

The logo for the HIPAA Academy, with 'CHP' in a blue box, 'Certified HIPAA Professional' to its right, and 'HIPAA Academy' below.A white banner with blue ribbon-like ends containing the text 'Client Reference & Testimonials' in blue.

# CHP Program References

HIPAA practice  
quizzes were excellent

Real world HIPAA  
scenarios presented

Relevant healthcare and HIPAA scenarios

Abundance of HIPAA info in a short time

CHP Academy Portal  
was easy to navigate

Instructor  
helped at all  
times



Eye opener  
HIPAA training  
program

Amazing, passionate,  
engaging instructor

Great HIPAA resources on HIPAA Portal

Abundance of relevant HIPAA  
information presented

Virtual delivery was excellent

In-depth look into HIPAA delivered

HIPAA information relevant  
to my job



## CHP Virtual | Online | Live Instructor

“Lorna is very knowledgeable in HIPAA and all aspects surrounding the material. Additionally, she is an excellent speaker. Combine this with the easy to use website and materials that are available in PDF form allow a person to easily capitalize on the amount of available information. Oh, side note; the HIPAA information presented was current! Informative, comprehensive, and fun with great information! Easy to get around the HIPAA Academy Portal and finding information was pretty easy. Great course. Brought back a lot of memories from my first HIPAA certification in 2010. Overall rating of the Instructor: 9.”

“Obtained new HIPAA knowledge. A lot of valuable HIPAA information. Academy portal is very user friendly. Overall rating of the Program: 10. Overall rating of the Instructor: 10.”

“ecfirst must continue providing great education! Would love to recommend. Overall rating of the Program: 10. Overall rating of the Instructor: 10.”

“Precise, informative, well-structured HIPAA content, great instructor. Great scenarios on each topic in class. Well-timed! Overall rating of the Program: 9. Overall rating of the Instructor: 10.”

“The HIPAA quick reference guides helped clarify the meat of the material without all the extraneous data. Information presented was current. Overall rating of the Program: 10. Overall rating of the Instructor: 10.”

“Great HIPAA written materials and support documents. Logical presentation. Lorna gave great examples to help cement the concepts. Overall rating of the Program: 10. Overall rating of the Instructor: 10.”

“Materials provided and interaction of instructor and attendees were great. Amount of acronyms used are overwhelming. Easy to navigate the CHP Academy portal. Overall rating of the Program: 8. Overall rating of the Instructor: 8.”

“Understanding the importance of HIPAA compliance. Lot of valuable information. Overall rating of the Program: 8. Overall rating of the Instructor: 8.”

“Instructor did a great job explaining the material and keeping the presentation alive. Great experience. Overall rating of the Program: 8. Overall rating of the Instructor: 10.”

“Loved the CHP synchronous environment. A lot of information to absorb in three days. Virtual delivery was excellent. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Very detailed. Content focused on HIPAA facts. Learned lots about HIPAA. Lots of information and learned things I never thought of for HIPAA compliance. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Clearly presented with relevant healthcare and HIPAA scenarios. Instructor did a good job trying to break HIPAA content down to bite size pieces. Good overview with more details than other trainings. Very easy to use HIPAA Academy portal. Overall rating of the CHP Program: 9. Overall rating of the Instructor: 10.”

“Great HIPAA resource materials. Good healthcare industry compliance information. Easy to use HIPAA Academy Portal.”

“I actually had fun learning more about HIPAA!. Very informative. Lorna gave fun anecdotes to help one remember information about HIPAA. I love that you can take the quizzes over and over again. Overall, the HIPAA class was fantastic! Thank you Lorna and Kris. Overall rating of the Instructor: 10.”

“Informational, relevant to my job. HIPAA Portal was easy to traverse. Great slides on HIPAA and excellent Reference Cards.”

“I thought CHP HIPAA Program was great, HIPAA class was better than I expected. Quick references were the strengths of the HIPAA program. HIPAA Portal was very easy to navigate. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“The HIPAA program is pretty good. Great experience and the instructor was good. The practice quizzes are excellent. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Good and informative HIPAA program. Good and easy-to-use HIPAA Portal. Materials are broken down into bite-sized modules.”

“Lorna made the HIPAA training interesting with her experience! The information was presented in a way that was easy to understand. The volume of HIPAA study and reference materials was incredible. Keep on doing what you are doing. It was a great class. CHP Academy Portal was easy to navigate. Great work guys! Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Overwhelled! Lots of knowledge. The HIPAA Academy CHP Portal is easy to navigate. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Offers a wealth of vital HIPAA information and awareness. Ms. Lorna's knowledge and wealth of resources was the strength of the program. The HIPAA Academy Portal was easy to use. Thank you for providing important information to remain in compliance with HIPAA. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Excellent HIPAA content and great delivery from the instructor. The HIPAA Academy Portal has been working smoothly with no issues. Easy to navigate and find the information and material for my course. Great job to Lorna and Kris! Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Gaining a better more in depth understanding of HIPAA. The HIPAA Academy course was perfect! Eye Opener and Very Informative. Great Job!!! and Thank You for all the information! Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Educational. Very simple HIPAA Academy Portal. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Speakers examples of "real world" HIPAA instances provided better understanding of impact. Ready to get information safe and secure. The HIPAA Academy Portal was easy to access, easy to follow along, ability to take quizzes multiple times was helpful. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“The CHP program was great!. Instructor was terrific. The CHP HIPAA Academy Portal was easy to use. Overall rating of the CHP Program: 9. Overall rating of the Instructor: 10.”

“Instructor provided good examples to explain what some of the HIPAA requirements mean. An abundance of information in a short time, but informative. It was user friendly. Overall rating of the CHP Program: 9. Overall rating of the Instructor: 10.”

“Lorna was a great instructor and kept the class interesting by providing examples. The CHP Manual Document was very helpful for studying purposes. The practice quizzes were very helpful. The content was helpful though and worth the extra time. Great learning experience for HIPAA! The portal was very easy to navigate and had many useful tools. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“Instructor was enthusiastic and did well at putting the information in real life scenarios. The instructor was available and willing to help at any and all times. I have learned a lot about HIPAA from this training. User friendly. Overall rating of the Program: 9. Overall rating of the Instructor: 10.”

“So informative, entertaining, interesting. Easily navigable Academy site. Aesthetically pleasing. Can't wait for the next class. Overall rating of the Program: 10. Overall rating of the Instructor: 10.”

“Very thorough, many reference materials. I learned a lot from the CHP class.”

“The in-depth look into HIPAA was very beneficial. I thought the CHP class went really well. Very beneficial understand HIPAA Laws. Overall rating of the CHP Program: 10. Overall rating of the Instructor: 10.”

“It was a great learning experience. Having a visual component to the lecture is a great way to make the learning achievable for multiple learning types. The module quizzes are a great way to learn and retain the information. Very helpful to be able to take them multiple times. The resources are so helpful and the portal is very user friendly. Overall rating of the CHP program: 9. Overall rating of the Instructor: 10.”

“It was good. The examples were the strengths of the program. Overall rating of the CHP program: 8. Overall rating of the Instructor: 8.”

“The HIPAA instructor was very knowledgeable. Overall rating of the CHP program: 4/5. Overall rating of the Instructor: 5/5.”

“This is a training to take with the Team. The ecfirst Team is great and friendly! The HIPAA updates and the tips provided were the strength of the course. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

“This HIPAA class was great. Lorna is an excellent instructor and I highly recommend that you take any courses that she teaches. Instructor had very good examples, and is personable and humorous. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

“Insightful, instructor delivered training that could be understood by all levels of experience and knowledge in the area of HIPAA. The summary slides after each module is helpful. Providing quizzes and practice tests were helpful in gauging what topics I need to put more focus on. Overall rating of the CHP Course: 8. Overall rating of the Presenter: 10.”

“Lorna's years of expertise was very apparent. She had good stories that spoke to the topics to potentially help give more insight and understand when needed. Succinct yet informative, plenty of useful information to take away. Overall rating of the CHP Course: 8. Overall rating of the Presenter: 9.”

“Excellent! Instructor was amazing. Gave lots of real world practical examples that help clarify confusing topics. I have taken many training classes over the years and this is the first one I have taken in some time that I actually felt not only stayed on topic but went deep into it. Really enjoyed it and more importantly I actually learned quite a bit. Overall rating of the CHP Course: 10. Overall rating of the Presenter: 10.”

“It was wonderful! Lorna tells interesting stories! The instructor's experience with HIPAA was the greatest strength. ecfirst has always been very detailed in our HIPAA audits. I trusted they knew the content. Overall rating of the CHP Course: 10. Overall rating of the Presenter: 10.”

“Lorna did a wonderful job getting through the material and is very knowledgeable. It was great, very thorough. Only concern was I would have loved to have gotten the manual and materials a couple weeks prior to the class, so I could have been better prepared. That is a lot of information to digest in a couple days and it would have been more beneficial to really study prior to the class so I could have attended with questions ready. Overall rating of the Instructor: 10”.

“Good. Overall rating of the Course: 8. Overall rating of the Instructor: 9”.

“Through, good stories and examples, great preparedness for final exam. Content and laws and real-life examples are the strength of the course. Overall rating of the Course: 9. Overall rating of the Instructor: 9”.

“The material covered was very thorough. Knowledgeable instructor. Overall rating of the Course: 8. Overall rating of the Instructor: 8”.

“Lorna's knowledge and examples were the strengths of the course. I appreciated the quick reference cards and info-graphics that provided examples. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Excellent. Thank you for a great experience, I really appreciate it! I am an IT Security Analyst. I have 28 years of "technical" experience - no HIPAA experience. This was a wonderful experience for me. I learned so much! Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Informative class, great instructor but an overwhelming amount of information for a technical IT professional. Lorna's ability to focus on the key elements of HIPAA. Lorna was great. A lot of information in 3 days but she managed to cover it all and also made it fun. Really enjoyed it. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“I enjoyed the class and learned much more about HIPAA. Lorna knows the material inside and out and is an excellent instructor. I did feel there was a lot of content to go through in a short amount of time. I got a lot of useful information which will help me do my job better. Lorna was an excellent instructor, and Kris was so helpful from registering to resending me emails. Thank-you both. The material was current, and Lorna gave examples that helped me relate to the subject as hand. I liked the yellow study flags for areas we need to review. Overall rating of the Course: 9. Overall rating of the Instructor: 10”.

“Very comprehensive HIPAA program. Overall rating of the CHP course: 5/5. Overall rating of the Instructor: 5/5.”

“The training was great. Instructor made information easy to retain. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Virtual class is flexible and convenient. Training was very informative and the work book and resources provided were very helpful. Workbook provided, practice test are the strength of the course. Also the real life scenarios associated to the content was a good way to associate mundane topics into real life scenarios. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Prefer virtual class, it saves time on travel. I thought it was pretty good. I liked having the manual to follow along with. Kris also provided value as she helped the instructor. It was a good overview of HIPAA Code set, Privacy and Security. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Training content was excellent. Well organized and presented. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Great speaker, great pace, kept my attention. Lorna is such an expert! I appreciate all the real life stories/cases and how she can take a difficult concept and make it relatable and understandable. Thanks Lorna and Kris! Overall rating of the course: 9. Overall rating of the Instructor: 10.”

“Excellent training - provided in depth on HIPAA. Providing analogies helped in making the course easy to understand. Overall rating of the course: 9. Overall rating of the Instructor: 9.”

“Overall experience was good. Course material is the strength of the course. Overall rating of the course: 9. Overall rating of the Instructor: 9.”

“Lorna is an excellent communicator/instructor and demonstrates a tremendous passion for HIPAA. I was impressed with the real-world examples used during the presentation to help further explain the various topics. Lorna also did a great job of summarizing the information covered previously before moving on to the next module. The course covered all pertinent HIPAA modules and concepts in a comprehensive manner. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Great training! There was a lot great information and well organized. Lorna's knowledge of the information and her ability to make it relatable is the strength of the course. Kris did a great job running the Webinar. I know that can be tricky but it all worked well. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Great Training. Reinforced key HIPAA concepts leading all the way up to the Final Rule, good introduction of the subject with details on how to meet these security and privacy requirements. Great refresher for me, delivered professionally and supported exceptionally by Kris. Overall rating of the course: 10. Overall rating of the Instructor: 10.”



“Great information - Lorna is a very engaging instructor. The flow of information being delivered is great. Everything is sectioned into modules, with assessments to check our understanding as we go. While I enjoyed the virtual course, I look forward to resuming in person classes to enhance the educational and networking experiences. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“The training was well organized and informative. I really enjoyed the content taught. Good Context. Overall rating of the Instructor: 10.”

“Excellent. Overall rating of the course: 9. Overall rating of the Instructor: 10.”

“The Virtual training was good. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Excellent, well thought out. I liked Lorna's stories that accentuated a point in the manual. The "exam study" flags were also helpful for things to focus on. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Lots of valuable information covered. Strength of the course is knowledge on the subject and practical examples shared by Keith. Thanks for the opportunity to expand my knowledge. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“The class manual and related documentation provided was useful. The written materials were well presented.”

“I thought the training was well delivered and very concise. Enjoyed the stories that were woven in with the material. The knowledge and experience of the instructor was the great strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Lorna is very knowledgeable about this subject matter. She makes what could be a dry subject entertaining! It was a real joy taking her class!. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

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“Lorna is a great instructor. She's great to listen to, interesting and informative. Overall rating of the Instructor: 10”.

“Defining the terminology and simplifying the material are the greatest strength of the course. The training was thorough and spoke to the material provided. Well informed instructor and enjoyed the examples and explanations. Overall rating of the Instructor: 9”.

“Good connection between powerpoint and class materials. Easy to follow along.”

“It was a good experience. A lot of information for the short period of time given. Instructor was energetic and engaging. Overall rating of the Course: 8. Overall rating of the Instructor: 8”.

“Instructor was very knowledgeable. A lot of information, quickly delivered”.

“Instructor’s knowledge is strength of the course”.

“Comprehensive training delivered in accessible format and language. Very knowledgeable and engaging presenter. Well organized material with references, quizzes and points that would be tested. Overall rating of the Instructor: 9”.

“Fast paced and a lot of information. Overall rating of the Instructor: 10”.

“Great overall class. Covers all areas of HIPAA Compliance needed for a covered entity regardless if they are a Hybrid or not. Wow, a lot of information to cover in two days”.

“Overall was good. Lorna did a good job of making it interesting. Covered a lot of material. Overall rating of the Instructor: 10”.

“Very informative, a lot of information in a short time. Directly relating to our field. Strength of the course was instructor knowledge. Well-spoken and engaging. I need to let it all sink in - appreciate the materials. Overall rating of the Course: 8. Overall rating of the Instructor: 10”.

“Fast-paced, detailed, efficient. Slight repetitive making it easier than looking back, summaries and practice quizzes, real life examples - not just definitions or explanations, study time, plenty of materials”.

“Excellent coverage of the material and examples. Used easy to follow explanations for someone like me who has no previous knowledge of these topics. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Detail of information, Instructor obviously an expert in material.”

“Very thorough, but at a level that I could comprehend. The ways to remember terms/acronyms and the visuals in the PowerPoints are the strength of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10”.

“Lorna was a great instructor. Good examples. All the detail packed into two days. Lots of good info. Really enjoyed the class. Overall rating of the Instructor: 10”.

“Lorna was a dynamic and an interesting presenter who made HIPAA come to life! Lorna really made the difference. Lots of material to cover, but great delivery. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Lorna’s vast knowledge and her more than twenty-year background teaching the course, was evident in her delivery. Lorna did an outstanding job delivering the CHP class. She presented the information in a way that was easy for us to understand and grasp. I feel strongly that the information which I received in the CHP class will be very useful to me in my position as a HIPAA Privacy Specialist within the Military Healthcare System. Lorna gave us lots of examples. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Great information and the Instructor did an outstanding job going over the materials. Overall rating of the course: 9. Overall rating of the Instructor: 10.”

“Very insightful. Great experience to reboot knowledge. The delivery was very understandable. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Excellent class. Lorna is great! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Greatest strength of the course were the details and the breakdown of each segment. Appreciate the instructor’s knowledge and skills to teach this course. CHP course provided details in great depth, to equip me with the knowledge necessary to better serve my organization. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Great overview, with a lot of information. Lorna is a wonderful instructor who is passionate about HIPAA and it shows. She took a somewhat complex subject (dry subject) and made it interesting and easily teachable to me. Greatest strength were the examples provided by Lorna. Overall rating of the course: 10. Overall rating of the Instructor: 10.”

“Extremely knowledgeable. Greatest strength is the way Lorna was able to explain the topic. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“I feel a lot more knowledgeable but also overwhelmed with the amount of information packed into 2 days of training. Overall experience was great. No complaints at all. Overall rating of the Instructor: 10.”

“Great experience. Very informative. Overall, great speaker. Instructor explained everything very well, she was thorough. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Lorna was fantastic!”. Overall rating of the Instructor: 10.”

“Lorna was very good at providing real world examples to make the material relevant. She was also able to make what could be very boring material interesting. Lorna did a fantastic job and was very reassuring of us all and our ability to learn this material. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Well thought out and communicated. Filled with education components. Instructor was wonderful. Overall rating of the Instructor: 10.”

“Lorna is the best - she covered the right and relevant material. Cannot recommend enough. Her knowledge and adding of the stories aided to recall the material. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor was prepared. Training was thorough, I enjoyed. Overall rating of the Course: 10. Overall rating of the Instructor: 9.”

“Great. Material was very good. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Great class. Learned a lot more about HIPAA than I knew before. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Information about HIPAA was the greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“The strengths of the course were gaining knowledge of terminology, and a better understanding of HIPAA. Instructor was informative and enjoyed the class. Overall rating of the Instructor: 9.”

“Comprehensive documentation of topics. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Structured knowledge is the strength of the course. Great course & instructor. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

“Comprehensive HIPAA professional course. Enjoyed learning from Lorna. Much better than my self-taught online course. One of the best HIPAA training experiences I have attended. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

“Easy to follow with the Instructor led course. Overall Rating of the Course: 9. Overall Rating of the Instructor: 9.”

“Very detailed information. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

“Lots of information that I was really unaware of. Really great. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

“Preparedness and flow of information are the course strength. Overall Rating of the Course: 10. Overall Rating of the Instructor: 10.”

“Lorna’s mastery of the material was exceptional. Well done.”

“In-person review is the strength of the course. Overall Rating of the Course: 9. Overall Rating of the Instructor: 9.”

“Lorna’s training was a great refresher and triggered a few take-aways for me.”

“Very knowledgeable! Explanation of maturity of all security laws and standards are the strength of the course. Aware of final HIPAA rules now. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Strength of the course is gives me “why” of why we have HIPAA the Importance & what can happen if not followed.”

“Good. Details information. Overall rating of the Course: 9.”

“Well prepared. Book & materials are strength of the course. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Course strength is blending HIPAA regulation with security. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Great Speaker. The right amount of “Fun” added to keep interest. Lorna is great and very engaging. I enjoyed personal stories that aided in understanding the material. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor / Examples / Pace / Detail are the course strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Very Knowledgeable instructor. Great speaker. Great course! I wish all of CareSource could take this training! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor is very relatable, makes the dry subject seem interesting, I feel everyone in our company should be required to take this class! Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Entertaining & broad. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Great presenter. Lorna always does a great job keeping the topic interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“I had a good understand. Helped to tie it all together. Good examples provided to demonstrate the topics. Overall rating of the Instructor: 10.”

“Pace & detail were appropriate. Great examples. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Good examples. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Keeping attention & clarity of course are the greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Great overview, examples shared help reinforce information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Many good & realistic examples throughout the lecture. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“I feel I have a better understanding of HIPAA after the class. Great presentation. The real-world examples make the topic easy to understand and bring the topic close to home. Overall rating of the Instructor: 9.”

“Instructor was very well versed in subject matter. Very informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Lorna made the course interesting with her real-life examples. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Numerous examples, antidotes to enhance audience understanding. Great speaker. Very knowledgeable, good pace really liked the binder received. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Experience of instructor, quality of manual and related slides and greatest strength. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Very informative. Nice to have binder material. Great info and presentation. Presenter very professional & very knowledgeable. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Depth of material is the greatest strength. Attending this course provided me a thorough understanding of HIPAA. I previously had only annual training on this topic. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor was conversational & entertaining. Great notes, great resources to review later. My intention was to take back learnings to my team. I think I’ll bring some stories, commercial for appropriate safeguards. Overall rating of the Instructor: 10.”

“Well prepared. Understandable information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Very thorough. Well organized. Understandable. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Excellent presentation & written materials. Lorna’s humor is the greatest strength. Well organized. Understandable. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“More interaction. Subject matter.”

“Very well prepared. Great presenter. Related stories and examples are strength of the course. Lorna made this topic very interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Wonderful progression of information. Real world application/examples help to provide clear understanding of information. History was beneficial & handouts were wonderful. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Very prepared & knowledgeable instructor. Lorna’s delivery of information was interesting and explored analogies to make the topic discussion enjoyable. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Robust use of examples are greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Took a very complex topic and condensed it to give a good comprehensive overview. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Presenter, Handbook & speaker knowledge are the greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Strength of the course are presentation, binder/handouts & speaker knowledge. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Strength of the course is giving “Why’s. Overall rating of the Instructor: 10.”

“Excellent info with examples & stories by presenter. Very effective in helping to explain info! Great training. I was triggered by presentation for great ideas to use when training in my department. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Have a greater understanding of the bigger picture of HIPAA/Security in workplace. Also, as employee to be aware of vulnerabilities and individual responsibility to address HIPAA. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Lorna’s knowledge and the way she presented examples was great. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Good presentation. Held audience attention. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Great examples that went along with definitions. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Strong course. Overall rating of the Instructor: 10.”

“Very detailed about the laws and what the specification are.”

“Very knowledgeable. Instructor’s experience is the greatest strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Nice handouts. Understood about business associations as related to HIPAA. Overall rating of the Instructor: 10.”

“A lot of information covered. Appreciated. Overall rating of the Course: 8. Overall rating of the Instructor: 9.”

“Very comprehensive always. This course was very good. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Quality of presentation is the greatest strength. Had a great experience and Lorna has a great personality and managed a class very well! Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Interactive course. Delivered personal stories & experiences. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Makes me understand how important it is to be HIPAA Compliant. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Well Prepared. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“She was very funny and kept it interesting. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Lorna made the class so interesting with various scenarios. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Detailed and timely presentation. It was great class. Lorna did an excellent job of making a topic that is very interesting and comical when appropriate. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Lorna is fantastic! She made HIPAA fun. I would recommend this class to anyone that is looking to become a certified HIPAA professional. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”



“Mrs. Waggoner did an outstanding job. Lots of good info and she gave good examples/stories to support bullets. She made the course easy. I enjoyed taking this course. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Great reminder on topics that I have been taken previously. Very comprehensive. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Ease of understanding the material being presented. Overall rating of the Course: 8. Overall rating of the Instructor: 8.”

“Content was clear. Easy to understand and the instructor kept me motivated, amazed while learning more of a topic that I thought I knew for a decade. Loved the funny scenarios & stories. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Awesome. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“She made it entertaining and used plenty of examples. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Clarified the rules and regulations for HIPAA and made me realize the importance of securing ePHI. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor was well prepared. All topics and knowledge of the instructor were a great strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Effective teaching from a qualified person. Teaching a lot from an overview level while also being able to answer specific questions. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Indepth Information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“A lot of areas covered. The instructor was great. Overall rating of the Instructor: 8.”

“Great presentation. Lots of info. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Having a knowledgeable instructor facilitating the course is the overall strength. Overall rating of the Course: 8. Overall rating of the Instructor: 9.”

“Lorna is a great and energetic instructor. This is a lot of information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Lorna is a wonderful instructor! Her teaching style and experience is great strength. I feel I have a much better understanding of HIPAA requirements. Overall rating of the Course: 9. Overall rating of the Instructor: 9.”

“Good presentation. Overall rating of the Course: 9. Overall rating of the Instructor: 10.”

“Making complex regulations understandable. Overall rating of the Course: 8. Overall rating of the Instructor: 8.”

“Thorough knowledge of instructor is the great strength. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor well prepared. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Very thorough and well-prepared instructor. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“The instructor was knowledgeable and very interactive. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Real world explanations/examples provided made convoluted topics easier to understand and remember. This was my re-certification session and Lorna was just a dynamic as she was 3 years ago!! Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor was well prepared. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Great course. Very informative. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Instructor was very knowledgeable and thorough. Delivered relevant information. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“In-depth knowledge is the strength of the course. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Well prepared. Depth of coverage. Instructor did an outstanding job. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Well organized topics. Interesting stories. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Goal flow; started at the top, describing HIPAA and diving into details. Overall rating of the Course: 10. Overall rating of the Instructor: 10.”

“Discussion/Examples Driven. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Instructor was very much prepared for the course. Overall Rating of Course: 10.  
Overall Rating of Instructor: 10.”

“Course had detailed explanation by examples which made it easier to understand.  
Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Course had good, on-point stories and examples. Overall Rating of Course: 9. Overall  
Rating of Instructor: 9.”

“Instructor was very much prepared for the course. Overall Rating of Course: 10.  
Overall Rating of Instructor: 10.”

“Instructor was prepared. Course was clear, concise and focused on the key elements.  
Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Good introductory course. Lorna was funny and high energy. Overall Rating of Course:  
9. Overall Rating of Instructor: 10.”

“Awesome knowledge source. Lorna was very prepared. Covered all the important  
points not only for an exam but also for real world else. Overall Rating of Course: 10.

“Clear and direct. Excellent examples. Encouragement of class participation. Overall  
Rating of Course: 10. Overall Rating of Instructor: 10.”

“Instructor had thorough understanding. Documentation provided was thorough and a  
good future too. I enjoyed my experience and am leaving with more understanding of  
HIPAA and the importance of it. Overall Rating of Course: 9. Overall Rating of  
Instructor: 9.”

“The workbooks are really helpful. Overall Rating of Course: 10. Overall Rating of  
Instructor: 10.”

“Good Information. Overall Rating of Instructor: 9.”

“Lorna was very dynamic, engaging, & knowledgeable. Overall Rating of Course: 10.  
Overall Rating of Instructor: 10.”

“Knowledgeable Instructor. Reference manual to refer back is the strength. Overall  
Rating of Course: 10. Overall Rating of Instructor: 10.”

“Important historical content. Overall Rating of Instructor: 10.”

“The information was very detailed for understanding HIPAA. Overall Rating of  
Instructor: 9.”

“Great Training – Just a lot of info to take in. Overall Rating of Course: 8. Overall Rating  
of Instructor: 9.”

“Detail. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Great book & resources. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“The course was great! Would be nice test after each module. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Lorna was very prepared and knowledgeable. Overall Rating of Instructor: 10.”

“Knowledge of instructor is great strength. Class was very intensive. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Lorna’s ability to use real life experiences. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Received knowledge regarding HIPAA polices & guidelines. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Highly detailed specific information. Course was extensive and course handbook looks to be a good reference for future use. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Very interesting, loved stories that related to subject matter. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“More knowledgeable about HIPAA in general. The class was fast but the instructor made it interesting. There was a lot of information to comprehend and retain in such a short period of time. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“The course provided everything we needed to know. Lorna was an enjoyable speaker. The class was very intensive. Overall Rating of Course: 10. Overall Rating of Instructor:10.”

“Learned a lot more about HIPAA. The instructor and class was very prepared and organized. Overall Rating of Instructor: 10.”

“Very good course, lots of information in short time. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Good information; Knowledgeable and engaging instructor; Great material. I wish there were more instructors like her. She was truly awesome. Overall Rating of Course: 9. Overall Rating of Instructor: 10+5.”

“Specific examples and excellent presentation. A good clear understanding of material and hearing some new information. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Very detailed. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“The instructor was very knowledgeable about the material. She answered everyone questions. Funny and nice! Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

“Very interesting. Learned some things we were doing wrong then this class. Knowledgeable. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“This was very eye opening. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

“Very knowledgeable and great guidelines. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Knowledgeable instructor who kept class moving at a brisk pace yet presented information in a relatable manner. Overall Rating of Course: 8. Overall Rating of Instructor: 8.”

“Goes beyond typical HIPAA background and adds a comprehensive depth to topic. Gained increased knowledge of HIPAA from varied perspectives. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“I feel like most of retentions was from Lorna makes the subject at the time into a story, it was a good way to learn. I do with the class could have been 2 ½ and 3 days. The last part seems rushed. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“More resourceful regarding HIPAA rules/etc. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Thorough overview. This course is too many hours for each day. Adult learners do not absorb taught materials for 5-7 consecutive hours. Should be 4-5 hours/day over 2-4 days. Overall Rating of Instructor: 9.”

“Overall Rating of Course: 8. Overall Rating of Instructor: 10”

“Good instructor/good Material. Lorna was incredible! Very good presentation with very good mix of real world events along with great stories and illustrations! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Very good Presenter would have enjoyed more if it was not rushed. Too much information for 2 days training need informative that office MSDH. There were things that I will not be able to use ever, like all the acronyms. Overall Rating of Instructor: 10.”

“Instructor was very knowledgeable. Overall Rating of Instructor: 10.”

“Fantastic Presenter. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Strength of the course is the book; reviewing what would be on the test; welcomed audience questions; practices tests. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Good information. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Instructor knew information and got my attention with stories. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Very well prepared. The instructor was great – Stories were very helpful. Great Class, I learned a lot. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Lots of information did not know. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Very intense course. Instructor well prepared. Overall Rating of Instructor: 8.”

“Informative. The Instructor is very knowledgeable.”

“The class was very informative. I learned a lot of information regarding HIPAA”

Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Large amount of information in two days course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Great course materials, informative instructor. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Informative. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Strength of the course is to prepare Department of Health Staffin the requirements of HIPAA. We can relate the training to our daily operations. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Covers all practical areas of HIPAA. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

“The indepth understanding of HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Learning about Privacy and Security rule and learning the different codes. I enjoyed the class. I love how Mrs. Waggoner give examples & life stories pertaining to HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Great information, delivery of content excellent and maybe needed another day to absorb information. Thanks! This training was excellent. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Strengths of the course is in-depth coverage of Privacy Rule. Overall Rating of Course: 8. Overall Rating of Instructor: 7.”

“Real world examples and references to regulations. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

“In-depth presentation. Excellent introduction to HIPAA. A must for any CIO or CISO who is responsible for HIPAA data. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Covered history of HIPAA and HITECH. Good slides and written information per page. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Comprehensive approach in short time period. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Professional, kept my interest, very thorough. Couldn't have asked for more. Vastly improved my understanding of HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Strengths of the course is very thorough. Lorna was a great and enthusiastic instructor who speedily but thoroughly navigated our team through the smells of the rocky HIPAA sea. A+++, would pirate and plunder with again. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Lorna's enthusiasm is infectious. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“This was an amazing course and I would recommend this course as required to any professional who works with HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Stories help drive the content home. Lorna is perhaps the most knowledgeable HIPAA instructor and advisor one can find. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Professional, kept my interest, very thorough. Couldn't have asked for more. Vastly improved my understanding of HIPAA. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

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“Stories help drive the content home. Lorna is perhaps the most knowledgeable HIPAA instructor and advisor one can find. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Strength of the course is real world understanding of HIPAA. Real world examples. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Really detailed information. Great Resource book. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Fast paced will a lot of info. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Extremely prepared. The overall course assisted me tremendously. Great class! Thank you Lorna! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Security manual is the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Instructor knew the subject & made it interesting. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Lorna was incredible. I appreciated her approach with stories and real life application. Brings all the aspects of HIPAA together in a nice compact bundle. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Knowledgeable instructor. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Lorna was fully prepared. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”



“Instructor was very prepared. Knowledgeable, course material & reference cards are the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“The instructor’s ability to engage the class and help them retain the information. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Informative and relatable examples were used to cover content. Understood the administrative, physical & technical safeguards. Overall Rating of Course: 8. Overall Rating of Instructor: 9.”

“Analogies, real world examples & Jokes are the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Great & fun class. Informative. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Much better understanding of HIPAA. Appreciative. Immediately impact my roles & values. Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Knowledgeable Instructor. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Lorna was extremely knowledgeable on the covered topics. She was engaging and knew how to keep it entertaining. I’m so happy to attend this course. I thought I had a working knowledge of the HIPAA combined text coming into this course. I learned so much. Thank you Lorna! Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“I already have my CHP, but after this class I have a way better understanding of CHP now. Lorna had excellent knowledge about CHP. Course gives and prepares us to meet the HIPAA compliance and to keep our info secured. Thank you Lorna! Overall Rating of Course: 8. Overall Rating of Instructor: 10.”

“Class was a comprehensive overview of HIPAA that allowed for questions and facilitated discussion between professionals at many backgrounds. Overall Rating of Instructor: 9.”

“Complete review. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Depth of framework information is the strength of the course. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Strength of the course is giving real life examples for each topic. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Instructor was amazing. Examples were really helpful. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Overall Rating of Instructor: 10.”

“The depth of information and assistance in what is important to focus for exam and in practice. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“The instructor was very knowledgeable and able to answer questions. A very good class. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Comprehensiveness was a strength of the course. I feel like I have a better understanding of the various complexities of HIPAA. Thank you for providing this training! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Ability to make all elements of the framework easier to understand was a strength of the course. Overall Rating of Instructor: 9.”

“Lots of resources available and examples of topics. Lorna was wonderful and extremely knowledgeable. Open dialog discussion. Enjoyed my time in this course. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Actual examples of breaches is the strength of the course. Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Overall Rating of Course: 9. Overall Rating of Instructor: 10.”

“Covered HIPAA Accordingly. Recommended! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Stories applicable to topic and funny. Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Much deeper understanding. Rules, regulations, legislatives, compliance, and governance areas are the strength of the course. Great instructor, great course to learn about HIPAA. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Depth of material is the strength of the course. Grounded in Actual law (Federal Register). Lorna keeps rather boring and technical content interesting and engaging. Overall Rating of Course: 9. Overall Rating of Instructor: 9.”

“Instructor is very knowledgeable and able to answer questions as well as make the information interesting. Exposure to a lot of information. Have a great security officer, so hopefully she is up to speed! Overall Rating of Course: 10. Overall Rating of Instructor: 10.”

“Overall Training experience is good. I would like to have this kind of training in future as well. Overall rating of course: 10. Overall rating of instructor: 10.”

“Knowledge of instructor & completeness of instructor manual. Overall rating of course: 9. Overall rating of instructor: 10.”

“Covered a broad range of topics. I came to the course with limited HIPAA Compliance. Understanding & experience other than basic employee training. My expectation was to come and learn more detailed info to take back and apply to my organization. Overall rating of instructor: 8.”

“A ton of great content with great documentation to bring home. Overall rating of course: 10. Overall rating of instructor: 10.”

“Very informative, well organized. Information was clearly presented. Overall rating of course: 9. Overall rating of instructor: 10.”

“A lot of details. Overall rating of course: 10. Overall rating of instructor: 10.”

“Really clear outline with focus on meaningful detail & illustrative anecdotes. As a European Privacy Officer, I was almost totally inexperienced in US regulations. I feel now have a really good understanding of HIPAA Title II. Overall rating of course: 10. Overall rating of instructor: 10.”

“In-depth coverage of HIPAA. I would recommend the course to others & post it was very useful. Overall rating of course: 9. Overall rating of instructor: 9.”

“Overall rating of course: 10. Overall rating of instructor: 10.”

“Interactive. Overwhelming great. Overall rating of course: 10. Overall rating of instructor: 10.”

“The course material was easy to understand & was presented in the same manner. I was able to fill in the gaps in my knowledge. Overall rating of course: 10. Overall rating of instructor: 10.”

“Understandable compared to ledger. Instructor was informative with many anecdotes keep us interested and better understand application of ideas. Overall rating of course: 9. Overall rating of instructor: 10.”

“Very personable & gave a lot of real life examples. I came in with zero knowledge of HIPAA so yes, but I learned a ton. Overall rating of course: 10. Overall rating of instructor: 10.”

“Great class. Looking forward to CSCS. Overall rating of course: 10. Overall rating of instructor: 10.”

"The small class size was good for open discussion and Lorna was very inviting of questions and clarification."

"Lorna is an awesome trainer and her depth of knowledge provides practical solutions to difficult requirements."

"Great instructor for material."

"Was a very thorough class and the instructor was great. I would recommend to anyone in the industry to take."

"Very professional and enthusiastic."

"Course was a very good balance between topics covered and conciseness. Learned everything about HIPAA that I was hoping for!"

"Excellend presentation, quite informative & engaging."

"Instructor is very knowledgeable. Kept the class interesting, provided scenarios to better explain topics and materials. Great course!"

"Lorna Waggoner's breadth of knowledge is truly impressive. She shined the light in the darkness to bring understanding!"

"Lorna has been great throughout the process. I look forward to future courses."

"Enjoyed learning more about HIPAA with Lorna."

"Very knowledgeable and helpful in answering questions and making the material relate to real life scenarios."

"I know a whole lot more about HIPAA than before I started. Immensely useful!"

"Love training with Lorna!"

"Lorna rocks! I enjoyed the class, her energy, her knowledge."

"I found the course to be very informative."

"Lorna is great personality wise and made for an entertaining, yet informative instructor. Open to all questions."

"Excellent, well-taught and lively course."

"Great course. This course will help provide the knowledge and authority needed to better assist my organization."

"Overall the course was well done. Lorna is very knowledgeable."

"This was one of the most educational classes I've ever attended. Very impressed."

"Lorna was extremely knowledgeable about the HIPAA material. Great stories and examples to better understand the material."

"This was a great class. I am now ready to go back to my agency and help implement our compliance with all things HIPAA!"

"Lorna was very knowledgeable of the subject matter and an excellent instructor."

"A lot of information but Lorna keeps your attention."

"Lorna is a very good instructor. She has a very unique way of teaching, which helps very much and make it easy to grasp and retain all information that I learned from the class."

"Thank you for a great and interactive session."

"Thank you for all the information. You made the lecture very interesting."

"Amazing course. I learned a lot and can't wait to get my knowledge out there and use it on my job."

"Great, informative class. Very educated speaker."

"I must admit that I was told earlier that this was going to be a great experience and they were right! Excellent teaching skills. Organized course structure."

"The class was very active and practical to the subject. Lorna always has a great attitude and always is able to help with any questions and set backs."

"Very informative and enjoyable lecture. Thank you!"

"As the Privacy Officer at my hospital, these classes help me do a better job. HIPAA is always changing and we need to keep up with the changes to safeguard our patient's PHI."

"Lorna and ecfirst have been a great partner to the Prime security effort."

"Very nicely explained, superb knowledge base of instructor."

"This being my first time, it's a world of information and I appreciate all I've learned."

"Lorna is a great instructor. She explains the material well. I feel like she has taught me a ton within these two days."

"Lorna takes a hard subject and makes learning about HIPAA fun & exciting. Her passion for HIPAA shines through her presentation. Very informative and easy to learn."

"Lorna was able to break down complex material into easy to understand content."

"Lorna was great and kept my interest throughout the entire course."

"Great insight on HIPAA having attended the program conducted by Ali Pabrai. The session were lively with rich sharing of experience by Ali who is a master in this field. I highly recommend this course to all of those involved in this field. Overall rating of course: 10. Overall rating of Instructor: 10."

"Ali has an exceptionally great energy level. Amazing Instructor with great knowledge. Keep smiling Ali. Overall rating of course: 10. Overall rating of Instructor: 10."

"Good course for candidate to have knowledge on HIPAA. Overall rating of course: 10. Overall rating of Instructor: 10."

"Thank You Pabrai. Overall rating of course: 10. Overall rating of Instructor: 10."

"Uday Ali Pabrai, the "BADSHAH" of HIPAA, is an institution in himself. Overall rating of course: 10. Overall rating of Instructor: 10."

"Great content, lot of information, good instructor."

"Great course. I now have a better understanding on HIPAA."

"Great course! Lots of information that can be immediately put to use!"

"Lorna is in a class of her own. She is absolutely the best possible instructor for a very tough subject matter."

"Great Instructor! Lively and engaging."

"Great class. You made it easy to understand."

"Lorna was not only extremely informative but made this all very fun and entertaining."

"Fantastic course. Wonderful instructor. Thoroughly described. Highly recommended."

"Wonderful class; wish more department managers attended. Should be a requirement."

"Lorna makes the course fun. She teaches in a fashion that makes HIPAA easily understood."

"Wonderful, person-centered instructor."

"Lorna was fabulous! She made the day go quickly and kept me interested the entire course."

"Class was very helpful. It made me think of lots of ideas and questions to take back to my office."

"I enjoyed the examples of incidents."

"Enjoyed the class and instructor. The content was easy to follow."

"I really enjoyed Lorna teaching the CHP course this week. I felt she delivered value in her multiple real-life examples and through the ecfirst content."

"Love the way I've been informed of the best practices in the healthcare industry right at the start of my career."

"A lot of material being covered but it was done very professionally."

"Although an accelerated course, Lorna was very detailed and her presentation and speaking really helped me absorb all the information needed."

"Enjoyed the training. Material was relevant. I haven't done formal training in years. I really appreciated the format and especially the test exam questions."

"Lorna was a fantastic instructor that did a great job pulling all the HIPAA information together. I learned a lot during his course. Thank you!"

"I thought this class was extremely helpful in bettering my understanding of HIPAA."

"Good examples given in class."

"Really liked some of the stories Lorna used as examples. They made some of the information memorable."

"Fantastic instruction. I would take another class from this instructor. She made the material interesting, which is not an easy thing."

"I very much enjoyed this class; very valuable information and Lorna was outstanding!"

"Lorna did a great job making the tedious federal rules and legislation understandable and entertaining to keep the class engaged."

"Lorna did a great job keeping everyone engaged and kept it fun."

"I've been through the course before and it was still very informative."

"Great, organized approach to this training. Good real world examples."

"Excellent and informative class. Instructor held our interest and kept the class moving."

"Without a doubt this will help when discussing HIPAA with my clients."

"Excellent information, excellent organization, can't wait to discuss with customers. Would consider making this mandatory training for all of our healthcare sales reps."

"Lorna was both entertaining and informative. Enjoyed the class very much!"

"One of the best and most thorough classes I have attended."

"Lorna was a great instructor. Her way of teaching was really impressive and it will help me and other participants of the class to function under the guidelines. Class was really beneficial."

"The delivery of the course was very interesting and engaging."

"I feel that I now have a better understanding of the legal requirements surrounding HIPAA."

"Instructor's presentation style was great and she gave examples, stories and talked about personal experience. It was very interactive and the summarizing at the end of the modules were very helpful."

"This was excellent! Heavy, comprehensive, but good. Instructor was knowledgeable and entertaining."

"Great class - learned a lot."

"Most intensive training I have ever attended. Enjoyed it!"

"Learned, passionate, determined, detailed, and delightful! Mrs. Waggoner delivers a lot of information in a short period of time with just enough humor to keep it interesting. Outstanding trainer."

"The course information and instruction was superb."

"The class was a well structured presentation for the HIPAA Professional The instructor was second-to-none and an obvious subject matter expert."

"Lorna was an awesome instructor. The material was presented very professionally and effectively. She is extremely passionate regarding HIPAA which makes the presentation exciting."

"Instructor very knowledgeable."

"Lorna did a fantastic job! Very knowledgeable."



"I would absolutely recommend the course, especially with Lorna!"

"A lot of information covered. All presented in a clear, concise and understandable manner. Lorna kept the class very engaging."

"Excellent course! Great instructor!"

"Great course. A lot of material to cover in 2 days but Lorna was great."

"This course well positioned me to share the requirement with my company in a comprehensive and definitive manner for us to take prompt actions."

"Lorna was a fantastic instructor. She explained and taught the content in a fun and simplistic manner. Well done!"

This was a great class. Lorna is very knowledgeable and an excellent presenter. She knew the material very well and had great stories to tell that related to the subject matter more easily to specific situations. Well worth the time."

"I really received a great deal of knowledge on HIPAA."

"It was extremely informative with a passionate and knowledgeable instructor."

"What could have been a painful two days was made tolerable and in some cases entertaining. I learned so much but am sure I will need to refer to my workbook on a regular basis. Happy to have the information easily accessible."

"Stories associated with the rules and regulations helped me to remember and put into context."

"Very impressed on all that I learned. I have a better understanding on patient privacy and how important it is to make sure everything be kept secured."

"Lots of information. Information was very useful. Good reminders of lots of daily practices."

"I feel the information was presented in a manner in which everyone understood. I think the class as a whole participated due to the positive energy of the instructor."

### **Milton Hershey School**

"Very thorough training that can easily be followed. Provided a better understanding of HIPAA and how it is applicable."

"I had been casually acquainted with HIPAA guidelines with broad strokes of what is and is not permitted. After this presentation, I have a more fine tuned understanding of some of the instances of this Act. The presenter was very knowledgeable and enthusiastic discussing this topic!"

"Great introduction to a very broad topic. Presenter did a fantastic job keeping us engaged on what could have been a dry topic. The presented topics really got us talking and thinking - even on the lunch break. Great starting point for us."

"Made a dry topic interesting."

"Great course/presentation."

"I now know more about HIPAA then ever before."

"As part of a hybrid, it was great to be with other areas of health services and share the same information. I now know better what my rights are and also how to better access information from other areas."

"Lorna did a wonderful job making a long training both informative and fun. I have a much better understanding of HIPAA and how it applies to me professionally."

"I found this class to be very interesting, especially since I am writing a paper on HIPAA. I was very interested in the HITECH Act and all information related to EHRs."

"Very informative training."

"Lorna was a lively presenter who effectively balanced training principles with humor and personal relevance. Would highly recommend her."

"Lorna is a very knowledgeable presenter on HIPAA and found ways to present humor within a mundane topic."

"The most entertaining HIPAA training I have ever attended."

"The instructor is extremely knowledgeable."

"Very thorough, detailed information. Instructor was pleasant and made the presentation fun and informal."

"Lorna's training provided staff with a quality overview of HIPAA - content that is understood by all participants; regardless of job responsibility."

"HIPAA Academy's training and materials aided my understanding of the law and best practices."

"Excellent presentation regarding the impact of HIPAA compliance for organizations and individuals. Specific examples of implementing the HIPAA Security Rule especially applicable to our setting."

"Very informative presentation regarding past, current and future regarding HIPAA."

"Very funny, kept lively, very informative."

"Prior to this training I knew nothing about HIPAA. As a result of this time, I now know not about HIPAA, but I have a better understanding about how to move forward."

"Great presentation with very useful information."

"The HIPAA overview training is necessary for all covered entities. The training provides valuable information about HIPAA and discusses how organizations can improve their practices and minimize risks. I am already thinking about ways we can minimize our risks in our department."

"Great instructor. Made an otherwise dry material interesting."

"This thorough training provides a very detailed overview of laws, regulations, and guidelines related to HIPAA. This allows for individual & organizational reflection on policies and practices pertaining to health care information."

"I appreciate receiving education on HIPAA for professional and personal awareness."

"The instructor, Lorna, did a terrific job of bringing the course to life; otherwise, it may have been very boring. She has a great sense of humor and plenty of real life experiences."

"A very good course. The instructors use of real life examples helped to make learning easier."

"Thorough overview. Good use of humor, repetitive messages help to reinforce."

"Information presented was refresher for me, but it has been a while, so helpful to hear again. I appreciated the presenter's style, very engaging with the audience. Kept things moving, presented a lot of info that we as an organization will be able to use to improve practice."

"Being a new intern in the social work department of Milton Hershey School, this was my first professional training I have attended. I felt this training was very informative and beneficial for my knowledge of the field I am working in."

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"I learned a lot."

"Good course, very good teacher."

"Great class!"

"I was able to learn a great deal of HIPAA regulations. The instructor was great and created the session in a fun way."

"Lorna was excellent at leading our group through the course. She used relevant examples that the audience could easily relate to, and helped make a not as exciting topic more exciting!"

"It was a great course. I learned a great amount of information. Lots of great teaching techniques."

"Instructor Lorna has a solid command over the material and extensive experience in the field. It wasn't easy to sit through two full days of class, but Lorna kept it interesting and the instruction was valuable and definitely pertinent to my job as a Security Officer."

"This course helped expand my understanding of HIPAA policies and procedures, what to do in the event that situation occurs and expanded my outlook on what IT can help cover."

"Presenter made material understandable. She did an excellent job getting crowd participation."

"I feel this course filled a gray area in my knowledge of HIPAA regulations and how it impacts my institution."

"Informational overload but the class is structural in such a way to make learning easy."

"Excellent training, good pace and very informative. Most valuable training I've attended in years."

"I am scared straight into doing my best with HIPAA compliance."

"I would highly recommend this course for any professional that needs a better understanding of HIPAA & PHI."

"Great course, very detailed."

"A very serious subject delivered clearly and with appropriate humor. Kept my interest and I feel much better about working with Privacy and Security at my agency. Greatly appreciate the comprehensive delivery and workbook full of resource information. Would recommend to anyone!"

"Instructor was amazing."

"Class was very informative. Information was clear and concise."

"Thank you for such vital information and excellent training!"

"Love Lorna - what a great presenter. She gave great applications and presented in an easy format."

"Great class. Quick but very detailed."

"Learned and laughed quite a bit."

"Great instructor. Made learning the information enjoyable as possible on a not so exciting topic."

"This course was great for someone who came in knowing little about HIPAA. Well done."

"Thank you for your teaching method. You made HIPAA interesting & (almost) fun!"

"Instructor was very informative and detailed. She explained and spoke clearly, answered questions to her best ability. I would recommend her for HIPAA training to and for other facilities."

"Thank you Lorna for delivering HIPAA information in an engaging way!"

"Lorna is a wonderful instructor. Truly knowledgeable about the subject matter and kept the class fully engaged with her humor and upbeat personality. I've enjoyed the course thoroughly."

"Excellent drive in HIPAA. I have a greater understanding for the topic and gained a better knowledge of the topic."

"Lorna does a great job presenting the information in an entertaining way."

"Great, detailed training on HIPAA. I have a better understanding on vital safeguards for our organization."

"Very good course. Very useful information regarding the policies. I have a much better understanding of HIPAA."

"This class armed me with information I can help my client (health system) understand and the real risk they will face every day. This is a service that will impact their hospital, the patients and healthcare overall; saving lives and protecting everyone's healthcare information."

"A great overview of HIPAA. Excellent for those already familiar with HIPAA and those with no HIPAA experience."

"Program was very thorough and intense. Lorna delivered a very complete overview and knowledgeable level of experience."

“I found this class to be comprehensive and informative. I now feel better equipped to assist my clients in matters concerning HIPAA compliance.”

“Lorna is great at what she does. She makes the material easy to learn and retain with examples and stories that are relevant, concise and memorable. She maintains control of the class and the flow of information with a positive manner.”

“Amazing amount of material covered in two days!”

“Lorna is a very good presenter. She made learning easy and fun. Lorna is very knowledgeable and experienced on HIPAA compliance.”

“Great class, great instructor and what I needed to help be better at what I do.”  
Student in Vegas Public Class

“I would highly recommend this 2-day course to anyone needing or wanting to learn about HIPAA.”

“The course was well organized and well presented. Each topic was explained.”

“I would highly recommend this course; and Lorna!”

“This course was very helpful and informative. It turned the complexities of HIPAA into very digestible information that can be retained.”

“This was a very informative course. Lots of information to process. Lorna kept my attention – I never got sleepy! I learned so much even though this is for re-certification.”

“This is my second time to take the class with Lorna. She always keeps it up beat and is very current on all her information.”

“Lorna is a wonderful and knowledgeable instructor. Her classes are among the best I’ve had.”

“Lorna was great! She provided a training session that was comprehensive, fun and informative. Would highly recommend taking the CHP course to better your organization.”

“I feel better prepared, more knowledgeable and better equipped to exact changes at my company needed to maintain HIPAA compliance.”

“Great class. Thanks for a great session.”

“Lorna does a great job staying on task and keeping us focused and not falling asleep.”

“Lorna was so much fun and extremely knowledgeable!”

“The materials provided along with the course structure and instructor technique made the course an enjoyable one and the information easy to understand.”

“Every HIPAA Security, Compliance professional should consider taking this class. Very informative and training should help your HIPAA organization.”

“Thank you, Lorna, for teaching an IT person more of PHI and the whole world of HIPAA.”

“Lorna is fantastic!”

“Lorna brings experience and expertise and mixes it with humor and real-life situations to help demonstrate the subject matter. She is one of the better instructors that I’ve had.”

“Lorna Waggoner is a superb instructor who provides great examples.”

“Lorna made HIPAA learning exciting which is probably hard to do.”

“Instructor was extremely knowledgeable and engaging.”

“Lorna did a great job of making the course fun. She kept the audience engaged.”

“I will take this course content all back to my team!”

“I feel as though I have a better understanding of HIPAA and feel more comfortable speaking to it.”

“Great class!”

“I feel much more comfortable speaking about HIPAA! Thank you!”

“HIPAA can be extremely dry content. Lorna made it not just bearable but enjoyable.”

“I loved the class! It will help me sell and support my customers.”

“Lorna made the material easy to understand for non-health care trained employees.”

“Course was very in-depth and informative.”

“I feel better prepared to speak about the topic of HIPAA on a general level.”

“This was a great class that will contribute to my success!”

“I would recommend this course to all involved in HIPAA.”

“Came wondering, leave knowing. Now I KNOW HIPAA!”

“Great class!”

“Thank you for the opportunity to take the live course. Great interactive review of the material!”

“This course was GREAT! As a small business owner I have the knowledge to compete in the HIPAA arena. I’ll have the confidence to walk into each office as their professional.”

“Nice work making a ‘dry’ topic easy to learn and retain.”

“Lorna made the topic very interesting and made it easier to understand. Lorna has a great sense of humor and made topics ‘bearable’.”

“Although the course is long days, Lorna was very good at keeping the class attentive. I learned more than expected and enjoyed the course.”

“I was initially excited to get my CHP certification and I left feeling the same way! Can’t wait to come back for more certifications.”

“Lorna is a great instructor. Makes the class fun, along with all the detailed knowledge. Great stories.”

“For those in IT and Security or Risk analysis this is an excellent course.”

“Great course. Instructor knowledgeable and approachable. Materials were easy to follow and understand.”

“I actually really enjoyed taking this course and will tell my boss to inform people about it. I believe this training will help me greatly in my day-to-day work.”

“This course was much more interesting than I expected, considering the nature of the subject. Highly recommend!”

“Any person working in a healthcare, privacy or security role would greatly benefit from this course.”

“Ms. Waggoner was energetic and kept full focus on HIPAA subject.”

“Very intense and beneficial training. Thank you for the class and materials provided.”

“I have learned a lot and feel I can use a lot of this training in my workplace.”



“I liked this course. It was informational and will help in my daily routine. Lorna was very knowledgeable and explained the content well with examples. Before coming to the class I felt it would be 2 days of boring; but it was very interesting. This credit goes to Lorna’s energy levels.”

“This class had a lot of detail and our instructor was very passionate and prepared to teach.”

“Excellent teaching.”

“It was a great class. I had very little knowledge on the dynamics of HIPAA but after this class it gave me a better understanding and awareness of HIPAA.”

“Lorna has exceptional command over the subject and excellent teaching skills.”

“Excellent trainer. Lorna made the words come off of the page to life. That is what an excellent trainer does. Well done!”

“Great course – very informative! The book is also very helpful for future reference.”

“Lorna provides a very hands-on series of instructions, organized into 4 modules that is very effective to get the basic concepts of HIPAA. This was a very helpful 2 days of training.”

“Although there was a lot of information, it was presented in a manageable style.”

“Very informative and very helpful! I have a better and more well-rounded understanding of HIPAA.”

“I will be asking my customers to attend.”

“Well worth the time. Gives me a great level of understanding of challenges faced by my customers and the confidence to discuss my company’s solutions which address them.”

“I gained insights that will help me speak to healthcare providers in a knowledgeable way and offer to be a resource to others.”

“Excellent use of the presentation to tie into the examples and stories.”

“I would recommend this class; it flowed, was current, and extremely informative.”

“Gained a much better idea of what HIPAA is all about. As a result, I have new ideas regarding how to approach to the healthcare market.”

“Great course. A lot to learn and understand, but great information.”

“I would recommend this course to anyone who wanted to gain a better understanding of the HIPAA Security and Privacy Rules.”

“Lorna is a great teacher/speaker.”

“Lorna is an outstanding instructor able to keep our attention for the full two days.”

“The instructor was great and the course was interesting. Looking forward to applying everything we’ve learned.”

“The Certified HIPAA Professional training was very informative; I really got a lot out of it. The structure with ten separate courses and short quizzes after made more manageable when I didn’t have any real time off from work and had to complete it in separate chunks. The final exam was difficult but the short reference guides were very helpful study guides. I was very relieved to pass on the first try!”

“Good course – lots of information!”

“More information than I thought was involved with HIPAA. A little more in depth for what my job entails, but still useful information.”

“Trainer did a great job.”

“I found the training very useful. I was not very aware of HIPAA. After the training, I can say that I can help our company to practice the policies and rules strictly. Overall, CHA™ Program was very useful and entertaining as well. Program provides a deep understanding of what is HIPAA, and best practices to comply with it. Course rating: 10. Instructor rating: 10.”

“Learned a lot from the CHA™ Program. Invaluable training. Very good reference material.”

“Very interactive program. Ali speaks well in terms of his HIPAA experience and expertise. Clearly his know-how will be an invaluable asset for my organization. Instructor rating: 10.”

“CHA™ training has enlightened me with basic understanding of HIPAA law. Detailed and experienced speaker with terrific understanding of HIPAA.”

“Very informative course. A strength of the course were the several discussions on HIPAA law. Course rating: 10. Instructor rating: 10.”

“Strengths of the course were the many examples, scenarios covered. Course rating: 10. Instructor rating: 10. Fun course, very informative.”

“Each topic in the CHA™ Program was properly presented and very well explained. Course rating: 10. Instructor rating: 10.”

“Great manual for the CHA™ Program. Great explanation, and terrific instructor/trainer. A very enlightening session. Details of the general things I know were discussed and questions in my mind were answered. The trainer was knowledgeable and able to answer our queries.”

“This course connects dots that experience will not.”

“Quite a bit of information in two days, but very easy to learn & understand the information with the way the instructor taught. She was engaging and related her stories to help you understand.”

“Very informative and the book was excellent. Lorna has a great teaching style that keeps you engaged.”

“Very positive experience that kept my attention when not looking at the gold course and ocean.”

“Very well prepared materials. Exceptional speaking/presentation. Love all the examples; that helps to retain the information.”

“Great class, content, and instructor was wonderful.”

“This course provided an excellent opportunity to test my knowledge of HIPAA. The quizzes were thought provoking and Lorna was very personable and knowledgeable. I would recommend this course to anyone who wants a basic to intermediate understanding of HIPAA whether you are a covered entity, business associate or subcontractor.”

“Excellent presentation by Lorna.”

“I feel better equipped to understand BAA’s and my company’s role as a BA.”

“Lorna makes preparing for the exam and learning what is arguably dry material, very enjoyable and fun. I highly recommend taking this course.”

“Instructor was enthusiastic and passionate about the topic. Provided numerous examples.”

“The class is a great learning tool having little to no prior experience with HIPAA. The examples are helpful in understanding how the complex requirements apply to real life situations.”

“Very well taught and sufficient coverage of key areas.”

“Mr. Pabrai has been extremely flexible and has accommodated all of our requests to deliver a very successful session at Coimbatore. We are happy we got a chance to work with the best! We definitely had a great value add and I’m sure we will continue to work with him for trainings in the future.”

“The strengths of the course included a detailed explanation of the HIPAA rules, applications and implications. The course will help me leverage HIPAA and all of its related content in a far better way so that Payoda is compliant in all of its operations.”

“Very good course. Focused and straight to the point. Clear communication. Very good clarity. Thanks for the course.”

“The training material and the confidence level of the instructor were the strengths of the course. The whole training program was an absolute eye opener on HIPAA. As an organization trying to USA healthcare domain, this course was very much needed by Payoda. It was very well delivered by Mr. Pabrai. Thanks to The HIPAA Academy and Payoda.”

“The clarity and detailed information on key topics of HIPAA were the strengths of the course. The course was very useful in getting knowledge of HIPAA and other related key topics.”

“Acquired a good understanding of HIPAA rules and standards. Thank you!”

“Mr. Pabrai’s training was excellent. I got insight into how to use HIPAA compliance in our products and services. The strength of the course was the knowledge of HIPAA acquired with practical application to Payoda.”

“Thank you for a wonderful HIPAA training class.”

“The instructor spent the time well for training us about HIPAA. The course covered everything related to HIPAA. Repetition of key topics helped us know more and better understand HIPAA. Overall, the instructor covered every aspect of HIPAA.”

“I like the way the HIPA training was provided with examples.” I learned about HIPAA, policies and the regulation.”

“It was a lot of knowledge that was provided on HIPAA and the context was given to our current work. Now have a good understanding about HIPAA.”

“A very good training method and instructor provided a lot of practical information. Information was explained with real-time, applicable case studies.”

“It was great knowledge to understand HIPAA as part of the work we do. It has helped me to know the USA healthcare industry. Better understand how patient data is managed and governed. Got a good understanding of the HIPAA regulation.”

“Trainer, materials, presentations, and examples provided were a strength of the training provided. Training was very helpful to understand HIPAA from ground zero. The instructor was good in articulating many scenarios in a simple language and terminology.”

“Class provided in-depth information that can be used during customer interactions, to build real credibility.”

“I really enjoyed the in-depth review of HIPAA and look forward to developing my technical capability. My ability to become a better consultant could have a strong foundation based on this training. Thanks again!”

“I have never learned so much in 2 days and actually retained and understood what I was supposed to take from it. It was very well taught.”

“Lorna built great rapport with our group and moved us quickly through material, but with key stories and illustrations to make it understandable. She has a great sense of humor and is very knowledgeable. I feel I have a good grasp of HIPAA compliance requirements after taking this class.”

“Lorna’s knowledge base was excellent. It allowed the class to flow quickly and questions were answered accurately and quickly.”

“Overall gained a lot of knowledge. I could sit for another hour or two asking questions!”

“Lorna did an excellent job; keeping the pace and energy at a good level.”

“Very professionally prepared materials.”

“I feel better prepared to help my customers and reps.”

“Lorna made the subject matter fun and interesting.”

“I really enjoyed learning this extensive material from Lorna. I liked the module structure and the amount of materials for and time spent on each.”

“This course definitely made the Federal Register less intimidating. I would definitely recommend this to my fellow co-workers and colleagues.”

“Enjoyed the class. Lorna was very thorough in answering questions and covering many aspects of HIPAA/HITECH.”

“Lorna is very prepared and experienced. It’s a lot of information to cover in 2 days, but I feel the information was detailed and simplified enough to help me absorb it all. Thank you!”

“Good way of structuring lots of information for a variety of roles who need a better understanding of HIPAA.”

“HIPAA Compliance was my area of least command. This class has given me more confidence to tackle my role as security officer.”

“This course was a great introduction to HIPAA.”

“The CHP training is certainly important for any healthcare professional, not only for the in-depth content provided, but to hear from a passionate expert and instructor, Lorna Waggoner. She provides an easy to follow curriculum which allows for an adult learning experience that will not only prepare you for the CHP exam, but more importantly, will help tackle your daily challenges of HIPAA compliance within your organization.”

“I found the course very helpful and I have a better understanding of HIPAA.”

“Impressive presentation of a large amount of information.”

“Great class! Lots of information in short period of time but doable.”

“Lorna was amazing. Her execution and delivery on HIPAA was perfect. She is able to include real life situations that help you understand the terminology. I enjoyed every second of this intense course.”

“Highly recommend. Will definitely do business with ecfirst.”

“Lorna is entertaining and knowledgeable.”

“Going back home with lots of homework and a couple more compliance items to address.”

“Provides a very thorough basis for understanding HIPAA.”

“Enjoyed the class. It was very informative.”

“Lorna was very informative and knowledgeable.”

“Great class. Anecdotes were priceless and really helped to solidify concepts.”

“Lorna was a wonderful instructor. She was very upbeat and attention grabbing. She gave the real world examples along with HIPAA examples which was very helpful.”

“I really enjoyed Lorna. She made HIPAA interesting.”

“Great content and a wonderful and knowledgeable instructor.”

“Lorna was a phenomenal instructor with a wealth of knowledge imparted to the class.”

“Great job, Lorna! The stories to go along with the information really helped see everything in real world scenarios.”

“Enjoyed the class!”

“Wonderful class, good pace, great instructor. Highly recommended!”

“It was a good presentation. I had a better understanding of entire HIPAA.”

“As IT Industry, we required more information on Security.”

“Mr. Pabrai, it was great experience having you here and sharing your knowledge and wisdom.”

“Today HIPAA Session had taught me lot more new thing regarding security and privacy. It was great course! Thank you!!”

“Excellent way of transforming of knowledge is much professional way.”

“The training was ideal for a consulting firm like us. Mr. Pabrai has a good background of U.S. as well as having roots in India. So he was able to explain it well to the Indian team.”

“It was a great session to understand everything about HIPAA. Mr. Pabrai is very good in addressing all the topics with real world examples.”

“Excellent way of explaining things. I did not know HIPAA before but this training has given me more value.”

“Very Good Trainer. Impressed with the level of training for HIPAA with lot of live examples. Good interactive training session. Great job! Thanks.”

“Would refer to clients interested in HIPAA implementation.”

“Excellent treatment of a technical, dry subject. Great examples & practical application illustrations.”

“Thank You. You made the 2 days of HIPAA informative and kept my attention. I feel more prepared for my organization now!”

“Great mix of formal material, personal anecdotes, real life scenarios, and humor.”

“Extremely informative, I learned a lot.”

“After needing to know everything about HIPAA for my new role, I thought I would be impossible to gain that knowledge in a two day training. The instructor was awesome, the manual is user-friendly, and I have gained all the knowledge necessary to assist in my organizations HIPAA compliance.”

“This was a great and intense experience.”

“This course was very informative and assisted in increasing my knowledge of HIPAA policies and procedures.”

“I came with a fairly solid understanding of the security rule but was lacking on the privacy rule. I now feel I have a complete grasp of privacy and even better understanding of the security rule.”

“I learned a great deal of information on HIPAA.”

“I have a CISSP and a CISA. I came in expecting to glide through. The exact opposite was true. I had to work and put a lot of extra study time in after class. This is a positive comment. The details and coverage of the HIPAA regulation was fantastic. I am taking a lot of real-world information back to apply to my job immediately.”

“Blown away by the depth, breadth, application, organization of instructor, motivation of instructor, and linking to all the laws, rules, regulations, and industry best practices.”

“Great class and instructor. I highly recommend this class.”

“Highly recommend the class for any IT or compliance resource.”

“I would highly recommend this class.”

“The class was very informative in explaining HIPAA Inc. bringing to light items not previously aware of.”

“This course is recommended for every healthcare professional, especially decision makers. It provides a very good foundation for what needs to be done to take businesses to the next level.”

“Very enthusiastic, knowledgeable about HIPAA with a good job incorporating humor and personal stories to help get a better understanding of HIPAA.”

“I have a more clear understanding of HIPAA and various violations.”

“The class is great. I feel like I actually understand HIPAA more than I did before.”

“It was great! We covered a lot of material over a short amount of time. Lorna did a wonderful job speaking and giving real-life examples through entertaining stories.”



"If you are going to have to do this, Lorna Waggoner is the one you want."

"I really enjoyed the course, learned a lot and enjoyed the way it was presented."

"This was an excellent class. Very informative and the instructor was very knowledgeable about the topic. I will refer others to take this training."

"I have a much better understanding of HIPAA."

"I learned a great deal about the importance of confidentiality and security of PHI. If possible, all employees should have this course."

"The instructor was knowledgeable and prepared for this course. She took a difficult subject and made it interesting."

"I feel that I have a much better understanding of HIPAA now."

"While the course was very dense and compressed, I feel 100% more confident with the goals and components of HIPAA. More importantly, I now see the vision of where HIPAA will take us as force for improved healthcare in the United States."

"The instructors were very engaging and really helped to make a lot of detailed information relevant and easy to understand why it is important."

"I think it was one of the best courses I have taken, in which so much was covered and transformed in a very simple and methodological way."

"Instructors were both knowledgeable and engaging."

"Very informative course. Great slide preparation and presentation. Easy to follow."

"Both instructors were great."

"The course provided me with the technical verbiage and knowledge to build a stronger relationship with my customers."

"Great class. Better understanding of HIPAA and how I can better discuss it with my customers."

"HIPAA is now logical."

"Really enjoyed the class. Actually provided me with knowledge that can increase sales."

"Lorna's an excellent instructor."

"Having class with Lorna again was wonderful. I enjoy working with her!"

"Lorna was very informative and friendly."

"This is the second course I've attended presented by ecfirst. The content is well presented and informative."

"The class will allow me to support my facilities' HIPAA Security office in ensuring we are compliant with the safeguards implemented and to ensure our EPHI/PHI is protected."

"Chris is very knowledgeable and he knows how to, and when to teach."

"The instructor was knowledgeable."

"Informative Course."

"Training material was a good reference. Chris provided us a great understanding regarding security and privacy rule related to HIPAA."

"I found the training very useful to gain understanding of HIPAA. Especially with the industry's transition to EPHI, I think it is a necessary training for all healthcare professionals."

"Great instructor-very focused and organized in presenting the course."

"The course was a healthy session that provided the necessary tools to speak HIPAA-ISH."

"Good base level crash course for understanding HIPAA components and history of legislation."

"Overall Chris did a great job explaining the content and engaging the class."

"This is a class that is needed by more people in the health care industry."

"Chris is great, appreciated his sense of humor."

"Great course overall. Chris did an excellent job of presenting and explaining and SOX and Compliance Lead

"This training course and booklet is what's needed to learn all things HIPAA. The information is just right and it's easy to understand and learn. Highly recommend this course for anyone who would like to learn about HIPAA."

"Thank you so much, ecfirst, for your help last night! I was in a serious time crunch and it made ALL the difference to be able to take the exam last night/this morning rather than having to fit it in between flights over the next few days. I really appreciate that you went out of your way to help. Not just everybody does that these days! And...drumroll please...I passed! Thanks again!"

“Speaker made the topic very interesting.”

“Lorna was an excellent instructor! She knew the material well and presented the modules with an engaging, interesting manner.”

“Lorna was very professional. She made the course fun. She kept us engaged! Lorna did a great job!”

“I didn’t think I would get much out of taking the course a second time. I was wrong! I am taking away a lot more knowledge to help me better my training program and provide better service to my company. Thanks!”

“I thought I had a good understanding of HIPAA until I attend this class. There is a lot to know, and now I feel comfortable to find answers most important to satisfy our customer needs.”

“I really enjoyed the course and have a clear understanding of HIPAA.”

“Solid course and learned much more than expected. Applied to both the certification as well as real life situations.”

“Practical Use – Applying to real world.”

“As a salesperson, I can now speak more intelligently with my customers in the Healthcare space.”

“Chris provides a lively and authoritative presentation of HIPAA regulations. His strong technical background gives essential context is all real world questions.”

“This course is very useful to gain comprehensive knowledge on HIPAA in short time.”

“Very good coverage of regulations in the materials.”

“The instructor (Ms. Lorna) was very informative and kept the class lively and engaging. The examples she used were really good and helped to stay in memory.”

“Instructor was clear and fast paced. Translation of information into laymen’s terms was helpful in putting the info into context.”

“As this new and upcoming domain, this course will really help organizations to comply with controls.”

“Lorna is a great instructor who uses funny stories and experiences to help her students learn the information. I have learned a lot during her 2 day training and would highly recommend her to any company.”

“I was planning for HIPAA Training for a long time and got a chance to attend this training program conducted by ecfirst. Now, have this better knowledge in HIPAA. Thanks to ecfirst for conducting training in India.”

"The SSI Group has used ecfirst for compliance training and consultation since 2011. The Certified HIPAA Professional (CHP) program provides our compliance department with the education and ongoing guidance needed to successfully implement our HIPAA compliance platform and Lorna Waggoner has become a friend as well as a mentor to everyone in the team. Her anecdotal way of demonstrating each of the lessons is very valuable and assists people new to HIPAA to easily understand the many nuances of an otherwise very complicated subject."

“Great Course! Really great learning and useful for future professional.”

“It is a very good course on HIPAA and take away for the participants are huge / relevant to the business.”

“We need more elaborate course containing with explained & live case studies.”

“The Course is really good, after this I got exposure about HIPAA.”

“Looks ok. Could have improved since it has evolved may years for now.”

“Great class, I enjoyed it an the stories that related to the information.”

“Lorna made the class enjoyable and gave great examples to keep it interesting.”

“Excellent presenter, good pace, lots of ‘real world’ applications and examples.”

“Lorna did a great job!”

“Great course-wish I had taken it sooner.”

“Very good course. I would recommend. I learned a lot. Instructor was very knowledgeable.”

“As an HR Rep, this training was mind blowing. It’s our responsibility to discipline HIPAA violators. Therefore, the training was of much interest to learn and absorb the importance of the laws and regulations that have been put into place to protect our beneficiaries information and prevent the unauthorized disclosure of their information. It was a lot of valuable material and information to ingest in two days, but I certainly learned a lot and understand even more why privacy and security rules must be established and adhered to at all costs.”

“I really enjoyed Lorna’s teaching technique. She is amazing and very informative. Thank you for being so pleasant.”

“Very well delivered, especially considering the volume of information.”

“Excellent Class! Excellent Instructor!”

“The way the instructor delivered the material allowed me to understand every aspect of the class.”

“A great class that covers the HIPAA Privacy and Security rule.”

“The class was filled with great information that was relatable and relevant. Took complex information and made it easier.”

“One of the best trainings I have ever attended. Lorna is so smart and personable.”

"You have made my day! I look forward to receiving my CHP certificate. Thank you also for being so responsive to my questions throughout this process. It has been a pleasure using your services and I will recommend you to my peers."

“I feel I’m empowered to be the HIPAA expert for my organization and to help 65,000 physicians understand the importance and do-ability of HIPAA.”

“I am a beginner but even with that limited knowledge I feel much more informed after taking this course.”

“I will be much more experienced in presenting regulatory requirements. This will provide me with a much stronger knowledge base.”

“Lorna did a great job of getting the class through all the material without even making us feel rushed or hurried. Her obvious experience with the issues was very helpful. I am ready to go back to work and get our compliance effort back on track with these new ‘tools’.”

“Great detail given to a very deep subject.”

“Very informative, structured, and well-paced.”

"Thalaiva! It was very good training."

"Shared a very good and valuable time with Mr. Ali Pabrai. Hope I will do more with HIPAA."

"The instructor was very knowledgeable and encouraged students to participate in an interactive class-room environment. Covered all core HIPAA topics. Very interactive."

"Got good knowledge on HIPAA. It was a good session on HIPAA. Mr. Ali Pabrai provided good insights about HIPAA. Thanks for the time spent for the training."

"Good and informative session."

"The instructor-led course was effective and covered all aspects of the HIPAA Final Rule well. Mr. Ali Pabrai came across as a very knowledgeable person on HIPAA and brought with him a wealth of implementation experience across various healthcare organizations. Course rating 10. Instructor rating 10! Effective instruction communication and the enthusiasm of the instructor were strengths of the CHA™ Program."

"Very good job by the instructor. He was able to address all the queries from the participants in the class. I would like to thank the instructor for sharing his invaluable knowledge and experience. Course strengths included focused content and instructor communication."

"Strength of the CHA™ Program included an overall understanding of HIPAA and the Privacy Rule, including key terminology."

"The CHA™ Program is really enriching and will help me get my organization to be more current on HIPAA compliance requirements. Up-to-date information and examples."

"Mr. Ali Pabrai is an excellent trainer. he has in-depth knowledge and explains in the simplest language. His training has been so interesting that the entire day-long session was very captivating. The instructor was very well prepared."

"I believe that this course has given me an excellent foundation of knowledge about HIPAA that is directly related to my work responsibilities."

"The CHA™ Program is a very useful session for anyone who is looking for in-depth information about HIPAA and the healthcare domain. Training materials and the knowledge of the instructor were the strengths of the program."

"Working with the biggest healthcare group in India, the CHA™ Program curriculum is going to help standardize the practices globally for our enterprise. The strength of the CHA™ Program is the coverage of the regulatory standards followed in the USA, which may be applicable to the Indian healthcare industry."

"The course is informative and provides an excellent HIPAA overview. Lorna is a great instructor and keeps the class engaged and makes a very dry topic interesting and fun."

"Very good course that helped me connect a lot of dots where HIPAA is concerned! Definitely came away with a list of actions and areas to focus within my own organization."

"The CHP course was a worth-while learning experience. Lorna's training methods and story-telling made the information understandable and applicable to my role."

“The intent of the course adequately matched my experience, understanding of HIPAA and expectations. Great broad overview to assure more confidence in my daily activities and point out areas for improvement.”

“This class was an eye-opener! I never knew there was so much to HIPAA. I was really impressed with Lorna. She is entertaining and effective!”

“Very helpful and explained every concept clearly. Thanks for fielding our questions.”

“Great course. Intense information and a lot to learn. We will hit the road running and get our procedures & policies implemented.”

“Lorna is great. She is passionate about HIPAA and knows it frontwards and backwards. She has high energy and controls the atmosphere. I stayed awake the whole time (which I wasn’t expecting, frankly!)”

“The course was very informative and moved along at a reasonable pace, highlighting the important aspects of HIPAA. The course material provides additional information and references additional material.”

“Enjoyed class. Presenter would provide stories or situational events to help explain HIPAA policies which was helpful.”

“Having the instructor come to our site allowed us to ask questions that pertain specifically to our business.”

"Excellent program (CHA™). Will help immensely in designing a HIPAA compliant application."

"Excellent program (CHA™). Very helpful. Will refer to my friends in the healthcare industry."

"Very interactive and informative program, CHA™. Especially thank Mr. Ali Pabrai for providing deep insight on the HIPAA Privacy Rule."

"CHA™ was an excellent course with lots of interaction. Had everything clearly explained."

"CHA™ is a good program. Now have an understanding on the requirements of the HIPAA Privacy Rule. Would recommend the CHA™ Program to my colleagues."

"CHA™ was an interactive and comprehensive training program."

"CHA™ has a very well laid out curriculum. Easy to understand without too much prior knowledge. The material was covered very systematically. The instructor was very effective. The course was informative and fun."

"The CHA™ Program provided detailed insight into HIPAA and its impact. Very useful, informative course and definitely an impressive instructor."

"Good knowledge transfer."

"The CHA™ Program came across as a very interactive program with high energy from the instructor throughout the session."

"Mr. Pabrai has delivered an excellent program on HIPAA where I could gain maximum knowledge about HIPAA compliance. I thank him for delivering the CHA™ Program and to make the content understandable to me."

"CHA™ is a very well organized program. Highly knowledgeable instructor in privacy and security and importance of following HIPAA."

"Had a great experience in learning and getting updates on HIPAA. Mr. Pabrai was very helpful in educating me on HIPAA and HITECH."

"I thank ecfirst for making us understand about HIPAA, the HITECH Act and the Final Rule. It will help us with our clients and within our organization."

"Mr. Pabrai delivered an excellent CHA™ Program."

"I am thankful to Mr. Ali Pabrai for helping us understand HIPAA and HITECH Acts. This will be very helpful for our client work."

"Mr. Pabrai has presented the CHA™ Program in a very good manner. It has opened up ideas for us to re-organize and structure our work to ensure compliance."

"Lorna was a terrific instructor. She changed the way I look at HIPAA. The course was taught in a way that was easy to follow, learn & retain."

"Course was good and detailed. Instructor knows materials and 'real world' experience were awesome."

"The instructor was very knowledgeable and brought humor to the class. Would recommend to anyone interested in the topic. Great course."

"Very informative and resourceful to our business and operation."

"11+. Great overview and at a level that was understandable. Was an eye opening class! It gave information that will help us start right away with making changes, Great class!"

"Good information. Easy to understand. I enjoyed the class and learned a lot in a short period of time. I feel that I have a much more solid understanding of the HIPAA law than ever before."



"The CHA™ course gives a great start to our company to start from. Information was structured for our company to meet compliance."

"Ali explained a lot. Very good instructor. Good sense of humor. Well informed. Thought class would drag on, but went fast."

"Ali was engaging with tough subject matter; examples of real world applications were a strength of the course."

"Ali was entertaining. I feel good that although I didn't know everything that I protect the information to the best of my knowledge. Thank you! Glad to have a reference book to refer to - useful to be in compliance."

"Great Course, I would highly recommend to anyone needing a deep dive of regulations. Lorna is a terrific instructor and makes the topic engaging and fun."

"Strong class. Instructor did a good job of going over the material and make to learn."

"Definitely glad I took the live class as oppose to the on-line version.  
Kept class entertaining."

"Great refresher on a topic that doesn't really change much, but brings to light deficiencies and where improvements are needed."

"Good course. Very informative!"

"Everything was great but I wish we could take the test on 3rd day instead of the end of day 2. This does not give us enough time to study information from the second day of training."

"Some of the security standards and implementations are very gray regarding real world

"Lorna was well prepared and delivered the material with enthusiasm and energy. Well done!"

"Great course for a person new to CHP/HIPAA."

"The class was great, very informative."

"Thank you for an excellent class."

"I enjoyed the examples given to better explain the information."

"I would recommend this class to anyone trying to understand HIPAA!  
All my clients could use this understanding!"

“Great course. I would highly recommend to anyone needing a deep dive of regulations. Lorna is a terrific instructor and makes the topic engaging and fun.”

“Strong class. Instructor did a good job of going over the material and make it easy to learn.”

“Definitely glad I took the live class as opposed to the online version. Kept class entertaining.”

“Great refresher on a topic that doesn’t really change much, but brings to light deficiencies and where improvements are needed.”

“Good course. Very informative!”

“Documents provided include complete overview of regulatory requirements.”

“Lorna was an excellent instructor and very enthusiastic during the class. She was able to relate the subject through stories and give clear instruction on HIPAA requirements.”

“Knowledgeable & pleasant instructor.”

“I have enjoyed this course, and I feel that this will help me to better understand what HIPAA will require of me.”

"The CHP class was overall great value, but in particular, Lorna's presentation style and high level of organization allow her to be comfortable and casual with her students. When combining this with her efficacious use of mnemonic devices, ecfirst delivers a powerful service."

“This training has been an eye opener and I think more policy makers should be included in this training.”

"I have always enjoyed all the ecfirst webinars I've attended as well as the CHP and CSCS™ classes. The webinars are very informative and relevant, and Ali's presentation style gets people fired up! The CHP and CSCS™ classes are very comprehensive – a lot of information in a short time, but well presented by Lorna and Ali. Both classes provided me with information that is useful, helpful and very pertinent."

“A truly insightful cause and the sure way forward for better care in Ghana and everywhere else to guarantee privacy and confidentiality for patients. I would recommend it as a “must-attend” for all healthcare professionals.”

“The whole program and training was educational.”

“I enjoyed the course and would recommend it to anyone who wants to gain a better understanding of HIPAA.”

“Lorna did an outstanding job presenting the content, not only to prepare for the exam but more importantly assuring that her students gained a solid understanding of HIPAA. I felt I walked away with the foundational knowledge required to support Missouri Health Connection and Missourians in building a private and secure Health Information Exchange Network in the State of Missouri.”

“I have been there on my own because I want to grow as a professional and I wasn’t to do the best in my job as a compliance officer. The first day I was terrified because the course was in English and I am in Puerto Rico. I’m so thankful to Ms. Waggoner because she was so helpful – I understand all that she said (great jokes and great examples).”

“For very difficult material, very dry administration and implementation of critically required materials, Lorna brought the information to life with practical examples.”

“Great Instructor! Strong knowledge-based program. Well laid out.”

“I felt the course was very beneficial to my career goals and in preparing for the exam. Lorna was a wonderful instructor who was able to guide the beginners and the experienced HIPAA attendees through the material at the same level. I would recommend the course to help ensure a broad understanding of the HIPAA regulation.”

“This class is great for preparing for the exam. I found it to be very clear and easy to understand. Lorna did a wonderful job!”

“Lorna did a fantastic job in presenting the course material. A tremendous amount of material was covered over the two-day class period and the class material segmentation helped in the learning process.”

“Great class, needed the refresher.”

“Very good course; very informative and relevant.”

“Lorna made HIPAA very fun. It was a really good course.”

“Lorna Waggoner, the instructor, kept this course very interesting and all of us on the tip of our toes/edge of our seats. Enjoyed the course and all the information.”

“I’m very happy to have been here learning all the HIPAA rules and knowledge that will help me to better serve my patients and avoid errors of being compliant.”

“Lorna is a really good professional and teacher. I learned in two days more than in 6 years working with HIPAA regulations in my old work place.”

“Thank you! Great class.”

“This class gave me a better understanding of what HIPAA is.”

“This was the most enjoyable course I’ve ever attended concerning a subject as potentially dry as HIPAA. Well done – Lorna was great!”

“I thought the class was very informative and the instructor was excellent; both knowledgeable and engaging.”

“Lorna did a fantastic job in presenting the course material. A tremendous amount of material was covered over the two-day class period and the class material segmentation helped in the learning process.”

“Great information taught by a wonderful instructor.”

“I enjoyed the course. The examples used were excellent. The instructor was concise, precise and clear in everything that was presented in the course.”

“I thought the class was very informative and the instructor was excellent. Both knowledgeable and engaging.”

“I’m the President of a small Healthcare IT consulting firm, and I am the second of our staff to attend an ecfirst HIPAA training course. In my opinion the course was well organized, well presented, and a wealth of information was provided for all of the students to learn. The instructor, Lorna Waggoner, was passionate about the topic, and was able to bring the material to life with her many personal anecdotes and experience. The materials provided were well written, accurate, and easy to read, which helped translate dry Federal Law into usable material. The venue was perfect for the course, easy to get to, had free WiFi, and excellent lunch food was provided. I would recommend this course and ecfirst to anyone seeking to gain more knowledge and expertise about HIPAA legislation. It was a very pleasant experience.”

“Great course! Lots of material in a short period but the instructor made the information easy to remember and digest. I would highly recommend this course to the beginner to the expert; IT people as well as administrative. There are 2 A’s in HIPAA and Privacy is not in the title!”

“Lorna was well prepared and gave a very enthusiastic and cohesive course. The collateral material was very thorough and appropriate. Will recommend the course to colleagues in my field.”

“The CHP course was a well condensed course with excellent delivery of the needed regulations for my staff to be able to talk the talk and know how to walk the walk on their own. The instructor’s (Lorna Waggoner) witty jokes and delivery of the information made it easier for myself, and later my staff, to comprehend and retain the information being presented to us. During the CSCS™ class my staff enjoyed Allen’s teaching technique, although Ali taught when I went I found the information was delivered both times in an equally impressive, condensed but retainable manner and we all came away from both classes knowing the information and not just memorizing a bunch of acronyms. I highly recommend ecfirst.”

“Great information taught by a wonderful instructor.”

“I really like Alan’s energy, openness and humor and making the course more interesting. I learned a lot. Thanks.”

“I have to say that it was not easy but the information is really great. This is something that has given me the ability to have an entirely different conversation with my customers. I would very highly recommend that if you are working in the healthcare field, this course should be a must. I'm so glad that I got the books as well as the online class as my book is going to be something I will constantly reference.”

“The presentation of the material assisted with a more complete understanding of the Privacy Rule versus the Security Rule. The complete review of different aspects of a contingency plan showed me ways to develop the required processes and policies.”

“Alan Yue did a great job preparing us for the exam. HIPAA tends to be a dry subject, but Alan made it fun. His analogies helped me remember the concepts.”

“Course and instructor were excellent. Knowledge provided in a way that is was easy for all to understand.”

“Alan Yue presented the material in an outstanding fashion. He was able to present a lot of information in a short period of time. I highly recommend this course, as well as the instructor, for anyone who is in any way responsible for HIPAA compliance within their organization.”

“This is a great two day course. You leave with a greater understanding of HIPAA Privacy & Security.”

“I enjoyed Lorna’s teaching style! She was awesome, and kept us awake!”

“This course gave me a higher level of confidence with regard to HIPAA. The instructor gave a fast paced, entertaining presentation to what is a rather dry subject matter.”

“Lorna does a great job of helping to understand a very complex compliance environment. Her level of experience and understanding are very valuable in helping the student apply knowledge to the real world. I would recommend the class to those that need to understand the compliance environment as well as those that oversee compliance.”

“I really enjoyed the course, the presenter was very good. His presentational style and the depth of his knowledge on the issues concerned made it easier to understand the course. I wish to say that the course was very useful and beneficial to my work.”

"I thought the Certified HIPAA Professional course was extremely worthwhile and helped to clarify the murkiness that is HIPAA. The instructor, Alan Yue, did a great job leading the course. He took a very dry topic and made it interesting and demonstrated the importance of the regulations relative to our business. I would recommend the ecfirst course to anyone, and most especially would recommend Alan as the instructor!"

“Alan really helped me understand the core elements and details. I will be recommending ecfirst and this course to others.”

“Great course. Instructor was VERY knowledgeable. I would definitely recommend this course for people who are new to HIPAA and the regulations.”

"I really enjoyed the class. I've been reading HIPAA regulation on and off for some years now, but felt rather bored and lost at times on how to approach understanding such a dauntingly large and somewhat nebulous federal regulation. The HIPAA Academy's Certified HIPAA Professional (CHP) class encapsulated everything into a well-organized and structured logic that I could understand and absorb much more easily and quickly."

“ecfirst’s Certified HIPAA Professional program did a great job of taking a large body of law and condensing it down to cover the aspects of the security and privacy rules that most directly impact companies that work with PHI. After taking the classes I feel confident about making HIPAA-related policy decisions that will keep our organization in compliance and ready for an audit.”

“Lorna is so Pro HIPAA – she makes us all want to go back to work to share & implement HIPAA requirements. As a clinical professional, the knowledge this course provided me was amazing. The manual & reference cards are invaluable tools to have handy when implementing HIPAA and needing as a reference. I would recommend this course to all clinical and non-clinical healthcare workers.”

“Excellent, up-to-date information; expert instructor with great presentation style.”

“This class is for beginners as well as people who have previous HIPAA experience as it validates what we have been doing is correct and if not, how to make it correct and feel in control of our PHI.”

"The CHP course was a well condensed course with excellent delivery of the needed regulations for my staff to be able to talk the talk and know how to walk the walk on their own. The instructor (Lorna Wagoner) witty jokes and delivery of the information made it easier for myself and later my staff to comprehend and retain the information being presented to us. During the CSCS™ class my staff enjoyed Allen's teaching technique, although Ali taught when I went I found the information was delivered both times in an equally impressive, condensed but retainable manner and we all came away from both classes knowing the information and not just memorizing a bunch of acronyms. I highly recommend ecfirst."

"Excellent, up-to-date information; expert instructor with great presentation style."

"This class is for beginners as well as people who have previous HIPAA experience as it validates what we have been doing is correct and if not, how to make it correct and feel in control of our PHI."

"Instructor was awesome! He knew his stuff and was able to help us put the regulations into context relative to our specific issues to the regulations. I'd highly recommend him as an instructor. The only negative I had was that it would have been helpful to have the book prior to the class. This way, we could have been more prepared to ask questions on specific items and also to have more time for on-site exam preparation."

"First, Lorna is an outstanding instructor. She did an excellent job of keeping the class focused especially with all the material that needed to be covered. Several years ago in the original HIPAA Privacy and Security programs, I was responsible for the security assessment for the enterprise network (WAN). Learned a lot back then. It was great to see what's happening in the evolution of HIPAA even as we speak. Had a great time, learned a lot. Best of luck to all you folks at ecfirst."

Preston Sharpe, Senior Technology Consultant

"My experience with the HIPAA Academy, specifically ecfirst was by far the least painful training experience in my 11 years in the industry. HIPAA as it applies to Business Associates has always been a gray area for me. As a vendor, being compliant in a client's eyes is of the utmost importance and this course really gave me some insight to be able to speak intelligently about this area."

"The CHP course was a lot to take in at once, but the instructor's (Lorna Wagoner) anecdotes based on her extensive and relative field experience and her course delivery made the compliance material and the rather prosaic nature of the HIPAA Rule itself frighteningly enjoyable! I learned a lot!"

"Great Course! Thoroughly, cleared up some of the muddiness of the HIPAA regulations for me."

“Lorna was an excellent teacher! She was fun and kept things interesting. There are other people in my firm that should and will take this class. I feel a lot more comfortable about how HIPAA relates to my company and how I will update our policies. THANKS! Also, I wanted to let you know that I was in a meeting on Monday and the owner of my company was talking about NPIs vs. UPINs. I was able to speak to the group on the difference and how the NPIs are assigned. Wow, did I take a lot out of your training!”

“I recommend the CHP course for anyone desiring a comprehensive understanding of HIPAA. The HIPAA Academy course solidified the understanding of HIPAA I had as a healthcare professional and increased my knowledge base in the areas of portability and accountability of healthcare information.”

“After years of confusion about how HIPAA regulations impact the dental practitioners, this course has laid it out in plain English. I now feel confident about implementing the requirements and can also see business value in doing so.”

“Extremely informative. Stories that relate to HIPAA “text”. Not just straight “text book talk”. Excellent presentation.”

“The two days spent studying HIPAA in this format with people from all over healthcare fields greatly improved my understanding and ability to deliver compliance plans for my organization and our clients.”

“Wow! Lots of information in a short amount of time, but delivered in a way I could understand.”

“I have attended over 70 trainings and still needed more information. The HIPAA Academy provided outstanding training both broad-based as well as in-depth that was comprehensive and critical to my complete understanding. I am grateful to my trainers who were both extremely knowledgeable yet were able to share their information on a level that I could comprehend. They were also reassuring and supportive.”

“Within the first 30 minutes of this course I learned principles that have changed my entire foundational understanding of HIPAA. This training has given me a rock-solid foundation to build on.”

“I recommend this class for all privacy, security officers. There is a lot of information that is beneficial and important for the healthcare provider. The class was fun, interesting and well organized. Thank you!”

“I had no idea the topic of HIPAA was so involved. After taking this class, I feel that I have the information available to me in an easy to use resource that will help me to perform my job to a higher standard. Lorna Waggoner was able to take a complex (somewhat dry) subject and break it down into digestible and interesting 'bites'.”



“A fast and effective overview of HIPAA; beginning to end, top to bottom.”

“The content of this course was extremely valuable and will drive significant change in our organization. In addition, the material was well structured, the instructor was very knowledgeable, and the presentation was engaging.”

“Knowing nothing about HIPAA before attending - other than it existed - I left the CHP HIPAA training from the HIPAA Academy with a fairly thorough understanding at a very complex subject. I highly recommend the course for anyone who has a need (or desire) to understand HIPAA or how to assist an organization become HIPAA compliant.”

“Lorna has incredible enthusiasm and while HIPAA training can tend to be boring, Lorna does an excellent job of keeping her CHP class participants engaged.”

“The course gave me the framework to build my knowledge on the topic. I'll walk away prepared to deal with my responsibilities with confidence since I know where to find my resources. Great course; it exceeded my expectations.”

“Lorna Waggoner, the instructor, took a complex subject and made it user friendly. Great Job! Great Class!”

"The task of bringing my client to HIPAA compliance was dumped in my lap. As a consultant more on the management side of the healthcare industry, I felt overwhelmed when given the responsibility. Being only slightly familiar with the medical transactions, codes and procedure, I thought it impossible to even grasp HIPAA from a class. Boy was I wrong! I now am aware and feel competent in my knowledge of the scope of HIPAA, and I am convinced that it will be evident in my report/briefs to my clients. Thank you HIPAA Academy!"

"HIPAA Academy is a leader in the industry of HIPAA Compliance. It has been a professional and knowledgeable exchange of information. The personable and customizing options make the HIPAA Academy the source for your complete HIPAA Compliance."

“Great program to attend – especially an instructor lead class. It makes HIPAA easy to understand and apply. Thank you for the information shared!”

“Enjoyed the class. We covered many topics that are very relevant to healthcare and Privacy and Security of PHI.”

“Great class! Knowledge of the instructor was right on par!”

“The material covered was extremely well organized. Ms. Waggoner stayed on task and presented the material in an environment conducive to adult learning. I now have some valuable tools to take back to my workplace on this important topic.”

“Very valuable information! Lots to absorb. Love the design and layout of the textbook. Written well.”

“Instructor is extremely knowledgeable about course material and HIPAA regulations. Never a dull moment! She put a real world touch to material covered throughout the course.”

“On behalf of the State of Oregon Department of Human Services HIPAA Privacy team, we would like to say, Thank You.”

“The dedication and passion that your team presented on a daily basis for the past five months has been outstanding. We were able to surpass our project goal by 6 percent and maintain our projected budget! This is a direct reflection of the flexibility of both your Management team and the on-site HIPAA Consultants performing the training.”

“When our organization scoped out this project to train up to 10,000 DHS employees on HIPAA Privacy we knew we would have to partner with a company that has proven their abilities at a national level. We were very pleased to learn that you had an interest in working closely with us to ensure our projects’ success. The HIPAA Academy’s past experiences, team members and client success’ made you the best choice for our project. You were able to prove to us the project plan you put on paper was able to be implemented and successfully achieved.”

“Every HIPAA Academy instructor delivered the training with enthusiasm and customized it to include specific examples from various organizations within the State of Oregon. The project itself was managed closely, transparently and responsibly from the Project Manager and her supporting team in the HIPAA Academy back office. All feedback was very quickly integrated in subsequent sessions to make every training session the best it possibly could be.”

“To date this is the largest departmental training project we have attempted. We owe a great deal of its success to the team at HIPAA Academy. I hope we have the opportunity to work together in the near future. We have and will continue to refer your services to all parties that are looking for HIPAA compliance services.”

“Very good HIPAA course for all levels of knowledge. Instructor was well prepared and very knowledgeable about the subject. The instructor kept the topic interesting over the two days.”

“This was a great course and Lorna is a great instructor. I enjoyed the class and learned a lot.”

“As a medical professional, I found this training course to fill in many of the HIPAA holes that existed after my formal training was completed. I would recommend this course for all medical professionals.”

“Lorna was great! Very animated and kept my attention.”

“The class is like a crash course but very helpful in getting compliant with the HIPAA regulations.”

“This HIPAA class is helpful and informative to me and my business. After I took this, I realized what is needed to meet HIPAA requirements.”

“Knowledgeable Trainer, kept class engaged in topics.”

“Excellent class benefit was wonderful. Material provided was excellent. Instructor presented well and kept the attention of audience. Would hire company again.”

“I really enjoyed taking this class. I look forward to taking my knowledge back to my employer and sharing all of the information with the co-workers, as well as my upper management!”

“I would recommend this course to anyone who needs to understand the benefits and requirements of HIPAA.”

“I liked the course the way it was laid out and presented. Instructor was well organized and was very friendly. She answered the questions with patience. Thank you Mrs. Lorna Waggoner.”

“I thought the day would be "dry" & move slowly. I was pleasantly surprised, we moved right along with a good mix of teaching, visuals and time for questions and illustration. Worth the time!”

“Fantastic course. I am a security person with no privacy responsibilities but I found the privacy and transaction code material to be great background information. Alan Yue presented the material in a logical, clear, and fun manner.”

“Clear and concise instruction quickly brought me up to a very familiarity with HIPAA statutes.”

“The session was interesting and helpful. We had certain loopholes, which were connected by learning and knowing more about HIPAA and compliance. This was a good learning session with all different people around and from various streams.”

“Before starting this class, I thought HIPAA was an animal from the zoo, and now after taking it, I feel very confident that I will pass the certification with great ease!”

“I was very impressed with Alan’s enthusiasm, knowledge and ability to teach the material. He was effective in his delivery and was able to convey the information to the class in an interesting manner.”

“Alan was very knowledgeable and was able to answer our specific questions with authority. I feel I have a good grasp of the HIPAA privacy rule.”

“Excellent!! finally understand some of the principles that I had problems with. Alan explains everything so clearly – great style and knowledge of material.”

“Informative, well organized presentation that provides a comprehensive overview of HIPAA legislation, implementation and compliances.”

“Lorna Waggoner, from HIPAA Academy, presented an outstanding in service on HIPAA. The information she presented was pertinent to our organization. Her in service was well organized and moved smoothly. She had tailored her program to meet our needs. Lorna spoke with authority and freely answered our questions. We are a more informed organization on HIPAA, because of her presentation.”

“It (the private class) certainly was a wonderful experience! Ali demonstrated not only to be a well prepared, skilled and knowledgeable professional, but also a great human being. This has been one of the best professional experiences I've had in my life.”

“Alan's grasp of the material and ability to communicate it to someone with limited knowledge of HIPAA is outstanding. I highly recommend it.”

“Alan Yue was the Best instructor I have ever had. His knowledge of the HIPAA Administrative Simplification Regulation was/is outstanding, as well as many other security professional topics. I am very satisfied with the training I received; I will definitely recommend others to attend.”

“I was skeptical coming into a 3 day training class on HIPAA, but I knew during the day it would not be as I expected. The class was very informative and I'm walking away with a better understanding of HIPAA. Also, the best instructor yet!”

“This was a great class! I thought I knew HIPAA inside and out. I was wrong. I now feel much more comfortable with the thought of presenting our company obligations - and short coming with respect to our compliance efforts (or, more of our efforts to assist our customers in their compliance's efforts).”

“Was an excellent class. Would recommend it to anyone that needs to better understand the full breath of the HIPAA regulations.”

“Excellent instructor. Recommend this class to anyone that wants a good understanding of HIPAA Regulations and Security Practice.”

“Excellent information. Presentation was done very professionally and full of energy!”

“Great job Alan. I learned a lot and will put my new knowledge to great use. Thanks.”

“This class was informative from a software security specialist standpoint.”

“Fantastic course. Instructor was very knowledgeable and was able to keep my attention the whole time.”

“The CHP course covered all the pertinent material to properly, effectively and expertly educate on a manner that was easy to assimilate and truly understand. HIPAA material is very complex, the instructor was among the best I have had.”

“I came to the class not having much of a background in the HIPAA areas and rules. I feel I am leaving the class with a greater knowledge that will help me move my company forward compliance. The presentation and instructor of the class was excellent.”

“At the beginning of this course I felt a little overwhelmed with the responsibility I have been 'nudged' into. This course has given me guidance and knowledge of how to perform my job in the best possible way.”

“The course was fantastic - well worth the time and cost benefit.”

“Alan did a remarkable job presenting three days' worth of somewhat tedious and minutiae-filled information. His enthusiasm and energy kept me interested all along the way.”

“HIPAA is a subject containing an overwhelming amount of information. This class presented this information in an interesting and very easy to understand manner. When looking at the materials, it's hard to imagine it can be presented, much less well-presented, in three days' time, but this class does it in spades.”

“I found this class to be extremely useful in understanding the general concepts of HIPAA.”

“HIPAA Academy has produced clear and understandable content with expert level instructors. I have been able to develop a solid foundation to strengthen my company and protect my customers. I recommend Academy courses for several levels of company employees.”

“Prior to this class I had limited knowledge of HIPAA; I found this class very useful and interesting and a great introduction to HIPAA requirements and lingo. It was the instructor who made the class extraordinary. He was not only knowledgeable but also enthusiastic and energetic. He explained the HIPAA concepts using real world examples as well as everyday analogies. I feel confident that after reviewing the material briefly that I will successfully pass the CHP exam.”

“Excellent training. It was a great experience that will be useful for my job.”

“The class as instruction was very well written and taught. This has given me a better understanding of the HIPAA Standards and Rules.”

“Having recently implemented an enterprise HIPAA Compliance Program for one of our clients, this course was able to validate certain processes of the HIPAA program and help identify areas for improvement. Having a better understanding of HIPAA law certainly makes me feel more confident about the advice I give my clients. Thanks, HIPAA Academy”

“The course was developed very well. It was a great eye-opener for me entering the healthcare industry. Having already received my CISSP, it was nice seeing that the wheel was not reinvented and that industry standards were followed. Alan proved his knowledge and awareness of the course material and presented it very well!!!”

“This course is definitely an essential training aid for anyone working in the areas of Privacy & Security. I entered the course with a brief overview of the subject matter but have gained a better knowledge base and understanding due to attending the course. I'd definitely recommend the course to all healthcare facilities and covered entities who must comply with HIPAA. The brevity of course provided outstanding detailed information to each of us.”

“The CHP class was a great value. The information provided not only help you get certified, but helps you with HIPAA compliance. The instructors are top notch.”

“The instructor is very well informed, experienced and provides a practical approach to a complex subject.”

“In depth understanding of the 3 major parts of Title 11 of HIPAA Transaction Standards, Privacy Rule & Security Rule.”

“The CHP course was extremely valuable in giving me a better understanding of the HIPAA Privacy Rule as it relates to my position of a compliance specialist. The course also gave me a much better understanding of the Security Rule. I feel that an IT person should attend. I will be sure to relate that to senior management. The Security Officer absolutely should take this course.”

“Excellent course. Instructor was very knowledgeable and delivered content in a clear manner”

“I got very good understanding of HIPAA regulation after attending the HIPAA Academy Course. Thank You.”

“Enjoyed the class very much. The Instructor was very well prepared and knowledgeable. I will recommend this class to anyone (Administrator) to attend.”

“The course held expertly developed material that combined with the outstanding skills of the presenter unlocked the tangle of HIPAA Regulations and presented them in a logical format. Well done!”

“This class was so much more than I expected. Alan is a dynamic, knowledgeable presenter who can share the information in a practical and user friendly manner. I feel Alan has given me the tools to go back to my place of employment and begin implementing what I have learned. I would highly recommend this class to anyone who requires HIPAA knowledge.”

“I have attended many classes like this one, never have I seen such enthusiasm and drive from an instructor. The class was very helpful and I would recommend it to anyone.”

“The instructor was excellent. Lots of good information presented in a well-structured manner with many real world practice examples.”

“HIPAA CHP - was very informational, I feel like I now have a better idea of what I need to be doing with our compliance program. I look forward to coming back and learning more!!”

“Highly recommended class & professor!”

“Very good course and a great instructor. My knowledge of HIPAA was greatly enhanced.”

“I came to the HIPAA seminar with my mind made up that it was just another law to create more problems for business owners. After attending the seminar I realize how important the privacy and security rules are for all people to have their confidential information kept private.”

“The CHP class was excellent. The instructor (Alan Yue) took a dry and complicated subject and made it fun and informative. The best training class I've ever attended.”  
“The training was thoroughly, systematic, and still managed to be interesting. I strongly recommend this course to anyone who needs a complete and timely understanding of HIPAA issues, values and compliance.”

“Excellent, well organized course, includes a thorough coverage of the HIPAA regulations and the several rules that are implemented. HIPAA Academy has an excellent set of materials to study and teach this important healthcare transforming law. Our instructor made his course very lively and interesting.”

“Class was great. Instructor was wonderful!”

“I feel better prepared and equipped based on the text, material and the high degree and quality of the instructor. I would not keep this a secret - I will take my chances spreading the word!”

“Alan's Knowledge and enthusiasm, combined with the course materials, made the course enlightening and enjoyable.”

“The class has been the best on privacy that I have attended. Alan made things or issues with privacy scalable.”

“Since I am an independent consultant, I was trying to determine if the class over home study was worth my money. After the first day of class, I was so happy that I chose to come to class. I feel as if I can pass the certification. ”

“Alan is a dynamic and energetic speaker. He grabs the student's attention from the beginning. There is an enormous amount of information, but Alan presents it in such a way that you are able to follow him and come away from the event as if though you are spilling over with info. Thanks Alan 'job well done'.”

“Great boot camp for HIPAA.It has served my knowledge base well and been the efficiency for our organization.”

“The amount of information covered and additional references were so much more than I expected.Great course!”

“I was assigned to new job responsibilities and needed to get up to speed fast.Alan fulfilled this need with grace and energy.”

“The HIPAA Academy CHP course provided me with a great tool to take back to my organization to assist with HIPAA implementation.”

“Good overview of the Administrative Simplification given the short span of time. The course content is good too!”

“Great Course! Alan was very knowledgeable, and I learned a great deal about how to align SARBANES-OXLEY initiatives with HIPAA. The course was well presented, and supported by good materials.”

“This was an excellent class for gaining a full understanding of HIPAA. It's impact upon your company and developing an implementation plan to be in compliance. Alan is a phenomenal instructor, who takes the time to help you understand complex information. I highly recommend this class.”



“HIPAA is a huge undertaking, which can be overwhelming. The CHP course approaches the material in an organized manner that will make compliance with HIPAA far more manageable.”

“The class was very informative. I learned a lot and feel I am better prepared to implement HIPAA compliance initiatives. The instructor really knew the material and put these topics in plain terms.”

“HIPAA Academy CHP Program is a Fact Based, Realistic Approach to the process, changes needed to understand, implement and monitor the HIPAA Rule/Regulations. The 3-day course has prepared me to be able to train/educate my staff as well as develop p&p to implement the rule. The instructor was dynamic and presented real life experiences to compliment the material/rule.”

“I thought the course was outstanding. It allowed me the chance to learn an area in-depth that I know little about before.”

“I was impressed with the competency of Alan. He was willing to do whatever was necessary to ensure understanding of the topics at hand. I am walking out with more knowledge than I thought possible!”

“The course was exactly what I needed to help my clients. I feel that what I have learned in the CHP course will help me to pass the cert test and find a better client base for my company.”

“Alan was awesome! He made the material easy to understand. He also has excellent knowledge in this subject matter and used "Real World" explanation to make the material relevant.”

“Alan is an extremely knowledgeable instructor and he was always to make the class very interesting. He kept us awake and made otherwise dry material fun. He made himself available at all times. Thank you!”

“Alan really went the extra mile and spent time after class tutoring on transactions and security.”

“This course was outstanding, the instructor was exceptional and the material was well organized and delivered.”

“Very challenging class which demands for a complete, unwavering commitment. This course could not have been successfully completed without the dedication, strong degree of professionalisms and caring approach of Alan Yue. Will definite recommend this class again.”

“Alan Yue is an exceptional instructor, whose enthusiasm is matched only by his fervent drive. He engages you individually, as well as a group. He has a very thorough knowledge of the subject matter. Alan is the kind of instructor you hope you get.”

“I would highly recommend this class for anyone who needs as much information as possible on HIPAA. This was a great learning experience for someone just entering into the health industry.”

“The HIPAA Academy CHP course enhanced my knowledge in Privacy and Security standards in order for me to feel comfortable taking the CHP test. I have a better understanding of the HIPAA requirements.”

“Great course on HIPAA guidelines!”

“I will certainly highly recommend to my Privacy Officer to attend the next scheduled HIPAA Certified Professional course. In addition, I will recommend our Legal Counsel and Compliance Officer to attend a CHP class with HIPAA Academy.”

“This was the most in-depth, yet easy to comprehend (as well as enjoyable!) HIPAA workshop I’ve attended and (I have attended quite a few). I have a good idea of the steps necessary to get my company moving in the right direction. Alan was so knowledgeable and gives great analogies + examples. He amazingly made government regulation interesting and even fun.”

“I would definitely recommend this course. This has been a great explanation and learning tool for me.”

“This course included a comprehensive model that provided me with a clear understanding of the HIPAA regulation and the steps necessary to achieve compliance.”

“Timely & effective. A lot of meaningful knowledge gained for myself and my company’s projects to comply with HIPAA regulations. Thanks for sharing multiple approaches to challenges that we will face.”

“The class was enjoyable. The content of the class was structured in a very easy and understandable way. I learned more here this past three days than all of my other training combined this past year. Great presentation. Thank you!”

“The class helped me understand how all of the different terms and concepts of HIPAA come together. I have a much better understanding of where I am going in the quest to become HIPAA certified!”

“I wish I knew about this class when I first took over the job of HIPAA compliance! Alan Yue is the best instructor I’ve ever had. He makes sure no one is left behind.”

"I really love the guidance that I received from the instructor to understand the Standards and Privacy rights. I feel that I have general knowledge to now apply this to our corporation in a general sense and plan to educate myself further to apply these compliance standards within our company for a better workforce environment."

"The Certified HIPAA Professional course covered all the important HIPAA issues in a short direct time frame without falling short on any coverage of topics."

"With an information security background, I needed to learn specific information about the healthcare industry and HIPAA compliance. This course helped me do that. I believe I am better able to help clients in the healthcare industry meet their HIPAA implementation and compliance goals."

"I highly recommend this class for anyone who wants to learn about, or more about HIPAA. The certification is a great plus. Concepts are presented in a very logical sequence to build your knowledge base. Outstanding Course!"

"HIPAA Academy & especially Alan presented a very detailed statutory law into a concise 'need to know', manner. I have a greater understanding of how the Privacy rule applies to my organization."

"HIPAA Academy was able to package & present lengthy and complex material in a very concise and informational format. HIPAA Academy was able to bring out all the salient business issues and benefits from Government mandates."

"Alan did a great job explaining all the content, very informative, highly recommended for a medical, hospital, privacy officers. Great content in the class."

"A great presentation of both the specifics of the legislation and the practical issues of compliance- where the rubber meets the road."

"I found the CHP course to be very useful and applicable. My company and clients will greatly benefit from the better understanding of HIPAA compliance that I now have. The instructor was excellent and did a wonderful job engaging the group into the conversation and content."

"Thank you HIPAA & Alan for constructing a course that allows the attendee to get valuable & useful information on a very difficult law. Mr. Yue's depth of knowledge of the subject & his enthusiasm for it was wonderful to be a part of."

"Provided clarification on HIPAA requirements and implementation."

"I am very thankful I took the time to take this class. The knowledge I received was very helpful. Our instructor Alan was very helpful. He took the information and put it in everyday use. We were given examples of everything. Alan goes way above & beyond what a normal instructor would do."

"This was an excellent class. I have a better understanding of HIPAA compliance requirements. The instructor was very knowledgeable in all aspects of HIPAA privacy & security."

"The HIPAA Academy CHP training program provided essential information in an easy to apply format."

"The content is great and the Instructor really knew her stuff."

"After completing the CHP course provided through the HIPAA Academy, I feel I have a basic overall knowledge of the HIPAA regulations, specifically the Privacy, Transaction, and Security components. I believe Alan played a huge role in this by presenting the information in a clear, thorough and applicable training manner."

"I had no idea how extensive the laws were and how it impacted my organization. I have a much better understanding & appreciation of HIPAA Privacy that I hope to convey to the key players within my Organization to help us strengthen our existing Compliance processes for HIPAA."

"The class was very informational on the regulations and rules of HIPAA. The instructor was very good at explaining and going over questions that we had concerning HIPAA rules and regulations. The instructor went over the material in detail."

"Excellent program! Very well organized and well prepared Instructor."

"The material covered opened my eyes to many things that need to be addressed in and around my workplace. It gave me insight and information to what will help get us on our way to compliance."

"HIPAA is a huge piece of legislation. This course plotted a clear direction through the piles of paper, to an understanding of all the WHO, the WHAT, and the HOW. This course will send you on your way. Thanks for all the great info. I am ready to get started."

"Coming to this Class I didn't have an understanding of the Privacy side of HIPAA. This class made it very clear to me of the requirements that I need to do for the organization."

"I felt I have benefited greatly from this class. The instructor was very knowledgeable and patient. I would highly recommend it."

"CHP was a very informative course on HIPAA and covers in-depth the various aspects of HIPAA compliance."

"The certified HIPAA Professional course was an exceptional method for obtaining a thorough understanding of the HIPAA regulations. The instructor was very knowledgeable of the materials. Provided excellent real life examples and kept the course interesting."

"Very good training on HIPAA procedures & regulations and its impact on healthcare services."

"Very intuitive, well thought out course that covered all of the HIPAA requirements."

"Excellent course. I have a much stronger understanding of the HIPAA requirements and standards."

"The class size allowed for a great interaction and discussions on real-life privacy and security issues. Mark is a great Instructor and really kept things moving and on track. I would highly recommend this session for individuals needing more in-depth, realistic discussions of the HIPAA regulations."

"I am new to the HIPAA arenas. After taking this course, I feel like an expert on HIPAA compliance. This course would benefit anyone involved in E-PHI and the medical industry in general."

"This HIPAA Academy course provided me with vital information to assist my customer's activities their HIPAA requirements."

"Spot-On. The course met my objectives."

"Having entering the course knowing only what HIPAA stands for, I came out of completing the course understanding the laws, rules and regulations to create, and implement the standards of HIPAA in the everyday practices of the company."

"The CHP class provided the information necessary for me to perform my duties as a HIPAA privacy officer."

"A great overview that provides a "bread crumb" approach to understand the application of HIPAA as a part of the business processes."

"Jody is an excellent instructor. It would have been beneficial to have a copy of the regulations either in the class or indicated in the course material. It would have been helpful to have some examples to apply the requirements to. The class did an excellent job of providing/identifying areas for the exam."

"I signed up for the CHP course on the high recommendations of security colleagues. Without a doubt, the Instructor and the course both delivered up to and well beyond my expectations. Great Course, great Instructor."

"The instructors were very nice + helpful with questions. I now have a better understanding of HIPAA and how to implement procedures for this in the workplace to include staff training. The book + laminated cards are a great reference and irreplaceable as far as finding all of this information in one place, consolidated in this manner."

"This class was a great foundation for Privacy and HIPAA overview."

"This course presented me with an opportunity to gain a greater understanding of the HIPAA standards and to network with those with a common interest."

"It was really nice to have an instructor like Mark with his extensive knowledge of HIPAA. I learned a lot about Privacy and Security Rule."

"After taking this class, I feel more comfortable with HIPAA Privacy and Security. As a CISSP, this is a great course to take for CE requirements. Furthermore, I feel more prepared as a consultant to assist my healthcare customer with HIPAA compliance."

"Mr. Glowacki has inspired and motivated me to investigate and become as knowledgeable as possible in HIPAA. I look forward to further education with the HIPAA Academy as our company's future progresses."

"These people are the epitome of HIPAA."

"It was a very 'HIPAA-licious' (CHP) Program. I recommend it for all practice managers, doctors and nurses too!"

"Very helpful in understanding the Transaction and Privacy rules. Course material makes an excellent future reference."

"This helped me to untangle the web of standards that have been required by HIPAA."

"The HIPAA Academy training program helped me understand how to implement HIPAA and is a good course."

"When I entered the class I knew nothing about the HIPAA. Now I have a firm understanding of the HIPAA Regulations and how to begin the process of performing a HIPAA Analysis. The Instructor was knowledgeable and extremely well spoken. I would take a course from HIPAA Academy again."

"The class is an excellent class. It was informative and the instructor was knowledgeable on the subject."

"The instructor was very knowledgeable and able to convey the information. The class as a whole reinforced what I thought I knew and clarified what I didn't."

"This class was a great introduction to HIPAA concepts and processes. I now have a basis for integrating HIPAA into our organization. Thanks."

"The instructor is well-suited for the class and friendly, making it easier to learn and understand what's necessary for me to return to work and do my job."

"Very broad and comprehensive coverage of HIPAA privacy. Knowledgeable instructor who used a lot of examples to elucidate key issues."

"A balanced but very directed introduction to, and expansion of, the complexities of HIPAA presented with clarity and real world solutions to HIPAA compliance."

"Well worth the time & money great Instructor!"

"Clearly Mark is a leader in the field and is one of the most, if not the most, knowledgeable trainers I have encountered in 12 years. I look forward to continuing his curriculum."

"The strength of the seminar was Mark's knowledge and his great ability to answer all questions. He was outstanding. I would recommend this course to anyone in the health field who is responsible for implementing HIPAA."

"Best HIPAA Course I have found."

"Well Organized; Instructor was very knowledgeable."

"I would recommend this program to anyone that needs to get up to par on the HIPAA regulations. Anyone that deals with most aspects of the healthcare industry should take it. The instructor, Mark Glowacki, presented the information in a way that was understandable as it was comprehensible. He supported each topic with real life situation that put the regulations in real world applications. It was a great experience."

"Instructor Mark Glowacki is an excellent facilitator who delivers the HIPAA certification information with an upbeat and refreshing tone!"

"Thank goodness there are people out there who truly understand all the aspects of HIPAA and can explain and relate them to those of us who have been inundated with unanswered questions and clouded with gray areas. I have the best grasp of this material that I could possibly have expected and the background educational support to go forward with development and enforcement of policies and security actions to interpret the rules and meet compliance."

"Good Class. The large amount of material was presented in an easy to understand and lively fashion. The instructor brought in many real world examples and actively solicited student participation. This kept everyone involved interested. Great Job!"

"The Certified HIPAA Professional (CHP) course offered by HIPAA Academy is an outstanding course if you need to learn how the federal regulations apply to you! Mark Glowacki is an extremely energetic Instructor who does an exceptional job of facilitating the entire learning experience."

"I found Ali to be very informative and easy to listen to. Thank you."

"With the Myriad of HIPAA training programs that present themselves daily, it is refreshing to finally find one that delivers the wealth of knowledge possessed by the instructor combined with an energetic teaching style creates a rewarding and enjoyable learning environment."

"Mark Glowacki is an outstanding Instructor who clearly knows not just the course but the intricacies of the regs."

"I found this course material to be especially enlightening. It was a great way to establish clarity about the HIPAA and to obtain a broad overview and how we could begin to build an integrated HIPAA project plan. I feel very empowered as a result of having taking this course."

"The class was very beneficial. It confirmed what I knew about HIPAA But more importantly, it made some areas of the regs so much clearer."

"This class was excellent for providing me with the concepts of HIPAA, since I did not know anything about HIPAA. Excited about taking the Security Specialist Class. Thanks Mark for a great Job."

"This course confirmed a lot of what our organization had already researched. However, research does not allow you to ask questions. Having an instructor that knew what he was talking about was Awesome."

"Mark Glowacki is an excellent Instructor and really understands the complex language of HIPAA. He was able to convey his knowledge of the regulations in a way that a diverse group of students could all understand. Well Done."

"Discussion was very helpful and enlightening. Instructor's suggestions and insight was great. A great class to achieve an overall understanding of HIPAA Privacy, Transaction & code sets and Security."

"I felt that the classes I attended were highly informative, well-organized and well-presented. I thought Mark did an excellent job as the instructor and contributed significant value-added information to the course. I also thought Mark did a great job of soliciting relevant class participation. I thought the course material was comprehensive and easy-to-understand."

"Very well done. Terri made a very complex law understandable. She made time during presentation to answer questions."



"The overview presented was very user friendly. Very good and pertinent discussions. Good presentation."

"The HIPAA Brief was very interesting, exciting, and informative"

"As a healthcare quality assurance/peer review clearinghouse, we had specific questions regarding HIPAA. Mike was extremely helpful."

"Helped considerably. I've been away from the medical industry for 3 ½ years and returned one week ago. So I have a lot to catch up on – real quick!"

"The course was very informative and entertaining."

"My base knowledge of the changes was greatly broadened. It will help to organize the attack."

"Mark is a great instructor; he kept the material clear and interesting which is not easy!"

"The course is well structured and very clear. I was very impressed!"

"I have been made aware of how important it is to protect other person's information. I also want my private info protected."

"JK successfully used real-world examples to illustrate the text provided in the book."

"The HIPAA course (CHP) was outstanding! The huge amount of information distributed throughout the course not only held my interest, but also left me with the desire to learn more about the HIPAA background."

"A very knowledgeable speaker who provided a clear overview of HIPAA and the impact on various groups."

"The class covered HIPAA regulations in a very thorough and well presented training course. I learned more than I could have expected about HIPAA implementation and legislation. The instructor was extremely well prepared and presented the material in a format anyone could follow. I recommend this class to anyone interested in HIPAA regulations or working within the healthcare industry."

"The HIPAA Academy has embarked on a mission to train those involved with healthcare data - on the details of HIPAA law. This is no small task, as it seems even after 7 years the creators of the law have yet to move a good portion of the law out of the realm of theoretical. The instructor is probably one of the most knowledgeable in the country and his love of the subject shows in his lectures."

"The material and instructor (JK) gave needed detailed information. This course was not just a simple overview."

"The course gave a good overview of the fundamentals of HIPAA Privacy, Security and the Transactions & Code Sets. The Instructor was knowledgeable and his ability to relate the concepts to real life experience was beneficial."

"Overall the HIPAA Academy provided clear concise presentations dispelling many of the common misconceptions of the reach of the HIPAA Legislation."

"The class gave me a solid understanding of HIPAA Privacy and the Security requirements."

"Courseware contents were very good. The Instructor's ability to relate to personal experience was extremely useful. Class discussions were excellent and role plays added value."

"HIPAA Academy is obviously knowledgeable in the HIPAA requirements. I will be looking into future training. Your instructor was very personable and kept your interest. HIPAA Academy is obviously a good resource for our questions."

"This course gave me an EXCELLENT theoretical and practical basis to assist the medical community implement HIPAA."

"The resources in the class really helped in the learning process. Instructor really gave the extra mile."

"Instructor was lively, personable. Course was very good, informative."

"Outstanding course. Excellent overview. Course rating 10. Instructor rating 10."

"This session has more information than some of the websites I have visited. I learned how much of an impact this has on my business than previously thought. It gave me insight into other areas that I have to identify for compliance with HIPAA."

"I feel that the overall knowledge that the HIPAA Academy brings to a seminar such as this, is well worth any business owner or employers time."

"Allan is a very good instructor. He made HIPAA fun to learn."

"Excellent presentation. It brought the heavy weight information down to the individual level of understanding."

"I have a better understanding of what is required of my company to be compliant. The websites for information on a HIPAA will be very beneficial."

“A very knowledgeable speaker who provided a clear overview of HIPAA and the impact on various groups.”

“A solid broad overview of a complex law having major impact on health professionals and the business community.”

"Mark was an excellent instructor. He was always ready to discuss the details and fine point of HIPAA with examples. Much appreciated."

"Excellent class. I have attended several boot camps and due to the lack of the instructor to relay the information I was extremely disappointed. This class, however was a very good class and was well instructed."

"Excellent delivery and well-paced. The strength of the course was entirely the knowledge and presence of the instructor. Ali was knowledgeable and entertaining. Course rating 10. Instructor rating 10."

“Chuck was an excellent instructor. He gave a lot of examples and truly understood the material.”

“I would like to take this time to thank Tom Eilers for his outstanding efforts in a meeting we set up with him and the EMS staff. Tom went out of his way to attend this meeting and helped us answer some of the questions the EMS people had. I would like to request Tom be the instructor for CHP class as he has the knowledge of how HIPAA will affect the EMS people. Once again, New Horizons appreciates the great support we are receiving from the HIPAA Academy as we continue to notify our customers of the partnership New Horizons has made with the HIPAA Academy and the training that is offered.”

"I believe that the Certified HIPAA Professional (CHP) course is an effective way to obtain a solid understanding of the pending HIPAA standards. I couldn't imagine a company attempting to become HIPAA compliant without first attending a course like this."

"The strength of the course was the enthusiasm and knowledge of the instructor."

“Allan did an excellent job in instructing us on HIPAA compliance. I enjoyed his class and it was very beneficial to me. I like the small class size we were in- it made it easy to discuss topics and issues we had. The most important thing was the ability to ask questions or discuss issues that we had at any point during the seminar and not having to wait till the end for a question and answers session.”

“Chuck made class enjoyable while teaching professionally. Great job!”

“The course was excellent for learning the basics of HIPAA. The material was easy to understand considering the difficult and complicated subject.”

"I enjoyed the course very much. Chuck was very knowledgeable in the HIPAA regulations and effectively communicated them."

"Excellent class! The instructor was fantastic!"

"Excellent course. The most informative I have ever attended."

"The class was very good. The instructor was very knowledgeable. He spent a lot of time making sure we understood the material and how to use it. When you finish this class you should be able to pass the certification test."

"I was very apprehensive about HIPAA going into this course. To be honest, I was very ignorant of HIPAA. However, by the end of the day, I realized in many areas our office was already HIPAA compliant. But I learned many things we needed to incorporate into our clinic in order to meet compliance. This one-day course was very informative and helpful for me."

"An excellent intensive program with practical helpful information that can be used in the work setting. Very practical."

"An excellent intensive course with helpful information that can be used in everyday practice."

"Allan does an excellent job of breaking HIPAA down into understandable "English" instead of lawyer language."

"Allan is a great instructor who effectively uses examples to explain issues, makes the course enjoyable and encourages discussions."

"The instructor was extremely knowledgeable about this subject and willing to answer all questions. She was also able to put the information in Layman's terms."

"A tremendous amount of material explained in a coherent manner."

"We covered an enormous amount of material in a short period of time. The Certified HIPAA Instructor made complex and hard to understand material easy to learn!"

"The Professional course is a must do for anyone involved in a HIPAA implementation!"

"I had attended a couple of shorter seminars prior to this training; however this Professional course was much more informative. It offered me an opportunity to ask questions and gave me time to work on our facility plan to become HIPAA Compliant. The instructor's knowledge helped me make the information easier to comprehend. I appreciate the huge manual concerning HIPAA rules and will use it as a wonderful source of information to assist us in becoming HIPAA compliant."

"A fast pace, informative overview of the Administrative Simplification portion of the HIPAA legislation. Excellent reference tools and indicators to help administrators identify the 'next course of action'."

"The class was very well paced with information in all areas of the new requirements."

"The Professional Course helped me get my arms around HIPAA and I now have a much greater understanding of compliance steps. Lorna did a wonderful job of presenting the information. The manual is a very complete reference tool and I appreciate being able to walk away with a plan to take back to our facility."

"I was very nervous to break into small groups to write a compliance plan. Listening to other groups present their plans was very useful to me. Everyone thinks of different things, everyone has new, different ideas. Thanks for making me do that!"

"I have learned a tremendous amount!"

"The instructor was very knowledgeable about HIPAA Compliance. This is the most information I've gotten about HIPAA. I've been to other HIPAA training and I have never gotten the wealth of information I received today."

"Excellent overview of HIPAA regulations. I look forward to attending the advanced programs on the implementation."

"Ali's presentation was both highly informative and a basic building block for implementation of HIPAA regulations. This was a fundamental step toward a large training opportunity for New Horizons of Michigan."

"As a project manager for DHS Oklahoma, I found the training session held by Ali a very informative and productive use of my time. The session covered the key aspects of HIPAA and how it affects government and healthcare organizations along with the key high-level tasks that need to be completed to be HIPAA compliant. Ali also shared his insights and experiences with the group and this was extremely beneficial to me. I would recommend that anybody that needs a decent overview of HIPAA must attend this session. It will help you get out of the starting block in a hurry."

"Was very helpful, I would even call it vital. I will urge all my co-workers and associates to get trained. Everyone should attend the 3-Day Professional boot camp. I wish I'd done this last year."

"The Certified HIPAA Professional course has not only enlarged my knowledge and expertise, but also opened wider the door to professional and entrepreneurial opportunities."

"Well organized information. A solid understanding of the topic was presented as well as insights into opportunities that will be available as a result of this initiative."

"I enjoyed the class. I initially thought that healthcare portion would be hard to follow coming from a technical background. The course and the regulations related a lot to network technologies. I just passed the CISSP exam and combined with this credential, I feel this will help my consulting business tremendously."

"The information in the course is clear and concise and will serve as a good HIPAA reference!"

"I have an EDI X12 background in distributing manufacturing and finance. I am familiar with mapping software and principles. This course explained many new terms and procedures in an easy to learn style and I would recommend it to people with or without a healthcare background."

"The class was extremely informative. I've learned many new things and also received confirmation that I understand certain aspects of HIPAA correctly."

"Lorna is an excellent instructor. Her examples of in-the-box and out-of-the-box were excellent."

"One of the strengths of the course was the overview of upcoming changes to HIPAA legislation."

"This was by far the most in-depth HIPAA course I have attended. The instruction staff is very knowledgeable of the Administrative Simplification Title. They did a great job of operating a comfortable environment."

"I realize the professional importance of understanding this information. I really believe my professional life is dependent on acquiring this knowledge. It is a lot of information in a short time, but I have a reference book. I am accustomed to Federal and State rules and regulations and this is just one more very important tool to do a better job. I have now been given the tools and opportunity to succeed. I will recommend this course to others without hesitation."

"I'm amazed at how much I was able to learn in just 3 days. I feel very confident that the information I picked up, the practical exercises and the class interactions provided me with what I need to help my customers through the HIPAA hoop! The instructors were knowledgeable and always willing to address specific questions. All in all, this was a great experience that will benefit me, my clients, and my company!"

"What an eye opener. Before the course I had only a vague idea of the implications and scope of HIPAA. Now I realize how much work is left to be done to get into compliance and how this is going to touch every aspect of the healthcare industry."

"I am excited to learn about the HIPAA Academy and its services."

"The Size and scope of the HIPAA legislation was brought into perspective by the HIPAA Academy. I now have a far greater understanding of the impact on the entire healthcare industry. The importance of the Professional class cannot be understated."

"I have been following HIPAA progression for 2 years and found this course the most comprehensive of all my studies, especially in the privacy section. The instructor seemed to take personal responsibility to assure the students understood that this section was important to all areas of the HIPAA legislation."

"I would recommend this course to anyone in the medical field responsible for HIPAA Compliance. I had very little knowledge of HIPAA and the medical industry as a whole. This course educated me in these areas. I feel that I came away with a good base to build on. I believe that many people will struggle with compliance without this help!"

"This class was very intense and extremely beneficial at breaking down the core components of Title II. I was already familiar with HIPAA and had attended previous courses, however I feel this class brought it all together for me."

"Fast paced, well organized, data packed, lively and entertaining."

"The Certified Professional Course is a great course packed with useful information."

"They are the only organization that could help me achieve my goal of certification. I would rate them very highly. They have a broad background of HIPAA knowledge."

"The strength of the course was the instructor's knowledge base beyond the scope of requirements for certification. This was a great learning experience and a non-intimidating atmosphere."

"I would highly recommend the HIPAA Academy to anyone in healthcare that wants to obtain the knowledge that will be crucial to implement HIPAA legislation in their organization. I found the instructors and the course material to be first rate and the information taught will help healthcare professionals at all levels to navigate the risky waters of HIPAA."

"The Certified HIPAA Professional course is a great source of information. It really lets you get your hands around what HIPAA and the Administrative Simplification Title mean and how it will change business. Not only does the course show business requirements, but the business opportunities that will arise as well."

"The instructor was great; his enthusiasm for the course material was only surpassed by his knowledge of the material."

"Your instructor took the regulations and made them easier to understand!"

"Your instructors are great about answering one-on-one questions and making extra time for the students."

"The Certified HIPAA Professional course is one of the best, if not the best, courses on the down and dirty of HIPAA. I highly recommend this course as a "Train the Trainer" for health care organizations looking to comply with current and pending requirements. This course is going to help me immensely in architecting solutions for organizations to comply with Title 2 requirements."

"The HIPAA Academy training course is comprehensive and practical. I walked away from this course with a very clear understanding of the Administrative Simplification components of HIPAA. This course allowed me to get my arms around some very complicated requirements and helped me piece the requirements together. I was surprised at how helpful it was because I had a fairly comprehensive understanding to HIPAA prior to taking the course. I highly recommend it to anyone who will be involved with HIPAA compliance; in fact, anyone who is involved with HIPAA would be foolish for not taking this course."

"This is by far the most comprehensive course I have ever taken. The instructor's personality and knowledge of the course really moves things along without making you feel too overwhelmed. For anyone involved with HIPAA in any capacity, I wholeheartedly recommend attending this course."

"All of us at New Horizons Computer Learning Center wanted to commend you on an excellent HIPAA session yesterday. We appreciate you coming in from Chicago for us. As we committed, our turn out was strong and attendee involvement was high. Our sales team very encouraged by the amount of interest that was generated in such a short amount of time. Out of the forty plus registrants around thirty arrived and many of these are preparing for future classes. Many of the students have commented on the quality of the HIPAA Academy material and the professional manner in which the subject's matter was delivered. Your ability to answer questions thoroughly and quickly was greatly appreciated. I have no doubt they will refer additional co-workers to this session. On a separate note several members had shown additional interest in security training, which the SCP can deliver."

"If there is any way we can assist you in the future do not hesitate to call. We value our Partnership and plan on having great successes this year."



“Lorna’s presentation was, again, great! She is a wealth of Knowledge. As a CHP, I took this again to learn of any changes since 2009. The class was better the second time around, and that’s because it reaffirmed what I already knew.”

“I would recommend this course to anyone that deals with HIPAA, whether or not they have been trained. Excellent course! Great benefit to me and my company.”

“The Certified HIPAA Professional course is an excellent distillation of what really matters in HIPAA. Security and Privacy have been intimidating topics in HIPAA. The course materials organized the information in an approachable format. I'd recommend the class to anyone in a leadership position in the healthcare industry. In three days you really can get up to speed on the most significant event for the industry since Y2K.”

“It's a lot of information and I need to digest it before I go back to the plan I had already started to create.”

“I learned a lot!”

“This course is the most complete, well written and well-presented HIPAA Courses I have been to.”

“I thought that Alan was a terrific instructor. His enthusiasm for the subject matter made for an enjoyable class. He is insights and examples added some clarity to content that could be considered very cloudy in some respects. As far as the structure of the class, I thought that two days and an exam (even though I didn't take it) seemed like too much to absorb. HIPAA regulations aren't what I consider an easy topic and there was way too much to cover to prepare for an exam.”

“I thought the instructor was great; really liked his teaching style and thought he knew his stuff. On the class, I actually think for most companies- 2 days is probably about right. We tend to ask tons of questions / get into different topics (in a good way).”

“Instructor was extremely knowledgeable on the subject matter and has a passion for the content. He is wonderful and I really like how he used the dry erase board for a lot of the topics. For me, a visual gives a better understanding on how things work and the explanation.”

“I thought the class was excellent. Not only did Alan have a thorough knowledge of what he was teaching (and many other things), he presented what could be a very tedious class in a way which kept your attention. I do think there was too much material for two days, but I think that was more of a OneBeacon thing.”

“I think the instructor did a very good job. He was able to help us relate the HIPAA regulations to our specific situation, concerns, and issues. His presentation style was appreciated because what could have been a very dry topic was made somewhat more

interesting with real examples & applicability to our needs. I do think 2 days was adequate to cover the material."

"I finally feel like I have a direction to go with HIPAA."

"The instructor is very knowledgeable of the material!"

"This course went over all aspects of HIPAA."

"I am glad I attended the Professional course. What a great help."

"Excellent information provided in a simple way. I really did learn a great deal, thank you so much!"

Various other student comments

## Consulting Practice



## Certification Training





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