymous

"Great insight on HIPAA having attended the program conducted by Ali Pabrai. The session were lively with rich sharing of experience by Ali who is a master in this field. I highly recommend this course to all of those involved in this field. Overall rating of course: 10. Overall rating of Instructor: 10."

Ashok Kumar Vootla

episource

"Ali has an exceptionally great energy level. Amazing Instructor with great knowledge. Keep smiling Ali. Overall rating of course: 10. Overall rating of Instructor: 10."

Keeli Abhishek

Primera Medical Technology

"Good course for candidate to have knowledge on HIPAA. Overall rating of course: 10. Overall rating of Instructor: 10."

Vamsi Krishna. T

Primera Medical Technology

"Thank You Pabrai. Overall rating of course: 10. Overall rating of Instructor: 10."

G. Sri Mallikarjuana

Primera Medical Technology

"Uday Ali Pabrai, the "BADSHAH" of HIPAA, is an institution in himself. Overall rating of course: 10. Overall rating of Instructor: 10."

Masthan Shaik

Primera Medical Technology

"Great content, lot of information, good instructor."

Phillip Walsh

Brighter Inc.

"Great course. I now have a better understanding on HIPAA."

Anonymous

"Great training."

Anonymous

"Great course! Lots of information that can be immediately put to use!"

Anonymous

"Lorna is in a class of her own. She is absolutely the best possible instructor for a very tough subject matter."

Stephen Stewart

"Great Instructor! Lively and engaging."

D'Angelo Bailey

UI HelathCare

"Great class. You made it easy to understand."

Sherry Lampe

Stewart Memorial Community Hospital

"Lorna was not only extremely informative but made this all very fun and entertaining."

Don Hiller

PHM

"Fantastic course. Wonderful instructor. Thoroughly described. Highly recommended."

Mark Miles

PHM

"Wonderful class; wish more department managers attended. Should be a requirement."

Amy Hanchey

PHM

"Lorna makes the course fun. She teaches in a fashion that makes HIPAA easily understood."

Sheila Asson

Pathways

"Wonderful, person-centered instructor."

Alexis Harris

Family Preservation, DC

"Lorna was fabulous! She made the day go quickly and kept me interested the entire course."

Marishia Phillips

Pathways

"Class was very helpful. It made me think of lots of ideas and questions to take back to my office."

Angelica Vidro
Pathways of Delaware

"I enjoyed the examples of incidents."

Tyler Reese
Pathways

"Enjoyed the class and instructor. The content was easy to follow."

Anotnio Teixeira
Pathways

"I really enjoyed Lorna teaching the CHP course this week. I felt she delivered value in her multiple real-life examples and through the ecfirst content."

Anonymous

"Love the way I've been informed of the best practices in the healthcare industry right at the start of my career."

Ronak Thaker

"A lot of material being covered but it was done very professionally."

Shami Brar

"Although an accelerated course, Lorna was very detailed and her presentation and speaking really helped me absorb all the information needed."

Adam Romo

"Enjoyed the training. Material was relevant. I haven't done formal training in years. I really appreciated the format and especially the test exam questions."

Anonymous
Chicago Public Class

"Lorna was a fantastic instructor that did a great job pulling all the HIPAA information together. I learned a lot during his course. Thank you!"

Tiffany Reilly
KMBS

"I thought this class was extremely helpful in bettering my understanding of HIPAA."

Amy Lovelace
Pathways

"Good examples given in class."

Elizabeth Epperson
CareSource

"Really liked some of the stories Lorna used as examples. They made some of the information memorable."

Chris Harlow
CareSource

"Fantastic instruction. I would take another class from this instructor. She made the material interesting, which is not an easy thing."

Robert DeCarlo
Harris Corporation

"I very much enjoyed this class; very valuable information and Lorna was outstanding!"

Wendy Kelly
UPH Methodist Peoria

"Lorna did a great job making the tedious federal rules and legislation understandable and entertaining to keep the class engaged."

Dan Schmidt
KMBS

"Lorna did a great job keeping everyone engaged and kept it fun."

Anonymous

"I've been through the course before and it was still very informative."

David Cunliffe
Crisis Center of Tampa Bay

"Great, organized approach to this training. Good real world examples."

Blythe Logan
Konica Minolta

"Excellent and informative class. Instructor held our interest and kept the class moving."

Kathy Garza
Marklund

"Without a doubt this will help when discussing HIPAA with my clients."

Dunca Wierengo
Konica Minolta

"Excellent information, excellent organization, can't wait to discuss without customers. Would consider making this mandatory training for all of our healthcare sales reps."

Tracy Wood
KMBS

"Lorna was both entertaining and informative. Enjoyed the class very much!"

Ron Otis

KMBS

"One of the best and most thorough classes I have attended."

Brian McCarthy

Norton Healthcare

"Lorna was a great instructor. Her way of teaching was really impressive and it will help me and other participants of the class to function under the guidelines. Class was really beneficial."

Prabhu Bollu

St. Rose Hospital

"The delivery of the course was very interesting and engaging."

Himanshu Handa

St. Rose Hospital

"I feel that I now have a better understanding of the legal requirements surrounding HIPAA."

Benjamin Worden

St. Rose Hospital

"Instructor's presentation style was great and she gave examples, stories and talked about personal experience. It was very interactive and the summarizing at the end of the modules were very helpful."

Anonymous

St. Rose Hospital

"This was excellent! Heavy, comprehensive, but good. Instructor was knowledgeable and entertaining."

Sylvia Dawavendewa

CRIT-DHSS

"Great class - learned a lot."

Charmaine Etsitty

CRIT-SDP

"Most intensive training I have ever attended. Enjoyed it!"

Nita Strickland

CRIT-DHSS

"Learned, passionate, determined, detailed, and delightful! Mrs. Waggoner delivers a lot of information in a short period of time with just enough humor to keep it interesting.

Outstanding trainer."

Edward Rogers

Indian Health Care

"The course information and instruction was superb."

Adam Callei

County of Modoc

"The class was a well structured presentation for the HIPAA Professional The instructor was second-to-none and an obvious subject matter expert."

Christopher Nowak

"Lorna was an awesome instructor. The material was presented very professionally and effectively. She is extremely passionate regarding HIPAA which makes the presentation exciting."

Charlotte Meck

Ashley, Inc.

"Instructor very knowledgeable."

Sandy Recker

AAA3

"Lorna did a fantastic job! Very knowledgeable."

Peter Bilsky

Ashley, Inc.

"I would absolutely recommend the course, especially with Lorna!"

Beth Lo

Eden Autism

"A lot of information covered. All presented in a clear, concise and understandable manner. Lorna kept the class very engaging."

Brian Murphy

Northwell Health

"Excellent course! Great instructor!"

Anonymous

Philadelphia Public Class

"Great course. A lot of material to cover in 2 days but Lorna was great."

Adam Woodall

BSPCA

"This course well positioned me to share the requirement with my company in a comprehensive and definitive manner for us to take prompt actions."

Anonymous

Philadelphia Public Class

"Lorna was a fantastic instructor. She explained and taught the content in a fun and simplistic manner. Well done!"

Janet Filipow

Konica Minolta

This was a great class. Lorna is very knowledgeable and an excellent presenter. She knew the material very well and had great stories to tell that related to the subject matter more easily to specific situations. Well worth the time."

Randy McNeely

"I really received a great deal of knowledge on HIPAA."

Derrek Wilson

Maricopa County

"It was extremely informative with a passionate and knowledgeable instructor."

Maricopa County employee

"What could have been a painful two days was made tolerable and in some cases entertaining. I learned so much but am sure I will need to refer to my workbook on a regular basis. Happy to have the information easily accessible."

Lori Rehder

Maricopa County

"Stories associated with the rules and regulations helped me to remember and put into context."

Maricopa County employee

"Very impressed on all that I learned. I have a better understanding on patient privacy and how important it is to make sure everything be kept secured."

MS Lopez

Maricopa County

"Lots of information. Information was very useful. Good reminders of lots of daily practices."

Dyana Hocking

Maricopa County

"I feel the information was presented in a manner in which everyone understood. I think the class as a whole participated due to the positive energy of the instructor."

Renee Tarrow

Maricopa County

Milton Hershey School

"Very thorough training that can easily be followed. Provided a better understanding of HIPAA and how it is applicable."

"I had been casually acquainted with HIPAA guidelines with broad strokes of what is and is not permitted. After this presentation, I have a more fine tuned understanding of some of the instances of this Act. The presenter was very knowledgeable and enthusiastic discussing this topic!"

"Great introduction to a very broad topic. Presenter did a fantastic job keeping us engaged on what could have been a dry topic. The presented topics really got us talking and thinking - even on the lunch break. Great starting point for us."

"Made a dry topic interesting."

"Great course/presentation."

"I now know more about HIPAA then ever before."

"As part of a hybrid, it was great to be with other areas of health services and share the same information. I now know better what my rights are and also how to better access information from other areas."

"Lorna did a wonderful job making a long training both informative and fun. I have a much better understanding of HIPAA and how it applies to me professionally."

"I found this class to be very interesting, especially since I am writing a paper on HIPAA. I was very interested in the HITECH Act and all information related to EHRs."

"Very informative training."

"Lorna was a lively presenter who effectively balanced training principles with humor and personal relevance. Would highly recommend her."

"Lorna is a very knowledgeable presenter on HIPAA and found ways to present humor within a mundane topic."

"The most entertaining HIPAA training I have ever attended."

"The instructor is extremely knowledgeable."

"Very thorough, detailed information. Instructor was pleasant and made the presentation fun and informal."

"Lorna's training provided staff with a quality overview of HIPAA - content that is understood by all participants; regardless of job responsibility."

"HIPAA Academy's training and materials aided my understanding of the law and best practices."

"Excellent presentation regarding the impact of HIPAA compliance for organizations and individuals. Specific examples of implementing the HIPAA Security Rule especially applicable to our setting."

"Very informative presentation regarding past, current and future regarding HIPAA."

"Very funny, kept lively, very informative."

"Prior to this training I knew nothing about HIPAA. As a result of this time, I now know not about HIPAA, but I have a better understanding about how to move forward."

"Great presentation with very useful information."

"The HIPAA overview training is necessary for all covered entities. The training provides valuable information about HIPAA and discusses how organizations can improve their practices and minimize risks. I am already thinking about ways we can minimize our risks in our department."

"Great instructor. Made an otherwise dry material interesting."

"This thorough training provides a very detailed overview of laws, regulations, and guidelines related to HIPAA. This allows for individual & organizational reflection on policies and practices pertaining to health care information."

"I appreciate receiving education on HIPAA for professional and personal awareness."

"The instructor, Lorna, did a terrific job of bringing the course to life; otherwise, it may have been very boring. She has a great sense of humor and plenty of real life experiences."

"A very good course. The instructors use of real life examples helped to make learning easier."

"Thorough overview. Good use of humor, repetitive messages help to reinforce."

"Information presented was refresher for me, but it has been a while, so helpful to hear again. I appreciated the presenter's style, very engaging with the audience. Kept things moving, presented a lot of info that we as an organization will be able to use to improve practice."

"Being a new intern in the social work department of Milton Hershey School, this was my first professional training I have attended. I felt this training was very informative and beneficial for my knowledge of the field I am working in."

"I learned a lot."
Patrick Lee Lykins



"Good course, very good teacher."
Anonymous

"Great class!"
Carol Talkington

"I was able to learn a great deal of HIPAA regulations. The instructor was great and created the session in a fun way."
Kathn D.
Lidl US

"Lorna was excellent at leading our group through the course. She used relevant examples that the audience could easily relate to, and helped make a not as exciting topic more exciting!"
Anonymous
Lidl US

"It was a great course. I learned a great amount of information. Lots of great teaching techniques."
Kassy Havez
Little River Healthcare

"Instructor Lorna has a solid command over the material and extensive experience in the field. It wasn't easy to sit through two full days of class, but Lorna kept it interesting and the instruction was valuable and definitely pertinent to my job as a Security Officer."
Stephen De La Vega
Alameda County Public Health Department

"This course helped expand my understanding of HIPAA policies and procedures, what to do in the event that situation occurs and expanded my outlook on what IT can help cover."
M. Van Loon
Tech Enterprise Inc.

"Presenter made material understandable. She did an excellent job getting crowd participation."
Anonymous
San Antonio Public Class

"I feel this course filled a gray area in my knowledge of HIPAA regulations and how it impacts my institution."

Luis Forestier

Our Lady of the Lake U.

"Informational overload but the class is structural in such a way to make learning easy."

Ray Chouinard

CEI Community Mental Health

"Excellent training, good pace and very informative. Most valuable training I've attended in years."

Anonymous

San Antonio Public Class

"I am scared straight into doing my best with HIPAA compliance."

Ray Mata

Compuwork

"I would highly recommend this course for any professional that needs a better understanding of HIPAA & PHI."

Brian Goza

Hemphill County Hospital

"Great course, very detailed."

Tim Londer

Shutterfly Inc.

"A very serious subject delivered clearly and with appropriate humor. Kept my interest and I feel much better about working with Privacy and Security at my agency. Greatly appreciate the comprehensive delivery and workbook full of resource information.

Would recommend to anyone!"

Nina R. Keller

Area Agency on Aging #7

"Instructor was amazing."

John Lazo

Lazotek Computers

"Class was very informative. Information was clear and concise."

Nicole Evans

Kaiser Permanente

"Thank you for such vital information and excellent training!"

Maria Burton

University Retirement

"Love Lorna - what a great presenter. She gave great applications and presented in an easy format."

Dena Smith
PRS

"Great class. Quick but very detailed."
Anonymous

"Learned and laughed quite a bit."
Matt Stuart
Pacific Retirement Services

"Great instructor. Made learning the information enjoyable as possible on a not so exciting topic."
Alexis Gulpan
Mirabella Portland

"This course was great for someone who came in knowing little about HIPAA. Well done."
Marybeth Schombert
Cascade Manor

"Thank you for your teaching method. You made HIPAA interesting & (almost) fun!"
Susan Platte
PRS

"Instructor was very informative and detailed. She explained and spoke clearly, answered questions to her best ability. I would recommend her for HIPAA training to and for other facilities."
Anonymous

"Thank you Lorna for delivering HIPAA information in an engaging way!"
Jonna Robinson
Rogue Valley Manor (PRS)

"Lorna is a wonderful instructor. Truly knowledgeable about the subject matter and kept the class fully engaged with her humor and upbeat personality. I've enjoyed the course thoroughly."
Julie Chau Diano
County of Santa Clara – VHP

"Excellent drive in HIPAA. I have a greater understanding for the topic and gained a better knowledge of the topic."
Anonymous

"Lorna does a great job presenting the information in an entertaining way."

Anonymous

"Great, detailed training on HIPAA. I have a better understanding on vital safeguards for our organization."

Anonymous

"Very good course. Very useful information regarding the policies. I have a much better understanding of HIPAA."

Student in Vegas Public Class

"This class armed me with information I can help my client (health system) understand and the real risk they will face every day. This is a service that will impact their hospital, the patients and healthcare overall; saving lives and protecting everyone's healthcare information."

Katherine Finley

KMBS

"A great overview of HIPAA. Excellent for those already familiar with HIPAA and those with no HIPAA experience."

Ryan Deneau

Intelligent Technical Solutions

"Program was very thorough and intense. Lorna delivered a very complete overview and knowledgeable level of experience."

Student in Vegas Public Class

"I found this class to be comprehensive and informative. I now feel better equipped to assist my clients in matters concerning HIPAA compliance."

Michael O'Hara

KBC

"Lorna is great at what she does. She makes the material easy to learn and retain with examples and stories that are relevant, concise and memorable. She maintains control of the class and the flow of information with a positive manner."

Rob Slanchik

KMBS

"Amazing amount of material covered in two days!"

Deb Rathbun

Delta Dental of OK

"Lorna is a very good presenter. She made learning easy and fun. Lorna is very knowledgeable and experienced on HIPAA compliance."

Peter Burton

KMBS

“Great class, great instructor and what I needed to help be better at what I do.”
Student in Vegas Public Class

“I would highly recommend this 2-day course to anyone needing or wanting to learn about HIPAA.”
Judith Lindsay
JAL Consulting

“The course was well organized and well presented. Each topic was explained.”
Lawrence Walker
Bienvenidos

“I would highly recommend this course; and Lorna!”
J. Cordes
Righway Consulting

“This course was very helpful and informative. It turned the complexities of HIPAA into very digestible information that can be retained.”
Crystal McCalley

“This was a very informative course. Lots of information to process. Lorna kept my attention – I never got sleepy! I learned so much even though this is for re-certification.”
Katherine Bischof
Prime Healthcare Services

“This is my second time to take the class with Lorna. She always keeps it up beat and is very current on all her information.”
Gayla Aman
Simmons Foods

“Lorna is a wonderful and knowledgeable instructor. Her classes are among the best I’ve had.”
James Dunham
Simmons Foods

“Lorna was great! She provided a training session that was comprehensive, fun and informative. Would highly recommend taking the CHP course to better your organization.”
Devyn Jackson
Westminster-Canterbury on Chesapeake Bay

“I feel better prepared, more knowledgeable and better equipped to exact changes at my company needed to maintain HIPAA compliance.”
Student in Vegas Public Class

“Great class. Thanks for a great session.”

Melissa Leonard

Unity Point Health – St. Luke’s

“Lorna does a great job staying on task and keeping us focused and not falling asleep.”

Anonymous

Buckeye Hills

“Lorna was so much fun and extremely knowledgeable!”

Maryann Sims

Buckeye Hills

“The materials provided along with the course structure and instructor technique made the course an enjoyable one and the information easy to understand.”

Anonymous

Orlando Public Class

“Every HIPAA Security, Compliance professional should consider taking this class. Very informative and training should help your HIPAA organization.”

Brad Scott

1-800-Contacts

“Thank you, Lorna, for teaching an IT person more of PHI and the whole world of HIPAA.”

Nancy Santana

TriServe Tech

“Lorna is fantastic!”

Paul Wozniak

Kaiser Permanente

“Lorna brings experience and expertise and mixes it with humor and real-life situations to help demonstrate the subject matter. She is one of the better instructors that I’ve had.”

Linda Foster

LTC Partners, LLC

“Lorna Waggoner is a superb instructor who provides great examples.”

MaryEllen Graham

Neighborhood Health Plan

“Lorna made HIPAA learning exciting which is probably hard to do.”

Heather Nicholson

All Covered/KM

“Instructor was extremely knowledgeable and engaging.”

Anonymous

Orlando Public Class

“Lorna did a great job of making the course fun. She kept the audience engaged.”

Anonymous

Verizon Wireless

“I will take this course content all back to my team!”

Kim Gane

Verizon Wireless

“I feel as though I have a better understanding of HIPAA and feel more comfortable speaking to it.”

Bobby Samayai

Verizon Wireless

“Great class!”

George Nikolis

Verizon Wireless

“I feel much more comfortable speaking about HIPAA! Thank you!”

Anonymous

Verizon Wireless

“HIPAA can be extremely dry content. Lorna made it not just bearable but enjoyable.”

Francis Gallie

Verizon Wireless

“I loved the class! It will help me sell and support my customers.”

Mary Washington-Nieves

Verizon Wireless

“Lorna made the material easy to understand for non-health care trained employees.”

Mark Lavorgna

Verizon Wireless

“Course was very in-depth and informative.”

Anonymous

Verizon Wireless

“I feel better prepared to speak about the topic of HIPAA on a general level.”

Anonymous

Verizon Wireless

“This was a great class that will contribute to my success!”

Dan Roman
Verizon Wireless

“I would recommend this course to all involved in HIPAA.”

Dana Posey
The Tulalip Tribes

“Came wondering, leave knowing. Now I KNOW HIPAA!”

Matt Sorensen

“Great class!”

Anonymous
Denver Public Class

“Thank you for the opportunity to take the live course. Great interactive review of the material!”

Joanne Little
LHC Group

“This course was GREAT! As a small business owner I have the knowledge to compete in the HIPAA arena. I'll have the confidence to walk into each office as their professional.”

Sam Smith
Compliance Only

“Nice work making a ‘dry’ topic easy to learn and retain.”

Anonymous
Denver Public Class

“Lorna made the topic very interesting and made it easier to understand. Lorna has a great sense of humor and made topics ‘bearable’.”

Renee Thibodeaux

“Although the course is long days, Lorna was very good at keeping the class attentive. I learned more than expected and enjoyed the course.”

Danielle Rodriguez
Second Image National

“I was initially excited to get my CHP certification and I left feeling the same way! Can't wait to come back for more certifications.”

Allen Zaghikian
Kaiser Permanente

“Lorna is a great instructor. Makes the class fun, along with all the detailed knowledge.
Great stories.”

Carrie Secondo
Oracle

“For those in IT and Security or Risk analysis this is an excellent course.”

Joetta Meigs
State of Colorado

“Great course. Instructor knowledgeable and approachable. Materials were easy to
follow and understand.”

Anonymous
Denver Public Class

“I actually really enjoyed taking this course and will tell my boss to inform people about
it. I believe this training will help me greatly in my day-to-day work.”

Don Williams
Kaiser Permanente

“This course was much more interesting than I expected, considering the nature of the
subject. Highly recommend!”

Harry Anderson
Konica Minolta Business Solutions

“Any person working in a healthcare, privacy or security role would greatly benefit from
this course.”

Anonymous

“Ms. Waggoner was energetic and kept full focus on HIPAA subject.”

Carissa McCann

“Very intense and beneficial training. Thank you for the class and materials provided.”

Bishwo Khadka
Prime Healthcare

“I have learned a lot and feel I can use a lot of this training in my workplace.”

Marisol Elizarraraz
Prime Healthcare

“I liked this course. It was informational and will help in my daily routine. Lorna was very
knowledgeable and explained the content well with examples. Before coming to the
class I felt it would be 2 days of boring; but it was very interesting. This credit goes to
Lorna’s energy levels.”

Sandeep Rademi
Prime Healthcare

“This class had a lot of detail and our instructor was very passionate and prepared to teach.”

Josh

Prime Healthcare

“Excellent teaching.”

Hema Majjiga

Prime Healthcare

“It was a great class. I had very little knowledge on the dynamics of HIPAA but after this class it gave me a better understanding and awareness of HIPAA.”

Joshua Vergara

Prime Healthcare

“Lorna has exceptional command over the subject and excellent teaching skills.”

Raghav Sharma

Prime Healthcare

“Excellent trainer. Lorna made the words come off of the page to life. That is what an excellent trainer does. Well done!”

Greg Walker

MHMC

“Great course – very informative! The book is also very helpful for future reference.”

Courtney Delaney

Garretson Resolution Group

“Lorna provides a very hands-on series of instructions, organized into 4 modules that is very effective to get the basic concepts of HIPAA. This was a very helpful 2 days of training.”

Sylvius von Saucken

Garretson Resolution Group

“Although there was a lot of information, it was presented in a manageable style.”

Carol Brown

Garretson Resolution Group

“Very informative and very helpful! I have a better and more well-rounded understanding of HIPAA.”

Anonymous

Garretson Resolution Group

“I will be asking my customers to attend.”

John W. Wagner

KMBS

“Well worth the time. Gives me a great level of understanding of challenges faced by my customers and the confidence to discuss my company’s solutions which address them.”

Mike Kinnich
KMBS

“I gained insights that will help me speak to healthcare providers in a knowledgeable way and offer to be a resource to others.”

Anne Jarrett
KMBS

“Very helpful.”

Gary Whittaker
Columbia Co. DHS

“Excellent use of the presentation to tie into the examples and stories.”

Scott Lehew
KMBS

“I would recommend this class; it flowed, was current, and extremely informative.”

Zebulun Haggerty
Columbia County NY

“Very informative.”

John Kemp
KMBS

“Gained a much better idea of what HIPAA is all about. As a result, I have new ideas regarding how to approach to the healthcare market.”

Eileen Burns
KMBS

“Great course. A lot to learn and understand, but great information.”

Mark Gordon
KMBS

“I would recommend this course to anyone who wanted to gain a better understanding of the HIPAA Security and Privacy Rules.”

Jimmy Hicks
Solution 32, LLC

“Lorna is a great teacher/speaker.”

Afzal Khan
Everest Re

“Lorna is an outstanding instructor able to keep our attention for the full two days.”

Marwan Hanania
Indiana University

“The instructor was great and the course was interesting. Looking forward to applying everything we’ve learned.”

R. Decker
DSS

“The Certified HIPAA Professional training was very informative; I really got a lot out of it. The structure with ten separate courses and short quizzes after made more manageable when I didn’t have any real time off from work and had to complete it in separate chunks. The final exam was difficult but the short reference guides were very helpful study guides. I was very relieved to pass on the first try!”

Maureen Fay Chavez, Senior Counsel
Hewlett-Packard Company

“Good course – lots of information!”

JA Torrance
Essex County

“More information than I thought was involved with HIPAA. A little more in depth for what my job entails, but still useful information.”

Seth Celotti
Essex County

“Trainer did a great job.”

Doreen Abrahamsen
ECPH

“Very informative course. A strength of the course were the several discussions on HIPAA law. Course rating: 10. Instructor rating: 10.”

Cesar Valenzuela
Visaya KPO

“Strengths of the course were the many examples, scenarios covered. Course rating: 10. Instructor rating: 10. Fun course, very informative.”

Jennifer S. Pasag
Visaya KPO

“This course connects dots that experience will not.”

Nathan Riley
LogRhythm

“Very helpful!”

Erik Haller
Konica Minolta

“Quite a bit of information in two days, but very easy to learn & understand the information with the way the instructor taught. She was engaging and related her stories to help you understand.”

Lauren Bedford
Konica Minolta

“Very informative and the book was excellent. Lorna has a great teaching style that keeps you engaged.”

Gary Martino
West Health

“Very positive experience that kept my attention when not looking at the gold course and ocean.”

Devin Singleton
Reflexion Health Inc. (West Health)

“Great class, content, and instructor was wonderful.

“This course provided an excellent opportunity to test my knowledge of HIPAA. The quizzes were thought provoking and Lorna was very personable and knowledgeable. I would recommend this course to anyone who wants a basic to intermediate understanding of HIPAA whether you are a covered entity, business associate or subcontractor.”

Edward Dailo
Second Image National

“Excellent presentation by Lorna.”

Crispen Maung
Box, Inc.

“Very well prepared materials. Exceptional speaking/presentation. Love all the examples; that helps to retain the information.”

Huan Tran
Reflexion Health

“I feel better equipped to understand BAA’s and my company’s role as a BA.”

“Lorna makes preparing for the exam and learning what is arguably dry material, very enjoyable and fun. I highly recommend taking this course.”

Joel Benavides
Box, Inc.

“Instructor was enthusiastic and passionate about the topic. Provided numerous examples.”

“The class is a great learning tool having little to no prior experience with HIPAA. The examples are helpful in understanding how the complex requirements apply to real life situations.”

Stephanie Chin
Box, Inc.

“Very well taught and sufficient coverage of key areas.”

Peter McGoff
Box, Inc.

“Mr. Pabrai has been extremely flexible and has accommodated all of our requests to deliver a very successful session at Coimbatore. We are happy we got a chance to work with the best! We definitely had a great value add and I’m sure we will continue to work with him for trainings in the future.”

Nandhini P.
Payoda Technologies

“The strengths of the course included a detailed explanation of the HIPAA rules, applications and implications. The course will help me leverage HIPAA and all of its related content in a far better way so that Payoda is compliant in all of its operations.”

S. Vijayakumar
Payoda Technologies

“Very good course. Focused and straight to the point. Clear communication. Very good clarity. Thanks for the course.”

Rajordu C.
Payoda Technologies

“The training material and the confidence level of the instructor were the strengths of the course. The whole training program was an absolute eye opener on HIPAA. As an organization trying to USA healthcare domain, this course was very much needed by Payoda. It was very well delivered by Mr. Pabrai. Thanks to The HIPAA Academy and Payoda.”

Sujana Arul Selvi
Payoda Technologies

“The clarity and detailed information on key topics of HIPAA were the strengths of the course. The course was very useful in getting knowledge of HIPAA and other related key topics.”

Kirubha Chinaa Gounder
Payoda Technologies

“Acquired a good understanding of HIPAA rules and standards. Thank you!”

N. Manoj
Payoda Technologies

“Mr. Pabrai’s training was excellent. I got insight into how to use HIPAA compliance in our products and services. The strength of the course was the knowledge of HIPAA acquired with practical application to Payoda.”

Vaskar Mistri
Payoda Technologies

“Thank you for a wonderful HIPAA training class.”

Javad Shareef
Payoda Technologies

“The instructor spent the time well for training us about HIPAA. The course covered everything related to HIPAA. Repetition of key topics helped us know more and better understand HIPAA. Overall, the instructor covered every aspect of HIPAA.”

Prabhakar D.
Payoda Technologies

“I like the way the HIPA training was provided with examples.” I learned about HIPAA, policies and the regulation.”

John Pritto
Payoda Technologies

“It was a lot of knowledge that was provided on HIPAA and the context was given to our current work. Now have a good understanding about HIPAA.”

D. Arunkumar
Payoda Technologies

“A very good training method and instructor provided a lot of practical information. Information was explained with real-time, applicable case studies.”

Rajendran A.
Payoda Technologies

“It was great knowledge to understand HIPAA as part of the work we do. It has helped me to know the USA healthcare industry. Better understand how patient data is managed and governed. Got a good understanding of the HIPAA regulation.”

Bharath K.
Payoda Technologies

“Trainer, materials, presentations, and examples provided were a strength of the training provided. Training was very helpful to understand HIPAA from ground zero. The instructor was good in articulating many scenarios in a simple language and terminology.”

Harish Kashyup
Payoda Technologies

“Class provided in-depth information that can be used during customer interactions, to build real credibility.”

Nick Mauricio
Konica Minolta

“I really enjoyed the in-depth review of HIPAA and look forward to developing my technical capability. My ability to become a better consultant could have a strong foundation based on this training. Thanks again!”

Ken Boyer
Konica Minolta

“I have never learned so much in 2 days and actually retained and understood what I was supposed to take from it. It was very well taught.”

Lisa Carter
Konica Minolta

“Lorna built great rapport with our group and moved us quickly through material, but with key stories and illustrations to make it understandable. She has a great sense of humor and is very knowledgeable. I feel I have a good grasp of HIPAA compliance requirements after taking this class.”

Lisa Rolfs
Konica Minolta

“Lorna’s knowledge base was excellent. It allowed the class to flow quickly and questions were answered accurately and quickly.”

Mark Fosmoen
Konica Minolta

“Overall gained a lot of knowledge. I could sit for another hour or two asking questions!”

Jan Maniscalco
Konica Minolta

“Lorna did an excellent job; keeping the pace and energy at a good level.”

Carig Tardo
Konica Minolta

“Very professionally prepared materials.”

Renee Fielding
Konica Minolta

“I feel better prepared to help my customers and reps.”

Cindy Thomas
Konica Minolta

“Lorna made the subject matter fun and interesting.”

Michael Perry
CSI International

“I really enjoyed learning this extensive material from Lorna. I liked the module structure and the amount of materials for and time spent on each.”

Briana Forsythe
Louisville Metro Dept of Public Health & Wellness

“This course definitely made the Federal Register less intimidating. I would definitely recommend this to my fellow co-workers and colleagues.”

Arlacia Tisdale
Health Partners Plans

“Enjoyed the class. Lorna was very thorough in answering questions and covering many aspects of HIPAA/HITECH.”

Kyle Schmiel
FICO

“Lorna is very prepared and experienced. It’s a lot of information to cover in 2 days, but I feel the information was detailed and simplified enough to help me absorb it all. Thank you!”

Lynn Mohn
Arches Health Plan

“Good way of structuring lots of information for a variety of roles who need a better understanding of HIPAA.”

Betsy Stevens
CHP, INC.

“HIPAA Compliance was my area of least command. This class has given me more confidence to tackle my role as security officer.”

Nick Bradaschia
Foxdale Village

“This course was a great introduction to HIPAA.”

Brittany Stephenson
Providence Service Corporation

“The CHP training is certainly important for any healthcare professional, not only for the in-depth content provided, but to hear from a passionate expert and instructor, Lorna Waggoner. She provides an easy to follow curriculum which allows for an adult learning experience that will not only prepare you for the CHP exam, but more importantly, will help tackle your daily challenges of HIPAA compliance within your organization.”

Nathan Gibson, CISA, CISSP, CPHIMS
Director of IT Operations| Privacy Officer
WVMI & Quality Insights

“I found the course very helpful and I have a better understanding of HIPAA.”

Kurt Weirich
Providence Service Corporation

“Impressive presentation of a large amount of information.”

Kimberly Wilson
Providence Service Corporation

“Great class! Lots of information in short period of time but doable.”

Amika DuPree
Providence of ID

“Lorna was amazing. Her execution and delivery on HIPAA was perfect. She is able to include real life situations that help you understand the terminology. I enjoyed every second of this intense course.”

Leah Sanchez
El Rio Health Center

“Highly recommend. Will definitely do business with ecfirst.”

Joseph Blumenfeld

“Lorna is entertaining and knowledgeable.”

Ray Cruz
Cruz Inc.

“Going back home with lots of homework and a couple more compliance items to address.”

Rene Rivera Miranda
Interactive Systems, Inc.

“Provides a very thorough basis for understanding HIPAA.”

John Zahorsky
Eden Autism Services

“Enjoyed the class. It was very informative.”

Lynn Knight
The SSI Group, Inc.

“Lorna was very informative and knowledgeable.”

Yolanda Prince
The SSI Group, Inc.

“Great class!”

Lynn Armstong
The SSI Group, Inc.

“Great class. Anecdotes were priceless and really helped to solidify concepts.”

Kiandrea Turner
The SSI Group, Inc.

“Lorna was a wonderful instructor. She was very upbeat and attention grabbing. She gave the real world examples along with HIPAA examples which was very helpful.”

Sandy Hickman
The SSI Group, Inc.

“I really enjoyed Lorna. She made HIPAA interesting.”

Shelby Mitteer
The SSI Group, Inc.

“Great content and a wonderful and knowledgeable instructor.”

Kaiser Permanente Student

“Lorna was a phenomenal instructor with a wealth of knowledge imparted to the class.”

Andrew Gallup
Kaiser Permanente

“Great job, Lorna! The stories to go along with the information really helped see everything in real world scenarios.”

Danielle Pei
Kaiser Permanente

“Enjoyed the class!”

Kaiser Permanente Student

“Wonderful class, good pace, great instructor. Highly recommended!”

Nadeem Masson
Kaiser Permanente

“It was a good presentation. I had a better understanding of entire HIPAA.”

Rameez Khan
Bista Solutions Pvt. Ltd.

“As IT Industry, we required more information on Security.”

Gopinath Achari
Bista Solutions Pvt. Ltd.

“Mr. Pabrai, it was great experience having you here and sharing your knowledge and wisdom.”

Prasan Das
Bista Solutions Pvt. Ltd.

“Today HIPAA Session had taught me lot more new thing regarding security and privacy. It was great course! Thank you!!”

Shahid Labbai
Bista Solutions Pvt. Ltd.

“Excellent way of transforming of knowledge is much professional way.”

Sufyan Reshamwala
Bista Solutions Pvt. Ltd.

“The training was ideal for a consulting firm like us. Mr. Pabrai has a good background of US as well as having roots in India. So he was able to explain it well to the Indian team.”

Faisal Basal
Bista Solutions Pvt. Ltd.

“It was a great session to understand everything about HIPAA. Mr. Pabrai is very good in addressing all the topics with real world examples.”

S.R. Pathak
Bista Solutions Pvt. Ltd.

“Excellent way of explaining things. I did not know HIPAA before but this training has given me more value.”

Saurav Kumar
Bista Solutions Pvt. Ltd.

“Very Good Trainer. Impressed with the level of training for HIPAA with lot of live examples. Good interactive training session. Great job! Thanks.”

Bhawna Agarwal

Bista Solutions Pvt. Ltd.

“Would refer to clients interested in HIPAA implementation.”

Shekhar Gadekar

Quality Edge

“Excellent treatment of a technical, dry subject. Great examples & practical application illustrations.”

Hedy DiSimoni

Infineum USA

“Thank You. You made the 2 days of HIPAA informative and kept my attention. I feel more prepared for my organization now!”

Kristen Marks

Gannett Co., Inc.

“Great mix of formal material, personal anecdotes, real life scenarios, and humor.”

Wayne Marshall

EDI Staffing

“Extremely informative, I learned a lot.”

John Hunt

Boca Raton Regional Hospital

“After needing to know everything about HIPAA for my new role, I thought I would be impossible to gain that knowledge in a two day training. The instructor was awesome, the manual is user-friendly, and I have gained all the knowledge necessary to assist in my organizations HIPAA compliance.”

Jaidith Crespo

PSC of DE

“This was a great and intense experience.”

Kim C. Elliott-Cromartie

Family Preservation of DC

“This course was very informative and assisted in increasing my knowledge of HIPAA policies and procedures.”

Brian Dappolone

Miles Technologies

"I came with a fairly solid understanding of the security rule but was lacking on the privacy rule. I now feel I have a complete grasp of privacy and even better understanding of the security rule."

Chris Grieco
FDRHPO

"I learned a great deal of information on HIPAA."

Tyler Reese
Providence

"I have a CISSP and a CISA. I came in expecting to glide through. The exact opposite was true. I had to work and put a lot of extra study time in after class. This is a positive comment. The details and coverage of the HIPAA regulation was fantastic. I am taking a lot of real-world information back to apply to my job immediately."

Wyatt Scheiding
Health Alliance Medical Plans

"Blown away by the depth, breadth, application, organization of instructor, motivation of instructor, and linking to all the laws, rules, regulations, and industry best practices."

Patrick Willhite
MED-EL Corporation

"Great class and instructor. I highly recommend this class."

Jeff Marshall
LINECo

"Highly recommend the class for any IT or compliance resource."

George Morris

"I would highly recommend this class."

Mary Garite
LINECo

"The class was very informative in explaining HIPAA Inc. bringing to light items not previously aware of."

Kathy Hames
LINECo

"This course is recommended for every healthcare professional, especially decision makers. It provides a very good foundation for what needs to be done to take businesses to the next level."

Patricia Calope
Altegra Health

“Very enthusiastic, knowledgeable about HIPAA with a good job incorporating humor and personal stories to help get a better understanding of HIPAA.”

Neil Panchal

University of Illinois College of Medicine

“I have a more clear understanding of HIPAA and various violations.”

Lisa Willis-Smith

State of MS Division of Medicaid

“The class is great. I feel like I actually understand HIPAA more than I did before.”

Joshua Bankston

State of MS Division of Medicaid

“It was great! We covered a lot of material over a short amount of time. Lorna did a wonderful job speaking and giving real-life examples through entertaining stories.”

Erin Barham

State of MS Division of Medicaid

“If you are going to have to do this, Lorna Waggoner is the one you want.”

Sarah Underwood

State of MS Division of Medicaid

“I really enjoyed the course, learned a lot and enjoyed the way it was presented.”

Billy Thompson

State of MS Division of Medicaid

“This was an excellent class. Very informative and the instructor was very knowledgeable about the topic. I will refer others to take this training.”

Sabrina Hogue

State of MS Division of Medicaid

“I have a much better understanding of HIPAA.”

Fran Ingram

State of MS Division of Medicaid

“I learned a great deal about the importance of confidentiality and security of PHI. If possible, all employees should have this course.”

Colbert Graham

State of MS Division of Medicaid

“The instructor was knowledgeable and prepared for this course. She took a difficult subject and made it interesting.”

Kathy Jones

State of MS Division of Medicaid

"I feel that I have a much better understanding of HIPAA now."

Grant A. Banks

State of MS Division of Medicaid+

"While the course was very dense and compressed, I feel 100% more confident with the goals and components of HIPAA. More importantly, I now see the vision of where HIPAA will take us as force for improved healthcare in the United States."

Jim Mason

Verizon Enterprise Solutions

"The instructors were very engaging and really helped to make a lot of detailed information relevant and easy to understand why it is important."

Val Romansky

Verizon

"I think it was one of the best courses I have taken, in which so much was covered and transformed in a very simple and methodological way."

Kashif Haqqi

Verizon

"Instructors were both knowledgeable and engaging."

Mary Goodwin

Verizon

"Very informative course. Great slide preparation and presentation. Easy to follow."

Alpesh Shah

Verizon Terremark

"Both instructors were great."

Joe Martin

Verizon

"The course provided me with the technical verbiage and knowledge to build a stronger relationship with my customers."

J. Gregory

Verizon Wireless

"Great class. Better understanding of HIPAA and how I can better discuss it with my customers."

Erica Feeley

Verizon

"HIPAA is now logical."

Mary Evonne Weeks

"Really enjoyed the class. Actually provided me with knowledge that can increase sales."

Sherri Rice
Verizon

"Lorna's an excellent instructor."

Latina McCallum
BrightOutcome, Inc.

"Having class with Lorna again was wonderful. I enjoy working with her!"

Traci Nyre
Sisters of Charity

"Lorna was very informative and friendly."

Bonnie Hamilton

"This is the second course I've attended presented by ecfirst. The content is well presented and informative."

Joy Patton
Pampa Regional Medical Center

"The class will allow me to support my facilities' HIPAA Security office in ensuring we are compliant with the safeguards implemented and to ensure our EPHI/PHI is protected."

Tammy Deras
Desert Valley Hospital

"Chris is very knowledgeable and he knows how to, and when to teach."

Jeevan Atturu
San Dimas Community Hospital

"The instructor was knowledgeable."

Maureen McManus
Sherman Oaks Hospital

"Informative Course."

Bhagirath Reddy Palla
Prime Healthcare

"Training material was a good reference. Chris provided us a great understanding regarding security and privacy rule related to HIPAA."

Ferlinda Tandoc
Sherman Oaks Hospital

"I found the training very useful to gain understanding of HIPAA. Especially with the industry's transition to EPHI, I think it is a necessary training for all healthcare professionals."

Susmita Dhakal
Prime Healthcare

"Great instructor-very focused and organized in presenting the course."

Edna Peters
Sherman Oaks Hospital

"The course was a healthy session that provided the necessary tools to speak HIPAA-ISH."

Ricky T. Johnson, Operations Compliance Consultant
Kaiser Permanente

"Good base level crash course for understanding HIPAA components and history of legislation."

Dean Curry
Kaiser Permanente

"Overall Chris did a great job explaining the content and engaging the class."

Lisa Filippelli
Kaiser Permanente

"This is a class that is needed by more people in the health care industry."

Tim Donald
Project Manager
Kaiser Permanente

"Chris is great, appreciated his sense of humor."

Michelle Siciliano
Kaiser Permanente

"Great course overall. Chris did an excellent job of presenting and explaining and teaching."

Krist Zenalyan
SOX and Compliance Lead
Kaiser Permanente

"This training course and booklet is what's needed to learn all things HIPAA. The information is just right and it's easy to understand and learn. Highly recommend this course for anyone who would like to learn about HIPAA."

Cora Durham
Kaiser Permanente

"Thank you so much, ecfirst, for your help last night! I was in a serious time crunch and it made ALL the difference to be able to take the exam last night/this morning rather than having to fit it in between flights over the next few days. I really appreciate that you went out of your way to help. Not just everybody does that these days! And...drumroll please...I passed! Thanks again!"

Andrea White, MBA, PMP, CHP | VP Marketing
Clearwater Compliance, LLC

"Speaker made the topic very interesting."

Darlene Davis
Highland Clinic

"Lorna was an excellent instructor! She knew the material well and presented the modules with an engaging, interesting manner."

Loni Hodel
Highland Clinic, APMC

"Lorna was very professional. She made the course fun. She kept us engaged! Lorna did a great job!"

Vicki Bass
Highland Clinic

"I didn't think I would get much out of taking the course a second time. I was wrong! I am taking away a lot more knowledge to help me better my training program and provide better service to my company. Thanks!"

Kevin Hosty
Cleverley + Associates

"I thought I had a good understanding of HIPAA until I attend this class. There is a lot to know, and now I feel comfortable to find answers most important to satisfy our customer needs."

Jennifer Spade
Verizon

"I really enjoyed the course and have a clear understanding of HIPAA."

Amanda Chisly
Verizon

"Solid course and learned much more than expected. Applied to both the certification as well as real life situations."

Ryan Henry
Verizon

“Practical Use – Applying to real world.”

Nancy Green
Verizon

“As a salesperson, I can now speak more intelligently with my customers in the Healthcare space.”

Alan Digilio
Verizon

“Chris provides a lively and authoritative presentation of HIPAA regulations. His strong technical background gives essential context to all real world questions.”

Nick Kennedy
Verizon

“This course is very useful to gain comprehensive knowledge on HIPAA in short time.”

Raj Vepa
Verizon

“Very good coverage of regulations in the materials.”

Manikandan Govindapanicker
Kaiser Permanente

“The instructor (Ms. Lorna) was very informative and kept the class lively and engaging. The examples she used were really good and helped to stay in memory.”

Anetha Sugumaran
Kaiser Permanente

“Instructor was clear and fast paced. Translation of information into laymen's terms was helpful in putting the info into context.”

Attendee from Kaiser Permanente

“As this new and upcoming domain, this course will really help organizations to comply with controls.”

Sachin Kawalkar
Infosys

“Lorna is a great instructor who uses funny stories and experiences to help her students learn the information. I have learned a lot during her 2 day training and would highly recommend her to any company.”

Cora Durham
Kaiser Permanente

"I was planning for HIPAA Training for a long time and got a chance to attend this training program conducted by ecfirst. Now, have this better knowledge in HIPAA. Thanks to ecfirst for conducting training in India."

Arun
Infosys

"The SSI Group has used ecfirst for compliance training and consultation since 2011. The Certified HIPAA Professional (CHP) program provides our compliance department with the education and ongoing guidance needed to successfully implement our HIPAA compliance platform and Lorna Waggoner has become a friend as well as a mentor to everyone in the team. Her anecdotal way of demonstrating each of the lessons is very valuable and assists people new to HIPAA to easily understand the many nuances of an otherwise very complicated subject."

Ian Walters, CHP, CSCS™
Information Security Director, The SSI Group, Inc.

"Great Course! Really great learning and useful for future professional."

Prasanna
Infosys

"It is a very good course on HIPAA and take away for the participants are huge / relevant to the business."

Srinivas Venugopal
Infosys

"We need more elaborate course containing with explained & live case studies."

M.S. Srinivasan
Marstech Cyber Solutions

"Well & good."

P. Saravanan
ILink Multitech

"The Course is really good, after this I got exposure about HIPAA."

M.S. Velmurugan
Marstech Cyber Solutions

"Looks ok. Could have improved since it has evolved may years for now."

V.S. Kuzhalan
Virtusa

"Great class, I enjoyed it an the stories that related to the information."

Dianne Rice
Encounter

“Lorna made the class enjoyable and gave great examples to keep it interesting.”

Steve Chambers
Cassling

“Excellent presenter, good pace, lots of ‘real world’ applications and examples.”

Joey Sharpe
ISG

“Lorna did a great job!”

James Dunham
Simmons Foods

“Great course-wish I had taken it sooner.”

Alan Avery
MCS

“Very good course. I would recommend. I learned a lot. Instructor was very knowledgeable.”

Furney Brown
Plante Moran

“As an HR Rep, this training was mind blowing. It’s our responsibility to discipline HIPAA violators. Therefore, the training was of much interest to learn and absorb the importance of the laws and regulations that have been put into place to protect our beneficiaries information and prevent the unauthorized disclosure of their information. It was a lot of valuable material and information to ingest in two days, but I certainly learned a lot and understand even more why privacy and security rules must be established and adhered to at all costs.”

Jennifer Washington
MS Division of Medicaid

“I really enjoyed Lorna’s teaching technique. She is amazing and very informative.

Thank you for being so pleasant.”

Jenniffer Hale
HCA/Parallon Business Performance Group

“Very well delivered, especially considering the volume of information.”

Jared Dunn
Fairbanks Cancer Care Physicians

“Excellent Class!Excellent Instructor!”

Jeffery Decker
CCMH

"The way the instructor delivered the material allowed me to understand every aspect of the class."

Joe Nelson

Michigan Public Health Institute

"A great class that covers the HIPAA Privacy and Security rule."

Gerald Beebe

Argus Health Systems

"The class was filled with great information that was relatable and relevant. Took complex information and made it easier."

Lana Overturf

BettrLife

"One of the best trainings I have ever attended. Lorna is so smart and personable."

Shailee Nelson

Yukon-Kuskokwim Health Corporation

"You have made my day! I look forward to receiving my CHP certificate. Thank you also for being so responsive to my questions throughout this process. It has been a pleasure using your services and I will recommend you to my peers."

Becky Stoffel, Consultant

MPC The Global Privacy Experts

"I feel I'm empowered to be the HIPAA expert for my organization and to help 65,000 physicians understand the importance and do-ability of HIPAA."

Chicago Public Class Attendee

"I am a beginner but even with that limited knowledge I feel much more informed after taking this course."

Chicago Public Class Attendee

"I will be much more experienced in presenting regulatory requirements. This will provide me with a much stronger knowledge base."

Chicago Public Class Attendee

"Lorna did a great job of getting the class through all the material without even making us feel rushed or hurried. Her obvious experience with the issues was very helpful. I am ready to go back to work and get our compliance effort back on track with these new 'tools'."

Keith Lancaster

WKU Health Services

"Great detail given to a very deep subject."

Bob Acosta
KMBS

"Very informative, structured, and well-paced."

Greg Covelli

"Thalaiva! It was very good training."

Ravi Rai Surendar
Kranium Technology

"Shared a very good and valuable time with Mr. Ali Pabrai. Hope I will do more with HIPAA."

Samal Subhransudas
Apollo Hospitals

"The instructor was very knowledgeable and encouraged students to participate in an interactive class-room environment. Covered all core HIPAA topics. Very interactive."

Nazeem
Scope e-Knowledge

"Got good knowledge on HIPAA. It was a good session on HIPAA. Mr. Ali Pabrai provided good insights about HIPAA. Thanks for the time spent for the training."

Siva Kumar S.
Rapid Care Transcriptions (P) Ltd

"Good and informative session."

Nikhil Ranjan Nayak
Apollo Hospitals

"Very good job by the instructor. He was able to address all the queries from the participants in the class. I would like to thank the instructor for sharing his invaluable knowledge and experience. Course strengths included focused content and instructor communication."

Dr. Ram Deepak
Scope e-Knowledge

"Mr. Ali Pabrai is an excellent trainer. he has in-depth knowledge and explains in the simplest language. His training has been so interesting that the entire day-long session was very captivating. The instructor was very well prepared."

Prasant Kumarkar
Scope e-Knowledge

"I believe that this course has given me an excellent foundation of knowledge about HIPAA that is directly related to my work responsibilities."

Aaron Henton
Cerner

"The course is informative and provides an excellent HIPAA overview. Lorna is a great instructor and keeps the class engaged and makes a very dry topic interesting and fun."

Leslie Lapsley
Cerner

"Very good course that helped me connect a lot of dots where HIPAA is concerned! Definitely came away with a list of actions and areas to focus within my own organization."

Anonymous

"The CHP course was a worth-while learning experience. Lorna's training methods and story-telling made the information understandable and applicable to my role."

Anonymous

"The intent of the course adequately matched my experience, understanding of HIPAA and expectations. Great broad overview to assure more confidence in my daily activities and point out areas for improvement."

Abigail Mohs
Cerner

"This class was an eye-opener! I never knew there was so much to HIPAA. I was really impressed with Lorna. She is entertaining and effective!"

Brittney Jensen
Cogent Health

"Very helpful and explained every concept clearly. Thanks for fielding our questions."

Chris Keates
Cogent Works

"Great course. Intense information and a lot to learn. We will hit the road running and get our procedures & policies implemented."

Marianne Standfield
Cogent/CompToday

"Lorna is great. She is passionate about HIPAA and knows it frontwards and backwards. She has high energy and controls the atmosphere. I stayed awake the whole time (which I wasn't expecting, frankly)!"

Reeder Bromwell
AutoRx

"The course was very informative and moved along at a reasonable pace, highlighting the important aspects of HIPAA. The course material provides additional information and references additional material."

Roger Kartchner
Cogent Works

"Enjoyed class. Presenter would provide stories or situational events to help explain HIPAA policies which was helpful."

Lisa Seethaler
Cogent Works

"Having the instructor come to our site allowed us to ask questions that pertain specifically to our business."

Kim Arnold
Cogent Works

"I am thankful to Mr. Ali Pabrai for helping us understand HIPAA and HITECH Acts. This will be very helpful for our client work."

Dr. V. Vedavathi
Vision 2K, Inc.

"Lorna was a terrific instructor. She changed the way I look at HIPAA. The course was taught in a way that was easy to follow, learn & retain."

Marney Patton
Qualis Health

"Course was good and detailed. Instructor knows materials and 'real world' experience were awesome."

Qualis Health

"The instructor was very knowledgeable and brought humor to the class. Would recommend to anyone interested in the topic. Great course."

Crystal Jack
Jackson Rancheria Casino Resort

"Very informative and resourceful to our business and operation."

Van A. Rader
Jackson Rancheria Casino Resort

"11+. Great overview and at a level that was understandable. Was an eye opening class! It gave information that will help us start right away with making changes, Great class!"

Melody Mauck
Jackson Rancheria Casino Resort

"Good information. Easy to understand. I enjoyed the class and learned a lot in a short period of time. I feel that I have a much more solid understanding of the HIPAA law than ever before."

Christina M. Bingham
Jackson Rancheria Casino Resort

"Ali explained a lot. Very good instructor. Good sense of humor. Well informed. Thought class would drag on, but went fast."

Lisa M. Pulskamp
Jackson Rancheria Casino Resort

"Ali was engaging with tough subject matter; examples of real world applications were a strength of the course."

Anje Schultz
Jackson Rancheria Casino Resort

"Ali was entertaining. I feel good that although I didn't know everything that I protect the information to the best of my knowledge. Thank you! Glad to have a reference book to refer to - useful to be in compliance."

Lina E. Marohl
Jackson Rancheria Casino Resort

"Great Course, I would highly recommend to anyone needing a deep dive of regulations. Lorna is a terrific instructor and makes the topic engaging and fun."

Dallas Public Class Attendee

"Strong class. Instructor did a good job of going over the material and make to learn."

Dallas Public Class Attendee

"Thanks Lorna!"

Ryan Heckman, ecfirst

"Definitely glad I took the live class as oppose to the on-line version."

Kept class entertaining."

Maraj Kidwai
Prime Healthcare Service Inc.

"Great refresher on a topic that doesn't really change much, but brings to light deficiencies and where improvements are needed."

Dallas Public Class Attendee

"Good course. Very informative!"

Dallas Public Class Attendee

"Everything was great but I wish we could take the test on 3rd day instead of the end of day 2. This does not give us enough time to study information from the second day of training."

Natalie Lonergne
The Delta Pathology Group

"Excellent class!"
Dallas Public Class Attendee

"Some of the security standards and implementations are very gray regarding real world scenarios."

Dallas Public Class Attendee

"Lorna was well prepared and delivered the material with enthusiasm and energy. Well done!"

Joe Cisna
Konica Minolta

"Excellent course!"
Dallas Public Class Attendee

"Great course for a person new to CHP/HIPAA."
Christopher Nash
Highland Clinic

"The class was great, very informative."
Becky Dunn
Clinics of North Texas

"Thank you for an excellent class."
Sue Birck
Country of Riverside

"I enjoyed the examples given to better explain the information."
Kristi Thibockaux
Schumacher group

"I would recommend this class to anyone trying to understand HIPAA!
All my clients could use this understanding!"
Mary Bradbury
Affiliated Resource Group

"Great course. I would highly recommend to anyone needing a deep dive of regulations. Lorna is a terrific instructor and makes the topic engaging and fun."
Dallas Public Class Attendee

“Strong class. Instructor did a good job of going over the material and make it easy to learn.”

Dallas Public Class Attendee

“Definitely glad I took the live class as opposed to the online version. Kept class entertaining.”

Maraj Kidwai

Prime Healthcare Services, Inc.

“Great refresher on a topic that doesn’t really change much, but brings to light deficiencies and where improvements are needed.”

Dallas Public Class Attendee

“Good course. Very informative!”

Dallas Public Class Attendee

“Documents provided include complete overview of regulatory requirements.”

Mary Hyland

The SSI Group, Inc.

“Lorna was an excellent instructor and very enthusiastic during the class. She was able to relate the subject through stories and give clear instruction on HIPAA requirements.”

Cnalice Beam

The SSI Group, Inc.

“Knowledgeable & pleasant instructor.”

Glen Fielder

The SSI Group, Inc.

“I have enjoyed this course, and I feel that this will help me to better understand what HIPAA will require of me.”

Alan Cook

The SSI Group, Inc.

“The CHP class was overall great value, but in particular, Lorna's presentation style and high level of organization allow her to be comfortable and casual with her students. When combining this with her efficacious use of mnemonic devices, ecfirst delivers a powerful service.”

John Ware

HCA Healthcare

“This training has been an eye opener and I think more policy makers should be included in this training.”

Abass Suleymana

National Health Insurance Authority (NHIA), Ghana

"I have always enjoyed all the ecfirst webinars I've attended as well as the CHP and CSCS™ classes. The webinars are very informative and relevant, and Ali's presentation style gets people fired up! The CHP and CSCS™ classes are very comprehensive – a lot of information in a short time, but well presented by Lorna and Ali. Both classes provided me with information that is useful, helpful and very pertinent."

Rose Marie Prince, RN, BSN, MBA/HCM, CHP, CSCS
IT Service Delivery Process & Quality Analyst
Presbyterian Healthcare Services

"A truly insightful cause and the sure way forward for better care in Ghana and everywhere else to guarantee privacy and confidentiality for patients. I would recommend it as a "must-attend" for all healthcare professionals."

Iddrisu A. Tanko
National Health Insurance Authority (NHIA), Ghana

"The whole program and training was educational."

Issa Shiraz
National Health Insurance Authority (NHIA), Ghana

"I enjoyed the course and would recommend it to anyone who wants to gain a better understanding of HIPAA."

Craig Devashrayee
Paralegal, Utah Department of Health

"Lorna did an outstanding job presenting the content, not only to prepare for the exam but more importantly assuring that her students gained a solid understanding of HIPAA. I felt I walked away with the foundational knowledge required to support Missouri Health Connection and Missourians in building a private and secure Health Information Exchange Network in the State of Missouri."

Ragan Sappington
Missouri Health Connection

"I have been there on my own because I want to grow as a professional and I wasn't to do the best in my job as a compliance officer. The first day I was terrified because the course was in English and I am in Puerto Rico. I'm so thankful to Ms. Waggoner because she was so helpful – I understand all that she said (great jokes and great examples)."

Tony Torri MBA, CISSP, CISA, CIA, PMP
Computer Security and Privacy Officer, Health Plan Business Operations
Kaiser Permanente Information Technology

"For very difficult material, very dry administration and implementation of critically required materials, Lorna brought the information to life with practical examples."

Sheila Walsh-McDonald
Breach Ombudsman, Utah Department of Health

“Great Instructor! Strong knowledge-based program. Well laid out.”
Labette Health

“I felt the course was very beneficial to my career goals and in preparing for the exam. Lorna was a wonderful instructor who was able to guide the beginners and the experienced HIPAA attendees through the material at the same level. I would recommend the course to help ensure a broad understanding of the HIPAA regulation.”
Terri Thompson
University of Kansas Physicians

“This class is great for preparing for the exam. I found it to be very clear and easy to understand. Lorna did a wonderful job!”
Annette Ternes

“Lorna did a fantastic job in presenting the course material. A tremendous amount of material was covered over the two-day class period and the class material segmentation helped in the learning process.”
Anonymous

“Great class, needed the refresher.”
Anonymous

“Very good course; very informative and relevant.”
Trace Ridpath
State of Colorado

“Lorna made HIPAA very fun. It was a really good course.”
Eddie Myers
CREST Services

“Lorna Waggoner, the instructor, kept this course very interesting and all of us on the tip of our toes/edge of our seats. Enjoyed the course and all the information.”
Dayton Green
COSTEP

“Great Instructor!”
Mari Mann-Silva
Diligent Technologies

“I’m very happy to have been here learning all the HIPAA rules and knowledge that will help me to better serve my patients and avoid errors of being compliant.”
Guillermo Cruz Palomo
Consultoria Medico (PR)

"Lorna is a really good professional and teacher. I learned in two days more than in 6 years working with HIPAA regulations in my old work place."

Mari C Padilla

"Thank you! Great class."

Ann Ahumada
Kaiser Permanente

"Great class."

David Beasley

"This class gave me a better understanding of what HIPAA is."

Anonymous

"This was the most enjoyable course I've ever attended concerning a subject as potentially dry as HIPAA. Well done – Lorna was great!"

P. Mowry
WellDyneRx

"I thought the class was very informative and the instructor was excellent; both knowledgeable and engaging."

Anonymous

"Lorna did a fantastic job in presenting the course material. A tremendous amount of material was covered over the two-day class period and the class material segmentation helped in the learning process."

Patricia Beard
COSTEP

"Great information taught by a wonderful instructor."

Anonymous

"I enjoyed the course. The examples used were excellent. The instructor was concise, precise and clear in everything that was presented in the course."

Susana Garcia
Hospital del Maestro

"I thought the class was very informative and the instructor was excellent. Both knowledgeable and engaging."

Sue Wong
Kaiser Permanente

"I'm the President of a small Healthcare IT consulting firm, and I am the second of our staff to attend an ecfirst HIPAA training course. In my opinion the course was well organized, well presented, and a wealth of information was provided for all of the students to learn. The instructor, Lorna Waggoner, was passionate about the topic, and was able to bring the material to life with her many personal anecdotes and experience. The materials provided were well written, accurate, and easy to read, which helped translate dry Federal Law into usable material. The venue was perfect for the course, easy to get to, had free WiFi, and excellent lunch food was provided. I would recommend this course and ecfirst to anyone seeking to gain more knowledge and expertise about HIPAA legislation. It was a very pleasant experience."

Evan Corstorphine
The Portable CIO

"Great course! Lots of material in a short period but the instructor made the information easy to remember and digest. I would highly recommend this course to the beginner to the expert; IT people as well as administrative. There are 2 A's in HIPAA and Privacy is not in the title!"

Zadoc-Lee Kekuewa
MSC-Navy

"The CHP course was a well condensed course with excellent delivery of the needed regulations for my staff to be able to talk the talk and know how to walk the walk on their own. The instructor's (Lorna Waggoner) witty jokes and delivery of the information made it easier for myself, and later my staff, to comprehend and retain the information being presented to us. During the CSCS™ class my staff enjoyed Allen's teaching technique, although Ali taught when I went I found the information was delivered both times in an equally impressive, condensed but retainable manner and we all came away from both classes knowing the information and not just memorizing a bunch of acronyms. I highly recommend ecfirst."

Clint Russell
Mays Home Health Company

"Lorna was well prepared and gave a very enthusiastic and cohesive course. The collateral material was very thorough and appropriate. Will recommend the course to colleagues in my field."

Humberto Diaz
MDx Solutions

"Great information taught by a wonderful instructor."
Kaiser Permanente Student

"I really like Alan's energy, openness and humor and making the course more interesting. I learned a lot. Thanks."

Conrad Fernandes
San Mateo Medical Center

"I have to say that it was not easy but the information is really great. This is something that has given me the ability to have an entirely different conversation with my customers. I would very highly recommend that if you are working in the healthcare field, this course should be a must. I'm so glad that I got the books as well as the online class as my book is going to be something I will constantly reference."

Mimi Shaw
AT&T

"The presentation of the material assisted with a more complete understanding of the Privacy Rule versus the Security Rule. The complete review of different aspects of a contingency plan showed me ways to develop the required processes and policies."

Catherine Giannini
Riverside County Regional Medical Center

"Alan Yue did a great job preparing us for the exam. HIPAA tends to be a dry subject, but Alan made it fun. His analogies helped me remember the concepts."

Lili Jafari
SCUHHS

"Course and instructor were excellent. Knowledge provided in a way that is was easy for all to understand."

Kathy Latimer
CDRSN

"Alan Yue presented the material in an outstanding fashion. He was able to present a lot of information in a short period of time. I highly recommend this course, as well as the instructor, for anyone who is in any way responsible for HIPAA compliance within their organization."

Dave Fry
Contra Costa County Health Services Dept.

"This is a great two day course. You leave with a greater understanding of HIPAA Privacy & Security."

Debra Darden, RHIT
Alameda County Medical Center

"I enjoyed Lorna's teaching style! She was awesome, and kept us awake!"

Emi Kustal
Kaiser Permanente

"This course gave me a higher level of confidence with regard to HIPAA. The instructor gave a fast paced, entertaining presentation to what is a rather dry subject matter."

Sean Folweiler
Central Valley Collaborative

"Lorna does a great job of helping to understand a very complex compliance environment. Her level of experience and understanding are very valuable in helping the student apply knowledge to the real world. I would recommend the class to those that need to understand the compliance environment as well as those that oversee compliance."

David Ashley
Horne LLP

"I really enjoyed the course, the presenter was very good. His presentational style and the depth of his knowledge on the issues concerned made it easier to understand the course. I wish to say that the course was very useful and beneficial to my work."

Gustav G.L. Cruickshank (Dr.)
National Health Insurance Authority

"I thought the Certified HIPAA Professional course was extremely worthwhile and helped to clarify the murkiness that is HIPAA. The instructor, Alan Yue, did a great job leading the course. He took a very dry topic and made it interesting and demonstrated the importance of the regulations relative to our business. I would recommend the ecfirst course to anyone, and most especially would recommend Alan as the instructor!"

Marie Simonelli, Senior Privacy Analyst
OneBeacon Insurance Group

"Alan really helped me understand the core elements and details. I will be recommending ecfirst and this course to others."

Stuart Foster
MediServe

"Great course. Instructor was VERY knowledgeable. I would definitely recommend this course for people who are new to HIPAA and the regulations."

Jimmy Goga
Portable CIO

"I really enjoyed the class. I've been reading HIPAA regulation on and off for some years now, but felt rather bored and lost at times on how to approach understanding such a dauntingly large and somewhat nebulous federal regulation. The HIPAA Academy's Certified HIPAA Professional (CHP) class encapsulated everything into a well-organized and structured logic that I could understand and absorb much more easily and quickly."

Patrick So, CISA
IT Compliance
Kaiser Permanente

“ecfirst’s Certified HIPAA Professional program did a great job of taking a large body of law and condensing it down to cover the aspects of the security and privacy rules that most directly impact companies that work with PHI. After taking the classes I feel confident about making HIPAA-related policy decisions that will keep our organization in compliance and ready for an audit.”

Mark Adams
LeonardoMD, Inc.

“Lorna is so Pro HIPAA – she makes us all want to go back to work to share & implement HIPAA requirements. As a clinical professional, the knowledge this course provided me was amazing. The manual & reference cards are invaluable tools to have handy when implementing HIPAA and needing as a reference. I would recommend this course to all clinical and non-clinical healthcare workers.”

Dana McGrath

“The CHP course was a well condensed course with excellent delivery of the needed regulations for my staff to be able to talk the talk and know how to walk the walk on their own. The instructor (Lorna Wagoner) witty jokes and delivery of the information made it easier for myself and later my staff to comprehend and retain the information being presented to us. During the CSCS™ class my staff enjoyed Allen’s teaching technique, although Ali taught when I went I found the information was delivered both times in an equally impressive, condensed but retainable manner and we all came away from both classes knowing the information and not just memorizing a bunch of acronyms. I highly recommend ecfirst.”

Clint Russell
Mays Home Health Companies

“Excellent, up-to-date information; expert instructor with great presentation style.”

Doug Renshaw
Highmark

“This class is for beginners as well as people who have previous HIPAA experience as it validates what we have been doing is correct and if not, how to make it correct and feel in control of our PHI.”

Sylvia Hale
Umpqua Community Health

“Instructor was awesome! He knew his stuff and was able to help us put the regulations into context relative to our specific issues to the regulations. I’d highly recommend him as an instructor. The only negative I had was that it would have been helpful to have the book prior to the class. This way, we could have been more prepared to ask questions on specific items and also to have more time for on-site exam preparation.”

Students from OneBeacon Insurance Co.

"First, Lorna is an outstanding instructor. She did an excellent job of keeping the class focused especially with all the material that needed to be covered. Several years ago in the original HIPAA Privacy and Security programs, I was responsible for the security assessment for the enterprise network (WAN). Learned a lot back then. It was great to see what's happening in the evolution of HIPAA even as we speak. Had a great time, learned a lot. Best of luck to all you folks at ecfirst."

Preston Sharpe, Senior Technology Consultant
IT Compliance
Kaiser Permanente

"My experience with the HIPAA Academy, specifically ecfirst was by far the least painful training experience in my 11 years in the industry. HIPAA as it applies to Business Associates has always been a gray area for me. As a vendor, being compliant in a client's eyes is of the utmost importance and this course really gave me some insight to be able to speak intelligently about this area."

Chuck Edwards
Health check Incorporated

"The CHP course was a lot to take in at once, but the instructor's (Lorna Wagoner) anecdotes based on her extensive and relative field experience and her course delivery made the compliance material and the rather prosaic nature of the HIPAA Rule itself frighteningly enjoyable! I learned a lot!"

Chelsea Budzko
Info@Risk

"Lorna was an excellent teacher! She was fun and kept things interesting. There are other people in my firm that should and will take this class. I feel a lot more comfortable about how HIPAA relates to my company and how I will update our policies. THANKS! Also, I wanted to let you know that I was in a meeting on Monday and the owner of my company was talking about NPIs vs. UPINs. I was able to speak to the group on the difference and how the NPIs are assigned. Wow, did I take a lot out of your training!"

Kevin Hosty
Cleverley & Associates

"Great Course! Thoroughly, cleared up some of the muddiness of the HIPAA regulations for me."

Deb Kipp
HKS Medical Information Systems

"I recommend the CHP course for anyone desiring a comprehensive understanding of HIPAA. The HIPAA Academy course solidified the understanding of HIPAA I had as a healthcare professional and increased my knowledge base in the areas of portability and accountability of healthcare information."

Catherine Mathis, RHIT

La Palma Intercommunity Hospital

"After years of confusion about how HIPAA regulations impact the dental practitioners, this course has laid it out in plain English. I now feel confident about implementing the requirements and can also see business value in doing so."

Victoria Post, DDS

American Dental Partners

"Extremely informative. Stories that relate to HIPAA "text". Not just straight "text book talk". Excellent presentation."

Yvonne Ramos, HIPAA Privacy Officer

Montclair Hospital Medical Center

"The two days spent studying HIPAA in this format with people from all over healthcare fields greatly improved my understanding and ability to deliver compliance plans for my organization and our clients."

Karl A. Mudra

Delta Dental of Missouri

"Wow! Lots of information in a short amount of time, but delivered in a way I could understand."

Laura Morgan, Regional Applications Manager, Information Services

West Anaheim Medical Center

"I have attended over 70 trainings and still needed more information. The HIPAA Academy provided outstanding training both broad-based as well as in-depth that was comprehensive and critical to my complete understanding. I am grateful to my trainers who were both extremely knowledgeable yet were able to share their information on a level that I could comprehend. They were also reassuring and supportive."

Debby Fencil

Familylinks, Inc.

"Within the first 30 minutes of this course I learned principles that have changed my entire foundational understanding of HIPAA. This training has given me a rock-solid foundation to build on."

Jason Anderson

JD3 Solutions, LLC

"I recommend this class for all privacy, security officers. There is a lot of information that is beneficial and important for the healthcare provider. The class was fun, interesting and well organized. Thank you!"

Edelma Urquieta, HIPAA Privacy Officer
Chino Valley Medical Center

"I had no idea the topic of HIPAA was so involved. After taking this class, I feel that I have the information available to me in an easy to use resource that will help me to perform my job to a higher standard. Lorna Waggoner was able to take a complex (somewhat dry) subject and break it down into digestible and interesting 'bites'."

Meg A. Watt
Intuit, Inc.

"A fast and effective overview of HIPAA; beginning to end, top to bottom."

Kurt Harle
Mercy Medical Center – North Iowa

"The content of this course was extremely valuable and will drive significant change in our organization. In addition, the material was well structured, the instructor was very knowledgeable and the presentation was engaging."

Caleb Merriman
Guidant Corporation

"Knowing nothing about HIPAA before attending - other than it existed - I left the CHP HIPAA training from the HIPAA Academy with a fairly thorough understanding at a very complex subject. I highly recommend the course for anyone who has a need (or desire) to understand HIPAA or how to assist an organization become HIPAA compliant."

Peter A. Savarese
Compliance Counsel, LLC

"Lorna has incredible enthusiasm and while HIPAA training can tend to be boring, Lorna does an excellent job of keeping her CHP class participants engaged."

Liz Johnson
Big Sky OB/GYN

"The course gave me the framework to build my knowledge on the topic. I'll walk away prepared to deal with my responsibilities with confidence since I know where to find my resources. Great course; it exceeded my expectations."

Dana Webb
County of Riverside, California

"Lorna Waggoner, the instructor, took a complex subject and made it user friendly.
Great Job! Great Class!"

Jim Drennen

Pensacola Junior College

"The task of bringing my client to HIPAA compliance was dumped in my lap. As a consultant more on the management side of the healthcare industry, I felt overwhelmed when given the responsibility. Being only slightly familiar with the medical transactions, codes and procedure, I thought it impossible to even grasp HIPAA from a class. Boy was I wrong! I now am aware and feel competent in my knowledge of the scope of HIPAA, and I am convinced that it will be evident in my report/briefs to my clients. Thank you HIPAA Academy!"

Anita Herron

Primary Care Partners

"HIPAA Academy is a leader in the industry of HIPAA Compliance. It has been a professional and knowledgeable exchange of information. The personable and customizing options make the HIPAA Academy the source for your complete HIPAA Compliance."

Jenice Harter

Medical Staffing

"Great program to attend – especially an instructor lead class. It makes HIPAA easy to understand and apply. Thank you for the information shared!"

Abhishek Pandey

IBM

"Enjoyed the class. We covered many topics that are very relevant to healthcare and Privacy and Security of PHI."

Anonymous

Pensacola Junior College

"Great class! Knowledge of the instructor was right on par!"

Katie Avril

Lakeland Regional Medical Center

"The material covered was extremely well organized. Ms. Waggoner stayed on task and presented the material in an environment conducive to adult learning. I now have some valuable tools to take back to my workplace on this important topic."

William Norrish

City of Pensacola

“Very valuable information! Lots to absorb. Love the design and layout of the textbook. Written well.”

Linda Weishahn
Pensacola Junior College

“Instructor is extremely knowledgeable about course material and HIPAA regulations. Never a dull moment! She put a real world touch to material covered throughout the course.”

David Bourassa
Pensacola Junior College

“On behalf of the State of Oregon Department of Human Services HIPAA Privacy team, we would like to say, Thank You.”

“The dedication and passion that your team presented on a daily basis for the past five months has been outstanding. We were able to surpass our project goal by 6 percent and maintain our projected budget! This is a direct reflection of the flexibility of both your Management team and the on-site HIPAA Consultants performing the training.”

“When our organization scoped out this project to train up to 10,000 DHS employees on HIPAA Privacy we knew we would have to partner with a company that has proven their abilities at a national level. We were very pleased to learn that you had an interest in working closely with us to ensure our projects’ success. The HIPAA Academy’s past experiences, team members and client success’ made you the best choice for our project. You were able to prove to us the project plan you put on paper was able to be implemented and successfully achieved.”

“Every HIPAA Academy instructor delivered the training with enthusiasm and customized it to include specific examples from various organizations within the State of Oregon. The project itself was managed closely, transparently and responsibly from the Project Manager and her supporting team in the HIPAA Academy back office. All feedback was very quickly integrated in subsequent sessions to make every training session the best it possibly could be.”

“To date this is the largest departmental training project we have attempted. We owe a great deal of its success to the team at HIPAA Academy. I hope we have the opportunity to work together in the near future. We have and will continue to refer your services to all parties that are looking for HIPAA compliance services.”

Teri Cardinale
Training Specialist
State of Oregon HIPAA Privacy Team

“Very good HIPAA course for all levels of knowledge. Instructor was well prepared and very knowledgeable about the subject. The instructor kept the topic interesting over the two days.”

Randy Haskins, IT Director
Mercy Medical Center – North Iowa

“This was a great course and Lorna is a great instructor. I enjoyed the class and learned a lot.”

Victor Hair

“As a medical professional, I found this training course to fill in many of the HIPAA holes that existed after my formal training was completed. I would recommend this course for all medical professionals.”

Evan Dapo
PA-C

“Great class.”

William Flanagan
Singer Nelson Charlmers

“Lorna was great! Very animated and kept my attention.”

Karen Merse
Singer Nelson Charlmer

“The class is like a crash course but very helpful in getting compliant with the HIPAA regulations.”

Ricardy Joseph
Singer Nelson Charlmers

“This HIPAA class is helpful and informative to me and my business. After I took this, I realized what is needed to meet HIPAA requirements.”

David Nguyen
Fluency Inc.

“Knowledgeable Trainer, kept class engaged in topics.”

Michael DeGraff
Northwest Community Healthcare

“Excellent class benefit was wonderful. Material provided was excellent. Instructor presented well and kept the attention of audience. Would hire company again.”

Kathy Fletcher
VV RMC

"I really enjoyed taking this class. I look forward to taking my knowledge back to my employer and sharing all of the information with the co-workers, as well as my upper management!"

Michelle Boyd

"I would recommend this course to anyone who needs to understand the benefits and requirements of HIPAA."

David P. Spaker III

Innovative Solutions

"I liked the course the way it was laid out and presented. Instructor was well organized and was very friendly. She answered the questions with patience. Thank you Mrs. Lorna Waggoner."

Uma Reddy

Desert Valley Medical Center

"I thought the day would be "dry" & move slowly. I was pleasantly surprised, we moved right along with a good mix of teaching, visuals and time for questions and illustration. Worth the time!"

Susan Brown

IFMC

"Fantastic course. I am a security person with no privacy responsibilities but I found the privacy and transaction code material to be great background information. Alan Yue presented the material in a logical, clear, and fun manner."

Bryan McLaughlin

Creighton University

"Clear and concise instruction quickly brought me up to a very familiarity with HIPAA statutes."

Steve Garcia

Nuscribe

"The session was interesting and helpful. We had certain loopholes, which were connected by learning and knowing more about HIPAA and compliance. This was a good learning session with all different people around and from various streams."

Rajitha B.

Zavata India Pvt. Ltd.

"Before starting this class, I thought HIPAA was an animal from the zoo, and now after taking it, I feel very confident that I will pass the certification with great ease!"

Rick Blanford

"I was very impressed with Alan's enthusiasm, knowledge and ability to teach the material. He was effective in his delivery and was able to convey the information to the class in an interesting manner."

Michele Fox
PNC Bank

"Alan was very knowledgeable and was able to answer our specific questions with authority. I feel I have a good grasp of the HIPAA privacy rule."

Mary Ranalla
Ameriprise Financial

"Excellent!! I finally understand some of the principles that I had problems with. Alan explains everything so clearly – great style and knowledge of material."

Marie Cervantes
Yoakum Community Hospital

"Informative, well organized presentation that provides a comprehensive overview of HIPAA legislation, implementation and compliances."

Roger Rodwell
Kuakini Medical Center

"Lorna Waggoner, from HIPAA Academy, presented an outstanding in service on HIPAA. The information she presented was pertinent to our organization. Her in service was well organized and moved smoothly. She had tailored her program to meet our needs. Lorna spoke with authority and freely answered our questions. We are a more informed organization on HIPAA, because of her presentation."

Donna Jensen
Utah Navajo Health System

"It (the private class) certainly was a wonderful experience! Ali demonstrated not only to be a well prepared, skilled and knowledgeable professional, but also a great human being. This has been one of the best professional experiences I've had in my life."

Elvis Lopez
Inmediata Health Group Corp, Puerto Rico

"Alan's grasp of the material and ability to communicate it to someone with limited knowledge of HIPAA is outstanding. I highly recommend it."

Shaun Cook
Support MD

"Alan Yue was the Best instructor I have ever had. His knowledge of the HIPAA Administrative Simplification Regulation was/is outstanding, as well as many other security professional topics. I am very satisfied with the training I received; I will definitely recommend others to attend."

Casey Pitts
HMIS

"I was skeptical coming into a 3 day training class on HIPAA, but I knew during the day it would not be as I expected. The class was very informative and I'm walking away with a better understanding of HIPAA. Also, the best instructor yet!"

April Mershon
ONEOK

"This was a great class! I thought I knew HIPAA inside and out. I was wrong. I now feel much more comfortable with the thought of presenting our company obligations - and short coming with respect to our compliance efforts (or, more of our efforts to assist our customers in their compliance's efforts)."

Megan Heffernan
Webmedx

"Was an excellent class. Would recommend it to anyone that needs to better understand the full breath of the HIPAA regulations."

Jeff Russell
King's Medical Group

"Excellent instructor. Recommend this class to anyone that wants a good understanding of HIPAA Regulations and Security Practice."

Sam Hilton
NetSec

"Excellent information. Presentation was done very professionally and full of energy!"

Evon Rasmussen
Division of Child & Family Services

"Great job Alan. I learned a lot and will put my new knowledge to great use. Thanks."

Julie Peterson
Bamboo Management

"This class was informative from a software security specialist standpoint."

Josh Mugele
Tablus

"Fantastic course. Instructor was very knowledgeable and was able to keep my attention the whole time."

Scott Salerno
Mountain Medical Physicians

“The CHP course covered all the pertinent material to properly, effectively and expertly educate on a manner that was easy to assimilate and truly understand. HIPAA material is very complex, the instructor was among the best I have had.”

Dan Joyce

Lifeline systems

“I have attended many security classes. This one is, by-far, the superior offering in the security realm. The real-world experience of Alan(instructor) added value to the course content.”

Robert Beady

Signal Solutions Inc.

“I came to the class not having much of a background in the HIPAA areas and rules. I feel I am leaving the class with a greater knowledge that will help me move my company forward compliance. The presentation and instructor of the class was excellent.”

Mike Melvin

Montgomery County

“At the beginning of this course I felt a little overwhelmed with the responsibility I have been 'nudged' into. This course has given me guidance and knowledge of how to perform my job in the best possible way.”

Nicole Beatingo

Alexian Brothers Medical Center

“The course was fantastic - well worth the time and cost benefit.”

Bekki Sanchez

Harbor View Medical Center

“Alan did a remarkable job presenting three days' worth of somewhat tedious and minutiae-filled information. His enthusiasm and energy kept me interested all along the way.”

David Lehrman

Netcomm Consulting Services, Inc.

“HIPAA is a subject containing an overwhelming amount of information. This class presented this information in an interesting and very easy to understand manner. When looking at the materials, it's hard to imagine it can be presented, much less well-presented, in three days' time, but this class does it in spades.”

James Taylor

Network Consultants, LLC

“I found this class to be extremely useful in understanding the general concepts of HIPAA.”

Chris Thompson

“HIPAA Academy has produced clear and understandable content with expert level instructors. I have been able to develop a solid foundation to strengthen my company and protect my customers. I recommend Academy courses for several levels of company employees.”

Sal Velasco

“Prior to this class I had limited knowledge of HIPAA; I found this class very useful and interesting and a great introduction to HIPAA requirements and lingo. It was the instructor who made the class extraordinary. He was not only knowledgeable but also enthusiastic and energetic. He explained the HIPAA concepts using real world examples as well as everyday analogies. I feel confident that after reviewing the material briefly that I will successfully pass the CHP exam.”

Shruthi Kuiper
HCR Manor Care

“Excellent training. It was a great experience that will be useful for my job.”

Nayda Carrasquillo

“The class as instruction was very well written and taught. This has given me a better understanding of the HIPAA Standards and Rules.”

Rickey Earley
CHS

“The course was developed very well. It was a great eye-opener for me entering the healthcare industry. Having already received my CISSP, it was nice seeing that the wheel was not reinvented and that industry standards were followed. Alan proved his knowledge and awareness of the course material and presented it very well!!!”

Joey Belans
Emdeon

“This course is definitely an essential training aid for anyone working in the areas of Privacy & Security. I entered the course with a brief overview of the subject matter but have gained a better knowledge base and understanding due to attending the course. I'd definitely recommend the course to all healthcare facilities and covered entities who must comply with HIPAA. The brevity of course provided outstanding detailed information to each of us.”

Felicia Burks
US Army

“Having recently implemented an enterprise HIPAA Compliance Program for one of our clients, this course was able to validate certain processes of the HIPAA program and help identify areas for improvement. Having a better understanding of HIPAA law certainly makes me feel more confident about the advice I give my clients. Thanks, HIPAA Academy”

LeRoy Brown
Automation Management Consultants

"The CHP class was a great value. The information provided not only help you get certified, but helps you with HIPAA compliance. The instructors are top notch."

Kevin Varley
UPMC

"The instructor is very well informed, experienced and provides a practical approach to a complex subject."

Jeffrey L. Hunter
COPCP

"In depth understanding of the 3 major parts of Title 11 of HIPAA Transaction Standards, Privacy Rule & Security Rule."

Patty Neumayer
HP

"The CHP course was extremely valuable in giving me a better understanding of the HIPAA Privacy Rule as it relates to my position of a compliance specialist. The course also gave me a much better understanding of the Security Rule. I feel that an IT person should attend. I will be sure to relate that to senior management. The Security Officer absolutely should take this course."

Robyn Reiss
JLT Services Corp.

"Excellent course. Instructor was very knowledgeable and delivered content in a clear manner"

Wayne Kincaid

"I got very good understanding of HIPAA regulation after attending the HIPAA Academy Course. Thank You."

Pyreddy Reddy
NC-DHHS

"The course held expertly developed material that combined with the outstanding skills of the presenter unlocked the tangle of HIPAA Regulations and presented them in a logical format. Well done!"

Mark Gower
Great Wall Consulting

"This class was so much more than I expected. Alan is a dynamic, knowledgeable presenter who can share the information in a practical and user friendly manner. I feel Alan has given me the tools to go back to my place of employment and begin implementing what I have learned. I would highly recommend this class to anyone who requires HIPAA knowledge."

Sandra Nettleton
Valir Health

"I have attended many classes like this one, never have I seen such enthusiasm and drive from an instructor. The class was very helpful and I would recommend it to anyone."

Pat Taylor

"Enjoyed the class very much. The Instructor was very well prepared and knowledgeable. I will recommend this class to anyone (Administrator) to attend."

Shawn Shamsaie

Sisters of Providence

"The instructor was excellent. Lots of good information presented in a well-structured manner with many real world practice examples."

Steve Jourdan

HHS

"HIPAA CHP - was very informational, I feel like I now have a better idea of what I need to be doing with our compliance program. I look forward to coming back and learning more!!"

Rhonda Hawson

Advanced Medical Imaging

"Highly recommended class & professor!"

Suren Avunjian

Health Line

"Very good course and a great instructor. My knowledge of HIPAA was greatly enhanced."

Jeff Marshall

Zenith Administrations

"I came to the HIPAA seminar with my mind made up that it was just another law to create more problems for business owners. After attending the seminar I realize how important the privacy and security rules are for all people to have their confidential information kept private."

Denise Russell

Fincher & Hecht LLC

"The CHP class was excellent. The instructor (Alan Yue) took a dry and complicated subject and made it fun and informative. The best training class I've ever attended."

Stephen Whicker

St. Vincent Health

"The training was thoroughly, systematic, and still managed to be interesting. I strongly recommend this course to anyone who needs a complete and timely understanding of HIPAA issues, values and compliance."

Michael Ehart
Capstone College

"Excellent, well organized course, includes a thorough coverage of the HIPAA regulations and the several rules that are implemented. HIPAA Academy has an excellent set of materials to study and teach this important healthcare transforming law. Our instructor made his course very lively and interesting."

Alberto LaCava
Felician College

"Class was great. Instructor was wonderful!"

Jaren Johnson
St. Vincent Health

"I feel better prepared and equipped based on the text, material and the high degree and quality of the instructor. I would not keep this a secret - I will take my chances spreading the word!"

Jeff Scardino
JLT Services Corp

"Alan's Knowledge and enthusiasm, combined with the course materials, made the course enlightening and enjoyable."

Richard O'Malley
Medical Services of America Inc.

"The class has been the best on privacy that I have attended. Alan made things or issues with privacy scalable."

Becky Short
Maumee Valley Guidance Center

"Since I am an independent consultant, I was trying to determine if the class over home study was worth my money. After the first day of class, I was so happy that I chose to come to class. I feel as if I can pass the certification. "

Kathy Robinson
Fade to Black

"Alan is a dynamic and energetic speaker. He grabs the student's attention from the beginning. There is an enormous amount of information, but Alan presents it in such a way that you are able to follow him and come away from the event as if though you are spilling over with info. Thanks Alan 'job well done'."

Teresa Romero
Taos Orthopedic Institute, PC

“Great boot camp for HIPAA. It has served my knowledge base well and been the efficiency for our organization.”

Charles Merritt
KMSF, Inc.

“The amount of information covered and additional references were so much more than I expected. Great course!”

Mark Roberts
Plainfield Health Center

“I was assigned to new job responsibilities and needed to get up to speed fast. Alan fulfilled this need with grace and energy.”

Eric Marx
VCU

“The HIPAA Academy CHP course provided me with a great tool to take back to my organization to assist with HIPAA implementation.”

Paul Lastrella
El Paso County, Colorado

“Good overview of the Administrative Simplification given the short span of time. The course content is good too!”

Sunilha Modoor
Deloitte Consulting

“Great Course! Alan was very knowledgeable, and I learned a great deal about how to align SARBANES-OXLEY initiatives with HIPAA. The course was well presented, and supported by good materials.”

Gary Benesko
Robert Half Management Resources

“This was an excellent class for gaining a full understanding of HIPAA. It's impact upon your company and developing an implementation plan to be in compliance. Alan is a phenomenal instructor, who takes the time to help you understand complex information. I highly recommend this class.”

Paul Vobgetin
Interleukin Genetics

“HIPAA is a huge undertaking, which can be overwhelming. The CHP course approaches the material in an organized manner that will make compliance with HIPAA far more manageable.”

Sean Patrick
Gibson Area Hospital

"The class was very informative. I learned a lot and feel I am better prepared to implement HIPAA compliance initiatives. The instructor really knew the material and put these topics in plain terms."

John Christly
Memorial Healthcare System

"HIPAA Academy CHP Program is a Fact Based, Realistic Approach to the process, changes needed to understand, implement and monitor the HIPAA Rule/Regulations. The 3-day course has prepared me to be able to train/educate my staff as well as develop p&p to implement the rule. The instructor was dynamic and presented real life experiences to compliment the material/rule."

Dorothy Knioat
Health Resource Alliance

"I thought the course was outstanding. It allowed me the chance to learn an area in-depth that I know little about before."

Timothy D. Kennedy
Backbone Security

"I was impressed with the competency of Alan. He was willing to do whatever was necessary to ensure understanding of the topics at hand. I am walking out with more knowledge than I thought possible!"

Ronald Johnson
Aspin Technologies

"The course was exactly what I needed to help my clients. I feel that what I have learned in the CHP course will help me to pass the cert test and find a better client base for my company."

Michael Stewart
Integration, LLC

"Alan was awesome! He made the material easy to understand. He also has excellent knowledge in this subject matter and used "Real World" explanation to make the material relevant."

Kevin Roney
ITXM

"Alan is an extremely knowledgeable instructor and he was always to make the class very interesting. He kept us awake and made otherwise dry material fun. He made himself available at all times. Thank you!"

Lance Anderson
ITC

“Alan really went the extra mile and spent time after class tutoring on transactions and security.”

Andrew Pernie

“This course was outstanding, the instructor was exceptional and the material was well organized and delivered.”

Chris McBairty

Backbone Security

“Very challenging class which demands for a complete, unwavering commitment. This course could not have been successfully completed without the dedication, strong degree of professionalisms and caring approach of Alan Yue. Will definite recommend this class again.”

Sophie Luu

“Alan Yue is an exceptional instructor, whose enthusiasm is matched only by his fervent drive. He engages you individually, as well as a group. He has a very thorough knowledge of the subject matter. Alan is the kind of instructor you hope you get.”

Kelly Henson

TCI

“I would highly recommend this class for anyone who needs as much information as possible on HIPAA. This was a great learning experience for someone just entering into the health industry.”

Kenneth M. Kerrick, III

Delta Health Systems

“The HIPAA Academy CHP course enhanced my knowledge in Privacy and Security standards in order for me to feel comfortable taking the CHP test. I have a better understanding of the HIPAA requirements.”

Kim Ball

CMC

“Great course on HIPAA guidelines!”

Donna Weeden

Council of Community Clinics

“I will certainly highly recommend to my Privacy Officer to attend the next scheduled HIPAA Certified Professional course. In addition, I will recommend our Legal Counsel and Compliance Officer to attend a CHP class with HIPAA Academy.”

Vincent C. Quichocho

Guam Memorial Hospital

"This was the most in-depth, yet easy to comprehend (as well as enjoyable!) HIPAA workshop I've attended and (I have attended quite a few). I have a good idea of the steps necessary to get my company moving in the right direction. Alan was so knowledgeable and gives great analogies + examples. He amazingly made government regulation interesting and even fun."

Seth Walker
Healthcare Partners

"I would definitely recommend this course. This has been a great explanation and learning tool for me."

Debra K. Bakker, CCS
Community Medical Center

"This course included a comprehensive model that provided me with a clear understanding of the HIPAA regulation and the steps necessary to achieve compliance."

Jeff Norris
Shared Care Inc.

"Good Job!"
Terry Ziemniak
HIS

"Timely & effective. A lot of meaningful knowledge gained for myself and my company's projects to comply with HIPAA regulations. Thanks for sharing multiple approaches to challenges that we will face."

Roger Moy
GE Consumer Finance

"The class was enjoyable. The content of the class was structured in a very easy and understandable way. I learned more here this past three days than all of my other training combined this past year. Great presentation. Thank you!"

Jim Smith
Little River Medical

"The class helped me understand how all of the different terms and concepts of HIPAA come together. I have a much better understanding of where I am going in the quest to become HIPAA certified!"

Nick Eastby
Heartland Information Services

"I wish I knew about this class when I first took over the job of HIPAA compliance! Alan Yue is the best instructor I've ever had. He makes sure no one is left behind."

Virginia Benson
EDS

"I really love the guidance that I received from the instructor to understand the Standards and Privacy rights. I feel that I have general knowledge to now apply this to our corporation in a general sense and plan to educate myself further to apply these compliance standards within our company for a better workforce environment."

Teresa Fahle
EMSI

"The Certified HIPAA Professional course covered all the important HIPAA issues in a short direct time frame without falling short on any coverage of topics."

Dennis C. Oliney
Park University

"With an information security background, I needed to learn specific information about the healthcare industry and HIPAA compliance. This course helped me do that. I believe I am better able to help clients in the healthcare industry meet their HIPAA implementation and compliance goals."

A student from Pennsylvania Class

"I highly recommend this class for anyone who wants to learn about, or more about HIPAA. The certification is a great plus. Concepts are presented in a very logical sequence to build your knowledge base. Outstanding Course!"

John Bell
St. Jude Children's Research Hospital

"HIPAA Academy & especially Alan presented a very detailed statutory law into a concise 'need to know', manner. I have a greater understanding of how the Privacy rule applies to my organization."

Suzanne Hribik
Goodwill Industries

"HIPAA Academy was able to package & present lengthy and complex material in a very concise and informational format. HIPAA Academy was able to bring out all the salient business issues and benefits from Government mandates."

Jim Higgins
Jim Higgins & Associates, Inc.

"Alan did a great job explaining all the content, very informative, highly recommended for a medical, hospital, privacy officers. Great content in the class."

David Diaz
Forte Industries

"A great presentation of both the specifics of the legislation and the practical issues of compliance- where the rubber meets the road."

Chris Layton

"I found the CHP course to be very useful and applicable. My company and clients will greatly benefit from the better understanding of HIPAA compliance that I now have. The instructor was excellent and did a wonderful job engaging the group into the conversation and content."

Rick Goins
Ncontrol System Integration

"Thank you HIPAA & Alan for constructing a course that allows the attendee to get valuable & useful information on a very difficult law. Mr. Yue's depth of knowledge of the subject & his enthusiasm for it was wonderful to be a part of."

Dave Mast
Tech Depot

"Provided clarification on HIPAA requirements and implementation."

John Kuginski
Signal Solution

"I am very thankful I took the time to take this class. The knowledge I received was very helpful. Our instructor Alan was very helpful. He took the information and put it in everyday use. We were given examples of everything. Alan goes way above & beyond what a normal instructor would do."

Bobbie Afable
Safety Send

"This was an excellent class. I have a better understanding of HIPAA compliance requirements. The instructor was very knowledgeable in all aspects of HIPAA privacy & security."

Jeff Hanneman
HCF Management Inc

"The HIPAA Academy CHP training program provided essential information in an easy to apply format."

Kevin Youngblood
HCR Manor Care

"The content is great and the Instructor really knew her stuff."

Kyle Sessions
Pathology Service Associates, LLC

"After completing the CHP course provided through the HIPAA Academy, I feel I have a basic overall knowledge of the HIPAA regulations, specifically the Privacy, Transaction, and Security components. I believe Alan played a huge role in this by presenting the information in a clear, thorough and applicable training manner."

Sharon Barnhart
Summacare Health Plan

"I had no idea how extensive the laws were and how it impacted my organization. I have a much better understanding & appreciation of HIPAA Privacy that I hope to convey to the key players within my Organization to help us strengthen our existing Compliance processes for HIPAA."

Richard Cheshire
New Hanover Regional Medical Center

"The class was very informational on the regulations and rules of HIPAA. The instructor was very good at explaining and going over questions that we had concerning HIPAA rules and regulations. The instructor went over the material in detail."

Kyle Unverferth
HCF Management Inc

"Excellent program! Very well organized and well prepared Instructor."

Rita Smith

"The material covered opened my eyes to many things that need to be addressed in and around my workplace. It gave me insight and information to what will help get us on our way to compliance."

Jimmy Johnson
Pathology Service Associates LLC

"HIPAA is a huge piece of legislation. This course plotted a clear direction through the piles of paper, to an understanding of all the WHO, the WHAT, and the HOW. This course will send you on your way. Thanks for all the great info. I am ready to get started."

Trey Ford
FishNet Security

"Coming to this Class I didn't have an understanding of the Privacy side of HIPAA. This class made it very clear to me of the requirements that I need to do for the organization."

Shane Kramer
Olmsted Medical Center

"I felt I have benefited greatly from this class. The instructor was very knowledgeable and patient. I would highly recommend it."

Lora Steiner
MidOhio Cardiology and Vascular Consultant Inc.

"CHP was a very informative course on HIPAA and covers in-depth the various aspects of HIPAA compliance."

Sonia Soni
Saifirst

"The certified HIPAA Professional course was an exceptional method for obtaining a thorough understanding of the HIPAA regulations. The instructor was very knowledgeable of the materials. Provided excellent real life examples and kept the course interesting."

John Kerber
Consultant

"Very good training on HIPAA procedures & regulations and its impact on healthcare services."

Nasser Azan
Computer Associates

"Very intuitive, well thought out course that covered all of the HIPAA requirements."

James Holler
James Holler Inc

"Excellent course. I have a much stronger understanding of the HIPAA requirements and standards."

Brigied Holland
Navapache Regional Medical Center (NRMC)

"The class size allowed for a great interaction and discussions on real-life privacy and security issues. Mark is a great Instructor and really kept things moving and on track. I would highly recommend this session for individuals needing more in-depth, realistic discussions of the HIPAA regulations."

Dena SanMiguel
AIM Healthcare Services, INC

"I am new to the HIPAA arenas. After taking this course, I feel like an expert on HIPAA compliance. This course would benefit anyone involved in E-PHI and the medical industry in general."

Dwayne Roberts
United States Air Force

"This HIPAA Academy course provided me with vital information to assist my customer's activities their HIPAA requirements."

Kevin Russell
MSI Systems Integrator

"Spot-On. The course met my objectives."

Steve Dunkle
American Fidelit

"Having entering the course knowing only what HIPAA stands for, I came out of completing the course understanding the laws, rules and regulations to create, and implement the standards of HIPAA in the everyday practices of the company."

Paula Loving
US MedTrans

"The CHP class provided the information necessary for me to perform my duties as a HIPAA privacy officer."

Lisa B. Echan
State of Nevada Dept. of Human Resources

"A great overview that provides a "bread crumb" approach to understand the application of HIPAA as a part of the business processes."

Robert Schadey
ISEC IASED

"Jody is an excellent instructor. It would have been beneficial to have a copy of the regulations either in the class or indicated in the course material. It would have been helpful to have some examples to apply the requirements to. The class did an excellent job of providing/identifying areas for the exam."

Anonymous

"I signed up for the CHP course on the high recommendations of security colleagues. Without a doubt, the Instructor and the course both delivered up to and well beyond my expectations. Great Course, great Instructor."

Jody Fraser

"The instructors were very nice + helpful with questions. I now have a better understanding of HIPAA and how to implement procedures for this in the workplace to include staff training. The book + laminated cards are a great reference and irreplaceable as far as finding all of this information in one place, consolidated in this manner."

Tracy Mergenthaler
US MedTrans

"This class was a great foundation for Privacy and HIPAA overview."

Tom Ennekins
Mount Carmel Health

"This course presented me with an opportunity to gain a greater understanding of the HIPAA standards and to network with those with a common interest."

Jody Landrigan

"It was really nice to have an instructor like Mark with his extensive knowledge of HIPAA. I learned a lot about Privacy and Security Rule."

Nakul Mittal
B2B Technology

"After taking this class, I feel more comfortable with HIPAA Privacy and Security. As a CISSP, this is a great course to take for CE requirements. Furthermore, I feel more prepared as a consultant to assist my healthcare customer with HIPAA compliance."

Chris Feeney, CISSP
Computer Services Partners Inc.

"Mr. Glowacki has inspired and motivated me to investigate and become as knowledgeable as possible in HIPAA. I look forward to further education with the HIPAA Academy as our company's future progresses."

Lani Kaiser
Z Technology

"These people are the epitome of HIPAA."

Issa Sweilem
HIPAA Council

"It was a very 'HIPAA-licious' (CHP) Program. I recommend it for all practice managers, doctors and nurses too!"

Darlene Wystub
Big Sky OB/GYN

"Very helpful in understanding the Transaction and Privacy rules. Course material makes an excellent future reference."

Dan Hoskins, CISSP

"This helped me to untangle the web of standards that have been required by HIPAA."

Chip Carper
Bauguess Management

"The HIPAA Academy training program helped me understand how to implement HIPAA and is a good course."

Nancy Tarr
Veridian

"When I entered the class I knew nothing about the HIPAA. Now I have a firm understanding of the HIPAA Regulations and how to begin the process of performing a HIPAA Analysis. The Instructor was knowledgeable and extremely well spoken. I would take a course from HIPAA Academy again."

Banjot Chanana
VeriSign

"The class is an excellent class. It was informative and the instructor was knowledgeable on the subject."

Paul Mancini
Signal Solutions

"The instructor was very knowledgeable and able to convey the information. The class as a whole reinforced what I thought I knew and clarified what I didn't."

Jay Falck
Unicorn Computing

"This class was a great introduction to HIPAA concepts and processes. I now have a basis for integrating HIPAA into our organization. Thanks."

Robert Sossman
Signal Solutions

"The instructor is well-suited for the class and friendly, making it easier to learn and understand what's necessary for me to return to work and do my job."

Jeannie Nicol
Blue Cross and Blue Shield of Michigan

"Very broad and comprehensive coverage of HIPAA privacy. Knowledgeable instructor who used a lot of examples to elucidate key issues."

K.Thayalan

"A balanced but very directed introduction to, and expansion of, the complexities of HIPAA presented with clarity and real world solutions to HIPAA compliance."

John Landrigan

"Well worth the time & money great Instructor!"

Lisa Grant

"Clearly Mark is a leader in the field and is one of the most, if not the most, knowledgeable trainers I have encountered in 12 years. I look forward to continuing his curriculum."

Michael Power
HIPAA Council

"The strength of the seminar was Mark's knowledge and his great ability to answer all questions. He was outstanding. I would recommend this course to anyone in the health field who is responsible for implementing HIPAA."

Debra Cascardo
WebMD

"I would recommend this program to anyone that needs to get up to par on the HIPAA regulations. Anyone that deals with most aspects of the healthcare industry should take it. The instructor, Mark Glowacki, presented the information in a way that was understandable as it was comprehensible. He supported each topic with real life situation that put the regulations in real world applications. It was a great experience."

Neela Balling

"Instructor Mark Glowacki is an excellent facilitator who delivers the HIPAA certification information with an upbeat and refreshing tone!"

Margo Schaefer

"Thank goodness there are people out there who truly understand all the aspects of HIPAA and can explain and relate them to those of us who have been inundated with unanswered questions and clouded with gray areas. I have the best grasp of this material that I could possibly have expected and the background educational support to go forward with development and enforcement of policies and security actions to interpret the rules and meet compliance."

Donna Angiulo
Huntington Hospital

"Good Class. The large amount of material was presented in an easy to understand and lively fashion. The instructor brought in many real world examples and actively solicited student participation. This kept everyone involved interested. Great Job!"

Heidi Powers

"Best HIPAA Course I have found."

Russell Meyer
US Oncology

"Well Organized; Instructor was very knowledgeable."

A student in Chicago Class

"The Certified HIPAA Professional (CHP) course offered by HIPAA Academy is an outstanding course if you need to learn how the federal regulations apply to you! Mark Glowacki is an extremely energetic Instructor who does an exceptional job of facilitating the entire learning experience."

Julie Fetcho

"I found Ali to be very informative and easy to listen to. Thank you."

Lyn Formella

"With the Myriad of HIPAA training programs that present themselves daily, it is refreshing to finally find one that delivers the wealth of knowledge possessed by the instructor combined with an energetic teaching style creates a rewarding and enjoyable learning environment."

Brandon Gust

"Mark Glowacki is an outstanding Instructor who clearly knows not just the course but the intricacies of the regs."

A student in Chicago Class

"I found this course material to be especially enlightening. It was a great way to establish clarity about the HIPAA and to obtain a broad overview and how we could begin to build an integrated HIPAA project plan. I feel very empowered as a result of having taking this course."

A student in Chicago (July 21-23)

"The class was very beneficial. It confirmed what I knew about HIPAA But more importantly, it made some areas of the regs so much clearer."

Shelly Gliner Schmierer

BH Corp

"This class was excellent for providing me with the concepts of HIPAA, since I did not know anything about HIPAA. Excited about taking the Security Specialist Class. Thanks Mark for a great Job."

Tony Diaz

"This course confirmed a lot of what our organization had already researched. However, research does not allow you to ask questions. Having an instructor that knew what he was talking about was Awesome."

Kerri Alexander

The Scooter Store

"Mark Glowacki is an excellent Instructor and really understands the complex language of HIPAA. He was able to convey his knowledge of the regulations in a way that a diverse group of students could all understand. Well Done."

Ken Ihrer, CISSP

Advance PCS

"Discussion was very helpful and enlightening. Instructor's suggestions and insight was great. A great class to achieve an overall understanding of HIPAA Privacy, Transaction & code sets and Security."

Trish Voss

Parkview Medical Center

"I felt that the classes I attended were highly informative, well-organized and well-presented. I thought Mark did an excellent job as the instructor and contributed significant value-added information to the course. I also thought Mark did a great job of soliciting relevant class participation. I thought the course material was comprehensive and easy-to-understand."

Lynn Gibson

Gibson Dimensions

"Very well done. Terri made a very complex law understandable. She made time during presentation to answer questions."

Judy Stevenson

Bremer County

"The overview presented was very user friendly. Very good and pertinent discussions. Good presentation."

Shane Walter

Sioussssx County

"The HIPAA Brief was very interesting, exciting, and informative"

Raimbekov Karim, Irina

K.Haroug MD, LTD

"As a healthcare quality assurance/peer review clearinghouse, we had specific questions regarding HIPAA. Mike was extremely helpful."

Dr. Michael Eisner

Federal Healthcare Review

"Helped considerably. I've been away from the medical industry for 3 ½ years and returned one week ago. So I have a lot to catch up on – real quick!"

Pat Drelie

"The course was very informative and entertaining."

Kim Agort

Illinois Implant Dentistry

"My base knowledge of the changes was greatly broadened. It will help to organize the attack."

Ron Jones, Ph.D.

Sun Health, Inc.

"Mark is a great instructor; he kept the material clear and interesting which is not easy!"
Student in Des Moines CHP course

"The course is well structured and very clear. I was very impressed!"
Student in Des Moines CHP course

"I have been made aware of how important it is to protect other person's information. I also want my private info protected."
Myrna Williams
Dr. Sarita Woodson

"JK successfully used real-world examples to illustrate the text provided in the book."
Chris Kerstiens
Sentigy

"The HIPAA course (CHP) was outstanding! The huge amount of information distributed throughout the course not only held my interest, but also left me with the desire to learn more about the HIPAA background."
Ben Sabedic

"A very knowledgeable speaker who provided a clear overview of HIPAA and the impact on various groups."
Deb Westvold
Iowa State Association of County Officials

"The class covered HIPAA regulations in a very thorough and well presented training course. I learned more then I could have expected about HIPAA implementation and legislation. The instructor was extremely well prepared and presented the material in a format anyone could follow. I recommend this class to anyone interested in HIPAA regulations or working within the healthcare industry."
Chris Brown
Zebec Data Systems

"The HIPAA Academy has embarked on a mission to train those involved with healthcare data - on the details of HIPAA law. This is no small task, as it seems even after 7 years the creators of the law have yet to move a good portion of the law out of the realm of theoretical. The instructor is probably one of the most knowledgeable in the country and his love of the subject shows in his lectures."
Jim Reynolds
Zebec Data Systems

"The material and instructor (JK) gave needed detailed information. This course was not just a simple overview."
A student in the CHP course in Houston

"The course gave a good overview of the fundamentals of HIPAA Privacy, Security and the Transactions & Code Sets. The Instructor was knowledgeable and his ability to relate the concepts to real life experience was beneficial."

Margie Polis
New Horizons of Syracuse

"Overall the HIPAA Academy provided clear concise presentations dispelling many of the common misconceptions of the reach of the HIPAA Legislation."

Rick Van Luvender
The Training Camp

"HIPAA Academy is obviously knowledgeable in the HIPAA requirements. I will be looking into future training. Your instructor was very personable and kept your interest. HIPAAAcademy is obviously a good resource for our questions."

Terri Brown
Halvorson Trane Co.

"The class gave me a solid understanding of HIPAA Privacy and the Security requirements."

Linda Dyczkiewicz
ComDoc Inc.

"Courseware contents were very good. The Instructor's ability to relate to personal experience was extremely useful. Class discussions were excellent and role plays added value."

Ken Jaffe
Computer Education Services

"This course gave me an EXCELLENT theoretical and practical basis to assist the medical community implement HIPAA."

Roy Kotze
Instructional Design Associate

"The resources in the class really helped in the learning process. Instructor really gave the extra mile."

Comment from an attendee

"Instructor was lively, personable. Course was very good, informative."

Astread Ferm-Poole
Department of Social Services, State of Connecticut

"Outstanding course. Excellent overview. Course rating 10. Instructor rating 10."

Mass Mutual Financial Group

"This session has more information than some of the websites I have visited. I learned how much of an impact this has on my business than previously thought. It gave me insight into other areas that I have to identify for compliance with HIPAA."

Deanna Shokan

TechniMed Transcriptions

"I feel that the overall knowledge that the HIPAA Academy brings to a seminar such as this, is well worth any business owner or employers time."

Gail Hilsabeck

Benefit Source

"Excellent presentation. It brought the heavy weight information down to the individual level of understanding."

Jean Hodges

Newburry Management Co.

"I have a better understanding of what is required of my company to be compliant. The websites for information on a HIPAA will be very beneficial."

Kim Heggen

Vital Support Systems

"A very knowledgeable speaker who provided a clear overview of HIPAA and the impact on various groups."

Deb Westvold

ISAC

"A solid broad overview of a complex law having major impact on health professionals and the business community."

Linda Goeldner

Iowa Nurses Association

"Mark was an excellent instructor. He was always ready to discuss the details and fine point of HIPAA with examples. Much appreciated."

Jerry Moore

New Horizons of Orlando

"Excellent class. I have attended several boot camps and due to the lack of the instructor to relay the information I was extremely disappointed. This class, however was a very good class and was well instructed."

Charles Morgan

New Horizons

"Excellent delivery and well-paced. The strength of the course was entirely the knowledge and presence of the instructor. Ali was knowledgeable and entertaining. Course rating 10. Instructor rating 10."

Elisa Chase
State of Connecticut

"Allan is a very good instructor. He made HIPAA fun to learn."
HIPAA Professional Student

"I would like to take this time to thank Tom Eilers for his outstanding efforts in a meeting we set up with him and the EMS staff. Tom went out of his way to attend this meeting and helped us answer some of the questions the EMS people had. I would like to request Tom be the instructor for CHP class as he has the knowledge of how HIPAA will affect the EMS people. Once again, New Horizons appreciates the great support we are receiving from the HIPAA Academy as we continue to notify our customers of the partnership New Horizons has made with the HIPAA Academy and the training that is offered."

Sandy Mead, Senior Account Executive
New Horizons Computer Learning Center

"I believe that the Certified HIPAA Professional (CHP) course is an effective way to obtain a solid understanding of the pending HIPAA standards. I couldn't imagine a company attempting to become HIPAA compliant without first attending a course like this."

Shane Smith
Clark University

"The strength of the course was the enthusiasm and knowledge of the instructor."
Bob Mallick
Mass Mutual Financial Group

"Allan did an excellent job in instructing us on HIPAA compliance. I enjoyed his class and it was very beneficial to me. I like the small class size we were in- it made it easy to discuss topics and issues we had. The most important thing was the ability to ask questions or discuss issues that we had at any point during the seminar and not having to wait till the end for a question and answers session."

Julie Bain
J.D. Bonner, MD

"Chuck was an excellent instructor. He gave a lot of examples and truly understood the material."
HIPAA Professional Student

“Chuck made class enjoyable while teaching professionally. Great job!”
HIPAA Professional Student

“The course was excellent for learning the basics of HIPAA. The material was easy to understand considering the difficult and complicated subject.”
Kathy Atchley
St. Bernard’s Medical Center

“I enjoyed the course very much. Chuck was very knowledgeable in the HIPAA regulations and effectively communicated them.”
HIPAA Professional Student

“I was very apprehensive about HIPAA going into this course. To be honest, I was very ignorant of HIPAA. However, by the end of the day, I realized in many areas our office was already HIPAA compliant. But I learned many things we needed to incorporate into our clinic in order to meet compliance. This one-day course was very informative and helpful for me.”
Jonesboro Surgery Clinic

“Excellent class! The instructor was fantastic!”
HIPAA Professional Student

“Excellent course. The most informative I have ever attended.”
Lynn Simmons
Jonesboro Surgical Assoc.

“The class was very good. The instructor was very knowledgeable. He spent a lot of time making sure we understood the material and how to use it. When you finish this class you should be able to pass the certification test.”
Kathryn French

“An excellent intensive program with practical helpful information that can be used in the work setting. Very practical.”
Phyllis Woolverton
St. Bernard’s Medical Center

“An excellent intensive course with helpful information that can be used in everyday practice.”
HIPAA Professional Student

“Allan does an excellent job of breaking HIPAA down into understandable “English” instead of lawyer language.”
HIPAA Professional Student

"Allan is a great instructor who effectively uses examples to explain issues, makes the course enjoyable and encourages discussions."
HIPAA Professional Student

"Great overview!"
Robert Savage
USDC

"The instructor was extremely knowledgeable about this subject and willing to answer all questions. She was also able to put the information in Layman's terms."
Andi Cady
Hollywood Pediatrics

"A tremendous amount of material explained in a coherent manner."
Jason Schulman
Hollywood Pediatrics

"We covered an enormous amount of material in a short period of time. The Certified HIPAA Instructor made complex and hard to understand material easy to learn!"
Joe Flippin

"The Professional course is a must do for anyone involved in a HIPAA implementation!"
Anthony Williams

"I had attended a couple of shorter seminars prior to this training; however this Professional course was much more informative. It offered me an opportunity to ask questions and gave me time to work on our facility plan to become HIPAA Compliant. The instructor's knowledge helped me make the information easier to comprehend. I appreciate the huge manual concerning HIPAA rules and will use it as a wonderful source of information to assist us in becoming HIPAA compliant."
Karen Duregger
Duncan Heights, Inc.
Iowa Association of Homes & Services for the Aging

"A fast pace, informative overview of the Administrative Simplification portion of the HIPAA legislation. Excellent reference tools and indicators to help administrators identify the 'next course of action'.
Deborah Windish
Michigan Academy of Family Physicians (MAFP)

"The class was very well paced with information in all areas of the new requirements."
Kellien Duncan
County of Alameda

"The Professional Course helped me get my arms around HIPAA and I now have a much greater understanding of compliance steps. Lorna did a wonderful job of presenting the information. The manual is a very complete reference tool and I appreciate being able to walk away with a plan to take back to our facility."

Betsy Burton
Bethany Manor

"I was very nervous to break into small groups to write a compliance plan. Listening to other groups present their plans was very useful to me. Everyone thinks of different things, everyone has new, different ideas. Thanks for making me do that!"

Chris Boyken
Duncan Heights, Inc.
Iowa Association of Homes & Services for the Aging

"I have learned a tremendous amount!"
Victoria Sunshine

"The instructor was very knowledgeable about HIPAA Compliance. This is the most information I've gotten about HIPAA. I've been to other HIPAA training and I have never gotten the wealth of information I received today."

Inez Wondeh
Peninsula Medical Group

"Excellent overview of HIPAA regulations. I look forward to attending the advanced programs on the implementation."

Steven Shurts
Harris HealthTrends, Inc.

"Ali's presentation was both highly informative and a basic building block for implementation of HIPAA regulations. This was a fundamental step toward a large training opportunity for New Horizons of Michigan."

Mark McManus, Sr. Chairman
New Horizons of Michigan

"As a project manager for DHS Oklahoma, I found the training session held by Ali a very informative and productive use of my time. The session covered the key aspects of HIPAA and how it affects government and healthcare organizations along with the key high-level tasks that need to be completed to be HIPAA compliant. Ali also shared his insights and experiences with the group and this was extremely beneficial to me. I would recommend that anybody that needs a decent overview of HIPAA must attend this session. It will help you get out of the starting block in a hurry."

Sarjoo Shah, HIPAA Project Manager
Department of Health Services (DHS)
State of Oklahoma

"Was very helpful, I would even call it vital. I will urge all my co-workers and associates to get trained. Everyone should attend the 3-Day Professional boot camp. I wish I'd done this last year."

Trish Chandler
SHARP, Inc.

"The Certified HIPAA Professional course has not only enlarged my knowledge and expertise, but also opened wider the door to professional and entrepreneurial opportunities."

Laurice Green
Child and Family

"Well organized information. A solid understanding of the topic was presented as well as insights into opportunities that will be available as a result of this initiative."

Terry Roberts
Business Systems Engineering

"I enjoyed the class. I initially thought that healthcare portion would be hard to follow coming from a technical background. The course and the regulations related a lot to network technologies. I just passed the CISSP exam and combined with this credential, I feel this will help my consulting business tremendously."

Lisa Jones
Slipknot Technologies

"The information in the course is clear and concise and will serve as a good HIPAA reference!"

Gina Winchester
Sharp, Inc.

"I have an EDI X12 background in distributing manufacturing and finance. I am familiar with mapping software and principles. This course explained many new terms and procedures in an easy to learn style and I would recommend it to people with or without a healthcare background."

Ernie Schum
Schum Consulting, Inc.

"The class was extremely informative. I've learned many new things and also received confirmation that I understand certain aspects of HIPAA correctly."

Darcey Gartner
Vista Healthplan, Inc.

"Lorna is an excellent instructor. Her examples of in-the-box and out-of-the-box were excellent."

Betty Aukee
ADP

"One of the strengths of the course was the overview of upcoming changes to HIPAA legislation."

Karla Combs
Lipscomb & Pitts

"This was by far the most in-depth HIPAA course I have attended. The instruction staff is very knowledgeable of the Administrative Simplification Title. They did a great job of operating a comfortable environment."

Kelly Gruber
Des Moines Orthopedic Surgeons

"I realize the professional importance of understanding this information. I really believe my professional life is dependent on acquiring this knowledge. It is a lot of information in a short time, but I have a reference book. I am accustomed to Federal and State rules and regulations and this is just one more very important tool to do a better job. I have now been given the tools and opportunity to succeed. I will recommend this course to others without hesitation."

John Palmer
Shelby County Government
Oakville Healthcare Center

"I'm amazed at how much I was able to learn in just 3 days. I feel very confident that the information I picked up, the practical exercises and the class interactions provided me with what I need to help my customers through the HIPAA hoop! The instructors were knowledgeable and always willing to address specific questions. All in all, this was a great experience that will benefit me, my clients, and my company!"

Cathy Pitt
Hewlett Packard

"What an eye opener. Before the course I had only a vague idea of the implications and scope of HIPAA. Now I realize how much work is left to be done to get into compliance and how this is going to touch every aspect of the healthcare industry."

James Cerney
J.C. Solutions

"I am excited to learn about the HIPAA Academy and its services."

Bill Bendall
SeniorCare, Inc.

"The Size and scope of the HIPAA legislation was brought into perspective buy the HIPAA Academy. I now have a far greater understanding of the impact on the entire healthcare industry. The importance of the Professional class cannot be under stated."

Allan Gilbreath
Network Edge

"I have been following HIPAA progression for 2 years and found this course the most comprehensive of all my studies, especially in the privacy section. The instructor seemed to take personal responsibility to assure the students understood that this section was important to all areas of the HIPAA legislation."

"I would recommend this course to anyone in the medical field responsible for HIPAA Compliance. I had very little knowledge of HIPAA and the medical industry as a whole. This course educated me in these areas. I feel that I came away with a good base to build on. I believe that many people will struggle with compliance without this help!"

Tom Agnitsch
ANE Technology Services

"This class was very intense and extremely beneficial at breaking down the core components of Title II. I was already familiar with HIPAA and had attended previous courses, however I feel this class brought it all together for me."

Tracie Martin
Baylor Health Care Systems

"Fast paced, well organized, data packed, lively and entertaining."

Sumner Buck
VP Open Road Technologies

"The Certified Professional Course is a great course packed with useful information."

Margie Pullock
Orlando, FL

"They are the only organization that could help me achieve my goal of certification. I would rate them very highly. They have a broad background of HIPAA knowledge."

Tom Eilers
HIPAA Consultant & Project Manager

"The strength of the course was the instructor's knowledge base beyond the scope of requirements for certification. This was a great learning experience and a non-intimidating atmosphere."

Francoise Ager
AT&T

"I would highly recommend the HIPAA Academy to anyone in healthcare that wants to obtain the knowledge that will be crucial to implement HIPAA legislation in their organization. I found the instructors and the course material to be first rate and the information taught will help healthcare professionals at all levels to navigate the risky waters of HIPAA."

Joel H. Snook, CPA
Chief Financial Officer
St. Petersburg, FL

"The Certified HIPAA Professional course is a great source of information. It really lets you get your hands around what HIPAA and the Administrative Simplification Title mean and how it will change business. Not only does the course show business requirements, but the business opportunities that will arise as well."

Chris Reynolds
ExecuTrain of Nebraska

"The instructor was great; his enthusiasm for the course material was only surpassed by his knowledge of the material."

Lori Lederman
Orlando, FL

"Your instructor took the regulations and made them easier to understand!"

"Your instructors are great about answering one-on-one questions and making extra time for the students."

Student in Des Moines Professional Course

"The Certified HIPAA Professional course is one of the best, if not the best, courses on the down and dirty of HIPAA. I highly recommend this course as a "Train the Trainer" for health care organizations looking to comply with current and pending requirements. This course is going to help me immensely in architecting solutions for organizations to comply with Title 2 requirements."

Bob Tahmaseb, CISSP, Systems Engineer
RSA Security Inc.

"The HIPAA Academy training course is comprehensive and practical. I walked away from this course with a very clear understanding of the Administrative Simplification components of HIPAA. This course allowed me to get my arms around some very complicated requirements and helped me piece the requirements together. I was surprised at how helpful it was because I had a fairly comprehensive understanding to HIPAA prior to taking the course. I highly recommend it to anyone who will be involved with HIPAA compliance; in fact, anyone who is involved with HIPAA would be foolish for not taking this course."

Teri Ann Lawyer, HIPAA Attorney Inc
Pingel & Templer, P.C.

"This is by far the most comprehensive course I have ever taken. The instructor's personality and knowledge of the course really moves things along without making you feel too overwhelmed. For anyone involved with HIPAA in any capacity, I wholeheartedly recommend attending this course."

Barbara Slocumb
Orlando, FL

"Lorna's presentation was, again, great! She is a wealth of Knowledge. As a CHP, I took this again to learn of any changes since 2009. The class was better the second time around, and that's because it reaffirmed what I already knew."

Tom Dumez, Compliance Specialist
Kent Record Management, Inc.

"I would recommend this course to anyone that deals with HIPAA, whether or not they have been trained. Excellent course! Great benefit to me and my company."

Jerry Lavergne, IT Security & Compliance
Pathology Resource Network

"All of us at New Horizons Computer Learning Center wanted to commend you on an excellent HIPAA session yesterday. We appreciate you coming in from Chicago for us. As we committed, our turn out was strong and attendee involvement was high. Our sales team very encouraged by the amount of interest that was generated in such a short amount of time. Out of the forty plus registrants around thirty arrived and many of these are preparing for future classes. Many of the students have commented on the quality of the HIPAA Academy material and the professional manner in which the subjects matter was delivered. Your ability to answer questions thoroughly and quickly was greatly appreciated. I have no doubt they will refer additional co-workers to this session. On a separate note several members had shown additional interest in security training, which the SCP can deliver."

"If there is any way we can assist you in the future do not hesitate to call. We value our Partnership and plan on having great successes this year."

Dan Sorenson, Sales Manager
New Horizons of Des Moines, Iowa

"The Certified HIPAA Professional course is an excellent distillation of what really matters in HIPAA. Security and Privacy have been intimidating topics in HIPAA. The course materials organized the information in an approachable format. I'd recommend the class to anyone in a leadership position in the healthcare industry. In three days you really can get up to speed on the most significant event for the industry since Y2K."

Mark Glowacki
IT Consultant & Project Coach

"It's a lot of information and I need to digest it before I go back to the plan I had already started to create."

"I learned a lot!"

"This course is the most complete, well written and well-presented HIPAA Courses I have been to."

"I thought that Alan was a terrific instructor. His enthusiasm for the subject matter made for an enjoyable class. His insights and examples added some clarity to content that could be considered very cloudy in some respects. As far as the structure of the class, I thought that two days and an exam (even though I didn't take it) seemed like too much to absorb. HIPAA regulations aren't what I consider an easy topic and there was way too much to cover to prepare for an exam."

"I thought the instructor was great; really liked his teaching style and thought he knew his stuff. On the class, I actually think for most companies- 2 days is probably about right. We tend to ask tons of questions / get into different topics (in a good way)."

"Instructor was extremely knowledgeable on the subject matter and has a passion for the content. He is wonderful and I really like how he used the dry erase board for a lot of the topics. For me, a visual gives a better understanding on how things work and the explanation."

"I thought the class was excellent. Not only did Alan have a thorough knowledge of what he was teaching (and many other things), he presented what could be a very tedious class in a way which kept your attention. I do think there was too much material for two days, but I think that was more of a OneBeacon thing."

"I think the instructor did a very good job. He was able to help us relate the HIPAA regulations to our specific situation, concerns, and issues. His presentation style was appreciated because what could have been a very dry topic was made somewhat more interesting with real examples & applicability to our needs. I do think 2 days was adequate to cover the material."

"I finally feel like I have a direction to go with HIPAA."

"The instructor is very knowledgeable of the material!"

"This course went over all aspects of HIPAA."

"I am glad I attended the Professional course. What a great help."

"Excellent information provided in a simple way. I really did learn a great deal, thank you so much!"

Various other student comments

Consulting Practice



Certification Training



Reimagining Cyber Defense



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